Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection Results		Date of inspection	
Approved		Mar 16, 2017	
Type of inspection	Follow-up inspection	Type of runs	Indoor + Outdoor runs
license type	44 - Public shelter	License #	151
# dogs present	206	# cats present	200

36.0311	79.54422
Latitude	Longitude

Number of prim. enclosures: 484

Guilford Co Animal Shelter — Name of business
Drew Brinkley, Director — Name of owner
4525 W Wendover Ave — Street address
Greensboro — City
NC 27409 — ZIP code
Guilford — County
+1 (336) 297-5020 — Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Acceptable	Location off-site 0101	Acceptable	Disposition of animals 0101	Acceptable
0101 Descript. of animals, shelter	Acceptable			Veterinary treatment, shelter 0101	Acceptable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Not Applicable	0102 Description of animals, kennel	Not Applicable	0102 Veterinary treatment, kennel	Not Applicable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	Acceptable	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Acceptable	0203 Housing, 1 per animal	Acceptable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	Acceptable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: animal	Acceptable
0204 Surf. impervious to moisture	Acceptable	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	Acceptable	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable

General Statute 19A-32.1

(a) Hold minimum 72 hours	Acceptable	(b) 1, 2, 3 Make available for adopt.	Acceptable	(c) Viewing 3 days for 4 hours each	Acceptable
(d) If animal offsite, photo of animal posted in conspicuous location	Acceptable	(f) 1, 2, 3 Animals were returned to owner, adopted or euth only	Acceptable	(g) i, ii Owner surrender held unless proof ownership & signed consent	Acceptable
(h) Owned animal surrender, ask if there has been a bite w/in 10 days	Acceptable	(i) Release animal to person, record of approved government photo ID	Acceptable		

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Narrative Explanation

Follow up inspection was performed by Christie and Jay in reference to the annual inspection on November 15, 2016 and 2 follow up inspections on December 13, 2016 and January 24, 2017. The following improvements have been made and/or are being made since the last visit:

1) .0204 All of the trim pieces in the cat enclosures in the adoption room have been sealed with polyurethane;

2) .0203 Fencing has been repaired in the outside runs for the adoptable dog area;

3) .0203 There is no longer a leak coming from the roof over kennel numbers F67, 68 and 69. This was repaired by maintenance;

4) .0204 Dog adoption room 2 has been completely sanded down and repainted. The painting has been professionally done and looks great. The contractors have started sand blasting adoption room 1 and anticipate having this area done by the end of March;

The following items still need to be addressed or were found to need addressing:

1) .0204 In the puppy room the floors were sealed at the walls but have since cracked back open exposing a large gap around the edges of the kennel walls. We suggested filling and building up the edges with concrete or building platforms for the puppies to be on thus ending the direct contact of these gaps. Trex or vinyl can be used to build these platforms (pallets);

2) At last inspection the kitten room was changed into the isolation room (sick room) for cats. Since that time the number of sick cats has increased therefore they have extended the sick cats into the intake area. There is a line of kennels added to the middle of this room as a divider and additional housing. Out of 62 cats housed in these 2 rooms 51 were tagged as being on meds for a communicable disease;

3) .0201 Throughout the facility bedding is still not protected. Bedding/towels/newspapers must be stored in sealed containers with the lids on them;

4) .0209 Among the cats and dogs there are animals that are being treated for and/or showing signs of

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Narrative Explanation

communicable disease that are being housed in areas with the general population;

6) .0201 The sun is still shining directly into the cat enclosures on the back wall in the cat sick room. Drew stated that their maintenance department came out and measured and decided to contract this out. No word on when this will be done;

7) .0203 and .0204 continue to repaint dog kennels inside and outside and seal concrete throughout. I am suggesting that for adoption room 1 where the kennel walls are being painted that the floors be repaired/ repainted as needed where paint may have been chipped/damaged while there are no dogs in this area;

