



Steven W. Troxler
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Veterinary Division

R. Douglas Meckes, DVM
State Veterinarian

April 22, 2016

Ryanne Jackson
Pooch Pad Grooming by Ryanne, Inc.
211 Railroad Street
Fuquay Varina, North Carolina 27526

Notice of Warning and Notice of Deficiency

Re: Title 02, N. C. Administrative Code ("NCAC") Chapter 52J, Section .0201(j).

AWS-WL-2016-13

Boarding Kennel: Pooch Pad Grooming by Ryanne, Inc.
License No. 11,120

Dear Ms. Jackson:

The Animal Welfare Section ("AWS") of the Veterinary Division of the N. C. Department of Agriculture and Consumer Services ("NCDA&CS") received information concerning the death of a puppy that occurred while the puppy was in the care of Pooch Pad Grooming by Ryanne, Inc. ("the kennel"). Based on this information, AWS initiated an investigation. The investigation included a site visit, interviews with kennel staff and a review of relevant records.

The investigation revealed that a kennel staff member brought the puppy into the grooming area where 4-5 other dogs were being housed. One of the dogs attacked the puppy while he was in the arms of the staff member. The staff member was able to free the puppy and the kennel staff took the puppy immediately to a veterinary hospital. Despite veterinary care, the puppy died.

Staff members indicated that the grooming area was used as a play or exercise area during inclement weather. At no point during prior inspections did the kennel staff notify AWS that the grooming area was being used as anything other than for grooming. Thus this area had not been inspected.

AWS hereby notifies the owner of the kennel that any area used for confining an animal is subject to inspection. Failure to notify AWS of an area in which animals are or will be confined will be considered to be a violation of 02 NCAC .0201(j).

This Warning Letter and Notice of Deficiency serves as written warning that continued or future violation of the N. C. Animal Welfare Act and the rules issued pursuant thereto may result in disciplinary action

against your facility's license pursuant to N. C. General Statute §19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under N. C. General Statute §19A-40.

Your immediate attention to this matter is appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "Patricia Norris, DVM, MS". The signature is fluid and cursive, with the initials "DVM, MS" written in a more formal, blocky style at the end.

Patricia Norris, DVM, MS
Director of Animal Welfare Section
Veterinary Division

Enclosure

cc: Dr. R. Douglas Meckes, State Veterinarian
Joe Reardon, Assistant Commissioner, NCDA&CS
Tina Hlabse, General Counsel, NCDA&CS
Christopher R. McLennan, Assistant Attorney General

