**Animal Welfare Section**  
NC Department of Agriculture and Consumer Services  
1030 Mail Service Center  
Raleigh, NC 27699-1030  
phone: (919) 715-7111   FAX: (919) 733-6431  
e-mail: aws.agr@ncagr.gov  
URL: www.ncaws.com

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**Greensboro Pet Spa and Resort**  
Name of business: Greensboro Pet Spa and Resort  
Name of owner: Joseph Linnarney, DVM  
Street address: 2206 Martin Luther King Drive  
City: Greensboro  
State: NC  
ZIP code: 27406  
County: Guilford

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### Facilities

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0201 Housing in sound repair</td>
<td>Acceptable</td>
<td>0201 Daily waste removal</td>
<td>Acceptable</td>
<td>0201 Perimeter Fence</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0201 Meets electrical code</td>
<td>Acceptable</td>
<td>0201 Hot and cold water present</td>
<td>Acceptable</td>
<td>0201 Adequate drainage</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0201 Safe electrical power</td>
<td>Acceptable</td>
<td>0201 Washroom basin and sink</td>
<td>Accept.</td>
<td>0201 Access to AWS employees</td>
<td>Acceptable</td>
</tr>
<tr>
<td>Food and bedding protected 0201</td>
<td>Acceptable</td>
<td>0201 Thermometer present</td>
<td>Acceptable</td>
<td>0201 Compliance with welfare</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0201 Animals in windows</td>
<td>Not applicable</td>
<td></td>
<td></td>
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</tbody>
</table>

### Records, shelter

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Origin of animals 0101</td>
<td>Not Applicable</td>
<td>Location off-site 0101</td>
<td>not applicable</td>
<td>Disposition of animals 0101</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>0101 Descript. of animals, shelter</td>
<td>Not Applicable</td>
<td></td>
<td></td>
<td>Veterinary treatment, shelter 0101</td>
<td>Not Applicable</td>
</tr>
</tbody>
</table>

### Records, kennel

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0102 Owner information &amp; signature</td>
<td>Acceptable</td>
<td>0102 Description of animals, kennel</td>
<td>Acceptable</td>
<td>0102 Veterinary treatment, kennel</td>
<td>Acceptable</td>
</tr>
</tbody>
</table>

### Records, inspection

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0103 Records made available</td>
<td>Acceptable</td>
<td>0103 Records match animals</td>
<td>Acceptable</td>
<td>0103 Records kept 1+ year</td>
<td>Acceptable</td>
</tr>
</tbody>
</table>

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**Inspection Results**  
**Date of inspection:** Oct 17, 2017  
**Type of inspection:** Follow-up inspection  
**Type of runs:** Indoor + Outdoor runs  
**License type:** 41 - Boarding kennel  
**License #:** 10,321  
**# dogs present:** 6  
**# cats present:** 5  
**Number of prim. enclosures:** 100

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**Page 1**  
**Signature of Management**
### Sanitation/Employees/Classification & Separation (continued)

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
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<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0207 Enclosure sanitized 2x/day</td>
<td>Acceptable</td>
<td>0207 Number of employees</td>
<td>Acceptable</td>
<td>0207 Isolation area &amp; signage</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0207 Method of sanitation</td>
<td>Acceptable</td>
<td>0207 Females in estrus, separated</td>
<td>Acceptable</td>
<td>0207 Long term care program</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0207 Build/grnds., clean &amp; repair</td>
<td>Acceptable</td>
<td>0207 Owner perm, commingling</td>
<td>Acceptable</td>
<td>0207 Animals confined</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0207 Young with dam</td>
<td>Acceptable</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Veterinary Care

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0210 Program of veterinary care</td>
<td>Acceptable</td>
<td>0210 Daily observation of animals</td>
<td>Acceptable</td>
<td>0210 Rabies vaccination</td>
<td>Acceptable</td>
</tr>
<tr>
<td>0210 Veterinary care when needed</td>
<td>Acceptable</td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

### Vehicles

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
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<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0301 Vehicles mechanically sound</td>
<td>Not Applicable</td>
<td>0301 Fresh air and ventilation</td>
<td>Not Applicable</td>
<td>0301 Cargo area clean</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>0301 Cargo area clean</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Primary Enclosure Used in Transportation

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0302 Construction of enclosure</td>
<td>Not Applicable</td>
<td>0302 Age and species separated</td>
<td>Not Applicable</td>
<td>0302 Size of transport enclosure</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>0302 Enclosure clean &amp; sanitized</td>
<td>Not Applicable</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Transportation: Food and Water

<table>
<thead>
<tr>
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<th>Result</th>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0303 Food &amp; water during transport</td>
<td>Not Applicable</td>
<td>0304 Observation of animals</td>
<td>Not Applicable</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Transportation: Care

