Complaint investigation

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<th>License #</th>
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<td>License type</td>
<td>44 - Public shelter</td>
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Columbus County Animal Shelter
Name of business: 288 Leigon Drive
Street address: +1 (910) 641-3945

Columbus County Government
Name of owner: Whiteville
City: NC
ZIP code: 28472
County: Columbus

Description of Complaint

This is a follow up investigation on a complaint received on 9/4/14 in reference to weak, sick kittens with eye infections, wounds and abscesses that allegedly came from cock roach bites.
Non working air conditioning was a noted issue on the complaint.
The spraying of chemical pesticides around the animals was a concern.
Today's investigation began at 9:30am.

There was a total of 57 dogs and 0 cats housed at the shelter. The temperature was 70°F in the kennel area.

After the complaint investigation on 9/5/14 the shelter discontinued the intake of all cats. They will resume cat intake on 9/29/14. All of the cat enclosures were removed from the cat room, taken outside, taken apart and thoroughly cleaned and disinfected. Two new open wire cages on rollers have been added plus rollers have been installed on all other cat cages to enable the staff to roll out the cages and clean behind them. The director has created a new cat intake area which should aide in infectious disease control. The shelter vet. has been contacted to ask his assistance in educating the staff on recognizing the signs of sick dogs and cats and proper medicating methods.

Today evidence was seen to indicate the roach problem has been and is continuing to be addressed. There were a few dead roaches noted in hidden areas, the storage room has been thoroughly cleaned out and organized, all open bags of dry food are stored in cans with lids, the director has built a raised rolling platform the store the bags of food on and installed a shelf to store the canned food on. The director pointed out many areas in the shelter where caulking has been applied as a preventative measure with the roach situation. Roach control was noted throughout the shelter in areas where the dogs cannot access it. Much improvement is noted.

The air conditioning is in working order today and according to the director there have been no other issues.

A back up fan was discussed on the past inspection but as of today one has not been purchased. A fan is still recommended to have on hand in case the air conditioning stops working.

In summary, this investigation finds the shelter has corrected all inadequacies noted on the 9/5/14 complaint.

Director is advised to continue to have pest control visit the shelter on a regular schedule.

Much improvement is noted.