



Steven W. Troxler
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Veterinary Division

Christina L. Waggett
Assistant Commissioner
for Consumer Protection

Michael Martin, DVM
State Veterinarian

December 11, 2025

Ishah Scott
9andMe, LLC
5104 Kiev Drive
Charlotte, NC 28216

NOTICE of CIVIL PENALTY and NOTICE of WARNING

**Re: CIVIL PENALTY ASSESSMENT for VIOLATIONS of NC GENERAL STATUTE § 19A-28
and TITLE 02 NC ADMINISTRATIVE CODE 52J .0201(m).**

AWS-CP-2025-25

Facility: 9andMe, LLC
License Number: Unlicensed

Dear Ms. Scott:

Pursuant to NCGS § 19A-40, I am issuing this notice that you, as owner and operator of an unlicensed boarding kennel ("the kennel"), are hereby assessed a civil penalty of \$2,500.00 as provided in the enclosed Notice of Violation.

With regard to the civil penalty, within 60 days from the receipt of this Notice, you must do one of the following:

1. Pay the civil penalty assessment; or
2. File a written petition for a contested case hearing with the N.C. Office of Administrative Hearings to appeal the penalty assessment.

Pursuant to NCGS § 150B-22, either party to a dispute may initiate informal settlement negotiations at any time. To negotiate a settlement of this assessment, you may contact me by telephone at (919) 707-3280. Settlement offers do not extend the 60-day deadline for payment or filing of a contested case petition.

Additional information about your options is provided below:

PAYMENT

To pay the penalty, please send your payment by check or money order made payable to the North Carolina Department of Agriculture and Consumer Services to:

North Carolina Department of Agriculture and Consumer Services
Dr. Patricia Norris
Director, Animal Welfare Section
1030 Mail Service Center
Raleigh, NC 27699-1030

APPEAL

If you file a contested case petition, it must be in writing and in the form prescribed by NCGS § 150B-23. The petition must be filed with the N.C. Office of Administrative Hearings ("OAH") within 60 days from the date of this document. Additionally, the petition must be accompanied by a filing fee of twenty dollars (\$20.00). Payment can be made by cash, money order, certified check or check drawn on an attorney's trust account. Make checks payable to: Office of Administrative Hearings. File the petition and one copy with:

Office of Administrative Hearings
6714 Mail Service Center
Raleigh, NC 27699-6714

Any questions about filing a petition may be directed to the Clerk of OAH by telephone at 919-431-3000.

You must serve NCDA&CS by mailing a copy of the petition to:

Mr. Jonathan Lanier
North Carolina Department of Agriculture and Consumer Services
Registered Agent and General Counsel
1001 Mail Service Center
Raleigh, NC 27699-1001

Payment of the penalty will not foreclose further enforcement action against you for any new violation. If the violations which resulted in the assessment are of a continuing nature, NCDA&CS reserves the right to assess additional civil penalties in the future or take other enforcement action against you.

Your attention to this matter is appreciated.

Sincerely,



Patricia Norris, DVM, MS
Director, Animal Welfare Section

Attachment: Notice of Violations, Assessment of Civil Penalty

cc: Michael Martin, DVM, State Veterinarian
Jonathan Lanier, General Counsel, NCDA&CS
Christina L. Waggett, Assistant Commissioner, NCDA&CS
Lindsey Spain, Special Deputy Attorney General

STATE OF NORTH CAROLINA
COUNTY OF MECKLENBURG

NORTH CAROLINA DEPARTMENT
OF AGRICULTURE AND CONSUMER
SERVICES, VETERINARY DIVISION
ANIMAL WELFARE SECTION

IN THE MATTER of)	NOTICE of VIOLATION and
)	ASSESSMENT of CIVIL PENALTY
ISHAH SCOTT)	for VIOLATIONS of N.C. GENERAL
)	STATUTE ("NCGS") § 19A-28 and
OWNER of)	TITLE 02 NC ADMINISTRATIVE CODE
)	CHAPTER 52J SECTION .0201(m).
9ANDME, LLC)	
)	

Acting pursuant to NCGS § 19A-40, Dr. Patricia Norris, Director, Animal Welfare Section ("AWS"), North Carolina Department of Agriculture and Consumer Services ("NCDA&CS") makes the following:

FINDINGS OF FACT

1. At all times pertinent to this matter, Ishah Scott, owner and operator of 9andMe, LLC, provided boarding services at her residence ("the kennel"), located at 5104 Kiev Drive, Charlotte, NC 28216. This kennel was not licensed with AWS as a boarding kennel pursuant to NCGS § 19A-28.
2. On November 3, 2025, AWS obtained information that the kennel owner's minor child was injured and taken to the hospital on October 1, 2025. According to the Animal Control Incident report, the minor was injured in the face by a dog boarding at the kennel. AWS opened an investigation based on this information. The investigation centered on possible violation(s) of the N.C. Animal Welfare Act ("AWA") as these statutes and associated regulations are the extent of the jurisdiction of AWS.
3. On November 12, 2025, AWS Veterinary Program Coordinator Bradley ("Inspector Bradley") spoke with the owner of the dog, a Cane Corso, involved in the incident. He stated that the dog was boarding at the kennel at the time of the incident and had boarded at this location several times in the past.
4. On November 13, 2025, Inspector Bradley arrived at the premises and spoke with Ms. Scott, the kennel owner. During the conversation:
 - a. Ms. Scott contradicted the dog's owner and said the dog was at the kennel for training;
 - b. When Inspector Bradley requested a copy of the training contract and/or a receipt for services, Ms. Scott could not produce either document. The only document Ms. Scott produced was a screenshot of a text from the dog's owner asking if she could "corral" his dog while he needed to be out of town;
 - c. Ms. Scott brought the minor outside to show Inspector Bradley the surgical repair of the injury to the minor's face and then tried to minimize the severity of the injury; and
 - d. When Inspector Bradley asked about the social media posts advertising boarding and daycare services at the kennel that he had viewed just prior to the site visit, Ms. Scott untruthfully

stated that the AWS Director had approved the website in its current form.