<table>
<thead>
<tr>
<th>Inspection Category</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>0304 Observation of animals</td>
<td>Not Applicable</td>
</tr>
</tbody>
</table>

### Narrative Explanation, if needed

See attached document for narrative

---

Digital signature of inspector (disregard if report has 4 pages)  
Christie Shore  
Digitally signed by Christie Shore  
EN: Christie Shore, oc=Animal Welfare Division, ou=NCDA & CS, email=Christie.Shore@ncagr.gov, c=US  
Date: 2017-02-23 11:14:04

☐ check here if additional pages of narrative are attached  
☐ check here if a euthanasia inspection form is attached  

Page 3  
Signature of Management
The following items have been addressed since last inspection:

1) .0204 Kennel openings throughout A, B and C kennels have been recovered with FRP securely attached and galvanized flashing around the edges on the inside and outside;

2) .0204 Cat room was cleaner in all areas. Plexiglass has been removed from the windows and cleaned behind. The plexiglass was put back up and properly sealed around the edges. Hair and debris was not noted in between the shelving and the walls. A new shop vac was purchased to use in this room for cleaning;

3) .0206 All dogs had access to water;

4) .0203 Chain length at the bottom of the outside play yard on the side and door has been repaired;

5) .0207 Overall cleanliness has improved greatly throughout the facility. New leaf blower has been purchased to aid in the leaf/debris removal;

6) .0203 Jeremy has been repairing the cracks, crevices, holes, etc. in concrete throughout the facility. He has done a great job thus far. Jeremy has smoothed out the drain in C Kennel allowing easier flow and cleaning.

7) Chain length on outside kennels in kennels A and B has been sanded and painted;

8) Roof has been sealed over outside of B Kennel;

9) Concrete outside has been resealed again with Thompson Water Sealer. We did inform staff that sometimes this type of sealant does not last for a long period of time and suggested they use a commercial/industrial sealant when it is applied the next time;

10) The outside of the building has been pressure washed;

11) Vaccination records were in place for the animals checked.

The following items were noted in each area and are in need of addressing or are in the process of being addressed:

A & B Inside

1) No dogs are being housed in A side until all the repairs are completed. Wall is still in need of repair in A9 and there are still some guillotine doors in need of new tracks;

2) .0204 Inside the enclosures there is a wooden structure across the top. These structures have become damaged/heavily chewed and must be replaced. Jeremy suggested that they remove these wooden frames and replace with chain length across the top. I agreed that this would be an easy solution. Jeremy stated there was extra chain length on the property to use;

A Side outside

1) Outside drain is still in need of repair. The concrete around the drain is cracking and holding debris causing the drain to back up and spill onto the concrete walk way where dogs walk to get to play yard. Plans are for Jeremy to redo the drain which will smooth out/fill in the cracks to make it an impervious sealed drain;
Cat house

1) .0201 Ensure all opened bags of food/treats are in sealed container. There was one bag of food found not in a sealed container;

2) The cat enclosures at the back of the cat house are not in use due to damage from a roof leak. Jeremy stated that repairing the roof is on his list as well and then he would be repairing the cat enclosures.

Maintain cobwebs and leaf accumulation in all areas. I did note that the leaves are not as bad as they have been at previous inspections this time of year with the aid of the new leaf blower.

We still have not approved a daycare area for this facility except for the primary enclosures and outside play yards. I will be discussing this with the owners if they want to continue to pursue this.

Overall improvements have made a huge difference. With the hiring of an on staff maintenance man repairs are able to be completed more efficiently. This inspection is approved contingently based upon the items that have been and are being addressed. As long as progress continues we will continue to work with the owners and time lines to have all items addressed. I will follow up after 60 days.
10/17/2017

I arrived at the animal shelter today at 11:30am to perform a follow up inspection. No one was here. I contacted Chief Deputy Sheriff Arlo Norman and ACO Deputy Brown, requesting their presence. Both arrived shortly thereafter.

The following areas of non-compliance from the disapproved inspection on 9/22/17, have been corrected and/or addressed as follows:

**Corrective Actions Taken.**

**Records. 0101(1)(2)(4)(5), 0103>**

1. Paperwork on all canine primary enclosures is current and correct.

2. Paperwork attached to each pen depicts the canine housed in that kennel at this time.

3. Paperwork on each animal that is currently being sheltered is contained on the premises. I have been informed that staff will continue to follow this practice.

**Facility. 0201(a)(b)(c)(e)(k)(l), 0202(a)(b)(d), 0203(a)(e), 0207(c)(d)>>**

1. The wood wall has been cleaned and the flying insect nests have been removed.

2. The plastic has been removed from the ceiling.

3. The sink area has been cleaned.

4. The drawstring tarp curtain located at the back of the canine kennels, above the drain area, has been removed. Plans to install removable tarps here during the cold season have been decided upon.