8) At this particular time there have been some staff changes. When asked if the Euthanasia manual reflects these changes to show the CET's that are no longer employed Drew stated that it was not. I requested that this change be made immediately and that our office be informed of all changes that is required according the following statute: "NCAC 52J .0415 NOTICE OF TERMINATION

A certified facility shall notify the Animal Welfare Section in writing, no later than 10 days from the date of the termination of a Certified Euthanasia Technician's employment or volunteer status at that certified facility.";

9) .0207 The kennel walls of G Hall appear to have a greasy film to them therefore appearing to not be cleaned properly. I suggested ensuring that the walls are cleaned with a degreaser on a consistent basis. Drew stated that using Dawn detergent is part of the cleaning regiment;

10) .0204 In the feral cat room the trim piece has come off of the port hole completely exposing the particleboard. This needs to be replaced or covered with other material impervious to moisture;

11) .0201 At the end of Adoption kennels 1 the lights are out. Drew stated a work order has been done on this;

12) .0204 Vinyl trim piece has came off of between enclosure 4 and 5 in the cat adoption room;

☐ check here if a euthanasia inspection form is attached

Digital signature of inspector: Christie Shore

Digitally signed by Christie Shore
DN: cn=Christie Shore, o=Animal Welfare Division, ou=NCDA & CS, email=Christie.Shore@ncagr.gov, c=US
Date: 2017.03.22 15:47:11 -04'00'

Signature of Management: Drew Brinkley

I attest that I was offered an opportunity to read the report before signing it & that I was offered a copy of the report. My signature does not imply that I agree with the results.

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Narrative Explanation, continued

13) The following items were noted on animals as we did our walk through and then we had Drew check the computer records and/or kennel cards for information to clarify:

- ID #34690826 showed an intake date of 2/22/17, but no rabies vaccination given
- two different cats were noted for rabies observation for biting staff members
- ID #34674060 kennel card read kennel cough since 3/10/17, computer records do not show any documentation of this or meds being given
- ID #34781705 Kennel card read under rabies observation but there were no notes as to why in the computer and Drew stated he did not know why it was marked as such
- ID #34771971 Kennel card reads as being treated for dermatitis however there is no documentation of this in the computer

There were many animals noted on the adoption floors as "Not ready for adoption". When we asked what this meant Drew stated that it meant the animals had not been completely worked up medically for adoption.

We noted that many animals that had been at the facility for over a month or more were experiencing or have experienced some type of upper respiratory illness. For the animals that are sick, it appears that most of them are not sick on intake and do acquire something while at the facility. When we asked Drew if he has a recent veterinarian protocol for this outbreak he stated that they are working on treating the cats. We discussed how

☒ check here if additional pages of narrative are attached ☐ check here if a euthanasia inspection form is attached

Digital signature of inspector Christie Shore Digitally signed by Christie Shore DN: cn=Christie Shore, o=Animal Welfare Division, ou=NCDA & CS, email=Christie.Shore@ncagr.gov, c=US Date: 2017.03.22 15:47:52 -04'00'

Signature of Management Drew Brinkley

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Narrative Explanation, continued

the increase of disease outbreak has happened and he stated that he felt that some of the continuous outbreak was employee related and he has been implementing steps to correct the situation.

Overall cleanliness has improved throughout the facility. Malachi workers are working hard to maintain the husbandry here.

This inspection is contingently approved being that progress is being made on the maintenance issues. The approval of the next follow up inspection will be based on the continuation of progress with the maintenance issues and a significant improvement in the control of infectious disease among cats and dogs. At next follow up inspection and all future inspections all medical records must match the kennel cards in that if a card reads the animal is being treated for a medical reason the computer record must reflect this. I have requested an updated time line from Drew by March 31, 2017 to address the maintenance issues listed on this report. All other items should be corrected immediately. We will follow up as needed.

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Digital signature of inspector Christie Shore Digitally signed by Christie Shore DN: cn=Christie Shore, ou=Animal Welfare Division, o=NCDA & CS, email=Christie.Shore@ncagr.gov, c=US Date: 2017.03.22 15:48:30 -04'00'

Signature of Management Drew Brinkley