5. A review of the website for this kennel on December 10, 2025 shows that the kennel continues to advertise dog daycare services.
6. A review of AWS documentation shows that:
 - a. On October 17, 2019, Ms. Scott submitted a boarding kennel application to AWS for a kennel named 9andMe, LLC, located at 1100 N Church Street, Charlotte, NC 28206;
 - b. As part of this boarding kennel license dated October 17, 2019, Ms. Scott initialed the following section: "As owner or authorized agent, I agree to comply with the NC Animal Welfare Act and regulations pursuant thereto. I agree to cooperate as required by law with inspections and investigations conducted by personnel of the Animal Welfare Section, Veterinary Division of the N.C. Department of Agriculture & Consumer Services;
 - c. The name of the owner on this October 17, 2019 boarding kennel application was Ishah Scott, and the owner's address was 5104 Kiev Drive, Charlotte, NC 28216;
 - d. The boarding kennel license (Boarding Kennel License Number 20543) for this kennel on N. Church Street, Charlotte, NC was not renewed on July 1, 2020 and was noted to be closed on July 7, 2020 due to the COVID pandemic;
 - e. AWS has never received a boarding kennel license application or issued a boarding kennel license to the boarding kennel at the address of 5104 Kiev Drive, Charlotte, NC 28216 for Ishah Scott or anyone else; and
 - f. On February 20, 2025, Ms. Scott was assessed a Civil Penalty by AWS for violation of NCGS § 19A-28 and issued a Notice of Warning for violation of 02 NCAC 52J .0201(m).

CONCLUSIONS

To the extent that the Findings of Fact contain Conclusions of Law, or that the Conclusions of Law are Findings of Fact, they should be so considered without regard to the given labels. Based on the findings of this investigation, AWS concludes that the kennel violated the following provisions:

NCGS §19A-28 for willfully operating a boarding kennel without obtaining a license granted by the AWS Director to operate such an establishment as noted on November 13, 2025. This is the SECOND violation of this statute.

02 NCAC 52J .0201(m) for the willful failure to be truthful with NCDA&CS during all phases of an AWS investigation as noted on November 13, 2025. This is the SECOND violation of this rule.

CIVIL PENALTIES

As required by NCGS § 19A-40, in determining the amount of the civil penalty, I have considered the degree and extent of harm caused by the violations listed above.

Accordingly, Ishah Scott is hereby assessed a civil penalty for the following violations:

\$2,000.00 for the willful SECOND violation of NCGS § 19A-28 for operating a boarding kennel without obtaining a license granted by the AWS Director to operate such an establishment as

noted on November 13, 2025. This violation resulted in the injury of a minor and was deemed willful as Ms. Scott had prior knowledge of the statute requiring the obtaining of an AWS boarding kennel license before offering these services to the public for a fee.

\$500.00 for the willful SECOND violation of 02 NCAC 52J .0201(m) for the willful failure to be truthful with NCDA&CS during all phases of an AWS investigation as noted on November 13, 2025. This is the SECOND violation of this rule.

\$2,500.00 TOTAL AMOUNT ASSESSED

Pursuant to NC General Statute § 19A-33, operation of a boarding kennel without a currently valid license constitutes a Class 3 misdemeanor with each day of operation constituting a separate offense. In addition, the operation of a boarding kennel without a valid license is a violation of the NC Animal Welfare Act and may result in the assessment of a civil penalty of up to \$5,000.00 per violation pursuant to NC General Statute § 19A-40 and/or the suspension, revocation, or denial of a license pursuant to NC General Statute § 19A-30.

(See Appendix for text of referenced General Statutes and Administrative Code)

December 11, 2025

Date



Patricia Norris, DVM, MS
Director, Animal Welfare Section
North Carolina Department of
Agriculture & Consumer Services

Appendix

REFERENCED LAWS AND REGULATIONS

§ 19A-28. License required for public auction or boarding kennel.

No person shall operate a public auction or a boarding kennel unless a license to operate such establishment shall have been granted by the Director. Application for such license shall be made in the manner provided by the Director. The license period shall be the fiscal year and the license fee shall be seventy-five dollars (\$75.00) for each license period or part thereof beginning with the first day of the fiscal year.

§ 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final

judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect.

§ 19A-33. Penalty for operation of pet shop, kennel or auction without license.

Operation of a pet shop, kennel, or public auction without a currently valid license shall constitute a Class 3 misdemeanor subject only to a penalty of not less than five dollars (\$5.00) nor more than twenty-five dollars (\$25.00), and each day of operation shall constitute a separate offense.

§ 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation. The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2.

02 NCAC 52J .0201 GENERAL

(m) A licensee or registrant and all agents of the facility shall be truthful with NCDA&CS employees during all phases of inspections or investigations.

History Note: Authority G.S. 19A-24; 19A-30(3); Eff. April 1, 1984; Amended Eff. January 1, 2005; Readopted Eff. October 1, 2022.