5. Clutter and debris has been removed from the cat room.

**Indoor Facilities. 0202(b)(d)(e)>>**

1. Ventilation in the canine housing area is at this time adequate due to the removal of the plastic on the ceilings and the temperature changes in the weather.

2. The drain behind the dog kennels is working properly at this time.

**Outdoor Facilities. 0203(a)(e)>>**

1. The drainage here has been upgraded by adding gravel around the kennel to 6 inches in depth.

**Primary Enclosures. 0204(a)(b)(c)>>**

1. The rusted fencing is being removed and replaced by a fencing contractor.

2. The hair and dirt accumulations have been removed.

3. The drain has been enlarged so that it now promotes an adequate flow of waste water. All fecal and solid material is being scooped from kennel before cleaning begins.

**Feeding. 0205(b)>>**

1. Food receptacles appear clean and dry.

**Watering. 0206>>**

1. All water receptacles appear clean and are full with clean fresh water.
Sanitation. 0207(a)(b 1,2,3,4,6)(c)(d)

1. All primary enclosures appear clean. There is no standing water. There are dry places where the canines have access to comfortably sit and lay. Water buckets and food bowls are in compliance.

2. The enclosures are odor free.

3. There is no accumulation of feces in the drain path.

4. There are no accumulations of wet hair, fecal matter, dirt and debris clinging at the bottom of the kennel fencing.

5. The standalone kennel appears clean.

6. The side yard gravel has been cleaned.

7. Gnats and other external parasites have been eradicated. No longer causing the canines discomfort.

8. New cleaning and sanitation protocols have been written, posted, and are being utilized.

9. There is no infestation or pest control issue in the shelter at this time.

10. The building and grounds are being kept clean at this time.

11. The premises is clear of scattered debris and accumulated junk.

Employees. 0208>

They have temporality addressed this issue with the use of volunteers. It continues to appear that more than one employee is needed to maintain the prescribed level of husbandry practices required by the NC Animal Welfare Act and its associated regulations.

Classification/Separation. 0209(5)>

There is now a designated canine kennel for quarantine purposes. Chief Deputy Sheriff Norman states that they will be looking into providing a designated isolation area/space for animals.

Veterinary Care. 0210(c)(d)>

1. Rabies vaccinations are current for all animals housed more than 14 days.

2. The previous mentioned canines have been seen by a veterinarian. All prescribed medications, treatments and feeding recommendations are being implemented and documented.

3. The paperwork and documentation on each dog is in compliance.

General Statute. 19A-32.1(f)g)(h)[i](j)>

Each impounded canine on the premises has adequate and appropriately documented paperwork to support the above statute requirements.
Corrective Actions Pending.

Facility, 0201(a)(b)(c)(e)(k)(l), 0202(a)(b)(d), 0203(a)(e), 0207(c)(d)>

1. Concrete floors and walkways remain unsealed.
   Addressed: They have decided to apply an epoxy type product to all concrete surfaces when the weather permits.

2. Wooden plank wall remains unsealed.
   Addressed: They will be applying an epoxy type seal to the wall when the weather permits.

3. None of the light fixtures have been cleaned and bulb covers have not been provided where needed.
   Addressed: Chief Deputy Sheriff Norman states that the plan is to contact the county's building, grounds and maintenance department and to have them take care of this issue.

4. There are no felines in the cat room. The strong odor remains. The unidentified drain hole remains unchanged. The floor and concrete wall remain unsealed.
   Addressed: The odor has been identified as coming from an unrefrigerated evidence bag. Chief Deputy Sheriff Norman has been advised to contact the individual(s) in the sheriff's department that handles biological evidence to attain proper protocols.
   ACO Deputy Brown has advised that the plan for the unidentified drain hole in here is to be cleaned out and filled with concrete.
   Weather permitting, they will be applying an epoxy type seal to the concrete block wall and the floor.

Indoor Facilities, 0202(b)(d)(e)

1. Chief Deputy Sheriff Norman has stated that the ventilation issues that are problematic in the warm months will be addressed before next season.

2. The concrete flooring and cross contamination barriers and rusted fencing remain.
   Addressed: They will be applying an epoxy type seal to these areas once weather permits. Chief Deputy Sheriff Norman has informed me that he has been in touch with a fencing company that will be repairing this issue.

Outdoor Facilities, 0203(a)(e)>

1. The kennel floor in the standalone kennel remains unsealed.
   Addressed: The floor will be sealed with an epoxy type seal as weather permits.

Primary Enclosures, 0204(a)(b)(c)>

1. The concrete block cross contamination barriers and kennel concrete floors that are unsealed, will be sealed with an epoxy type seal once weather permits.

Sanitation, 0207(d)>

1. There is no established protocols or program for effective pest control.
   Addressed: There is no issue at this time regarding infestations or pest problems. Chief Deputy Sheriff Norman will be researching and writing a program for the shelter.

Departure Time 2:20pm