**Animal Welfare Section**
**NC Department of Agriculture and Consumer Services**
**1030 Mail Service Center**
**Raleigh, NC 27699-1030**
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

| Inspection Results | Date of inspection |
|---|---|
| **Approved** | Dec 6, 2017 |

| | | | |
|---|---|---|---|
| Type of inspection | Annual inspection | Type of runs | Indoor + Outdoor runs |
| license type | 41 - Boarding kennel | License # | 11,272 |
| # dogs present | 55 | # cats present | 0 |

Number of prim. enclosures: 75

35.54918 — Latitude
82.53452 — Longitude

Urban Dog Retreat at Biltmore Forest — Name of business
Luxury Dog Hotels LLC — Name of owner

900 West Chapel Rd — Street address
Asheville — City
NC 28803 — ZIP code
Buncombe — County

+1 (828) 407-0776 — Phone Number

## Facilities

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0201 Housing in sound repair | Acceptable | 0201 Daily waste removal | Acceptable | 0201 Perimeter Fence | Acceptable |
| 0201 Meets electrical code | Acceptable | 0201 Hot and cold water present | Acceptable | 0201 Adequate drainage | Acceptable |
| 0201 Safe electrical power | Acceptable | 0201 Washroom basin and sink | Accept. | 0201 Access to AWS employees | Acceptable |
| Food and bedding protected 0201 | Acceptable | 0201 Thermometer present | Acceptable | 0201 Compliance with welfare | Acceptable |
| | | 0201 Animals in windows | Not applicable | | |

## Records, shelter

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| Origin of animals 0101 | Not Applicable | Location off-site 0101 | not applicable | Disposition of animals 0101 | Not Applicable |
| 0101 Descript. of animals, shelter | Not Applicable | | | Veterinary treatment, shelter 0101 | Not Applicable |

## Records, kennel

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0102 Owner information & signature | Acceptable | 0102 Description of animals, kennel | Acceptable | 0102 Veterinary treatment, kennel | Acceptable |

## Records, inspection

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0103 Records made available | Acceptable | 0103 Records match animals | Acceptable | 0103 Records kept 1+ year | Acceptable |



Signature of Management

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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| Urban Dog Retreat at Biltmore F | Luxury Dog Hotels LLC | Asheville | NC |
|---|---|---|---|

## Indoor facilities

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0202 Ambient temperature, indoor | Acceptable | 0202 Ventilation, indoor | Acceptable | 0202 Lighting, indoor | Acceptable |
| 0202 Imperv./Sanitary surf., indoor | Acceptable | 0202 Drainage, indoor | Acceptable | | |

## Outdoor facilities

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0203 Impervious surfaces, outdoor | Acceptable | 0203 Housing, 1 per animal | Acceptable | 0203 Protection from elements | Acceptable |
| 0203 Owner advised, outdoor | Acceptable | 0203 Drainage, outdoor | Acceptable | | |

## Primary enclosures

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0204 Drainage prev. cross contam. | Acceptable | 0204 Fence height >= 5 feet | Acceptable | 0204 1:10 ratio, person: human | Acceptable |
| 0204 Surf. impervious to moisture | Acceptable | 0204 Enclosure is escape proof | Acceptable | 0204 Cats, >= 4 sq. ft. / adult | Not Applicable |
| 0204 Prevent contact with wood | Acceptable | 0204 Solid resting surface | Acceptable | 0204 Cats, <= 12 / enclosure | Not Applicable |
| 0204 Enclosures in sound repair | Acceptable | 0204 Cats, raised resting surface | Not Applicable | 0204 Cats, 1 litter pan / 3 adults | Not Applicable |
| 0204 Size of enclosure | Acceptable | 0204 Dogs, supervision if > 4 | Acceptable | | |

## Feeding

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0205 Feeding, 1x / day, adult | Acceptable | 0205 Feeding, 1 bowl / adult | Acceptable | 0205 Feeding, commercial food | Acceptable |
| 0205 Feeding, bowl in good repair | Acceptable | 0205 Feeding, quality food | Acceptable | 0205 Feeding, bowl is protected | Acceptable |
| 0205 Feeding, 2x / day, young | Acceptable | | | | |

## Watering

| Inspection Category | Result | Inspection Category | Result | |
|---|---|---|---|---|
| 0206 Watering, continuous access | Acceptable | 0206 Watering, bowl in good repair | Acceptable | |

## Sanitation/Employees/Classification & Separation

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0207 Waste removal 2x / day | Acceptable | 0207 Grounds overgrown | Acceptable | 0207 Young given social interact. | Acceptable |
| 0207 Animals removed while clean | Acceptable | 0207 Pest Control | Acceptable | 0207 Species separated | Acceptable |



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Inspection Report, continued

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Urban Dog Retreat at Biltmore F | Luxury Dog Hotels LLC | Asheville | NC

## Sanitation/Employees/Classification & Separation (continued)

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0207 Enclosure sanitized 2x / day | Acceptable | 0207 Number of employees | Acceptable | 0207 Isolation area & signage | Acceptable |
| 0207 Method of sanitation | Acceptable | 0207 Females in estrus, separated | Acceptable | 0207 Long term care program | Acceptable |
| 0207 Build./grnds., clean & repair | Acceptable | 0207 Owner perm, commingling | Acceptable | 0207 Animals confined | Acceptable |
| | | 0207 Young with dam | Not Applicable | | |

## Veterinary Care

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0210 Program of veterinary care | Acceptable | 0210 Daily observation of animals | Acceptable | 0210 Rabies vaccination | Acceptable |
| 0210 Veterinary care when needed | Acceptable | | | | |

## Vehicles

| | | | | | |
|---|---|---|---|---|---|
| 0301 Vehicles mechanically sound | Not Applicable | 0301 Fresh air and ventilation | Not Applicable | 0301 Cargo area clean | Not Applicable |

## Primary Enclosure Used in Transportation

| Inspection Category | Result | Inspection Category | Result | Inspection Category | Result |
|---|---|---|---|---|---|
| 0302 Construction of enclosure | Not Applicable | 0302 Age and species separated | Not Applicable | 0302 Size of transport enclosure | Not Applicable |
| 0302 Enclosure clean & sanitized | Not Applicable | | | | |

## Transportation: Food and Water / Transportation: Care

| Inspection Category | Result | | Inspection Category | Result |
|---|---|---|---|---|
| 0303 Food & water during transport | Not Applicable | | 0304 Observation of animals | Not Applicable |

## Narrative Explanation, if needed

Performed an annual inspection.

At the time of inspection employees were cleaning for the afternoon. Ambient temperature was adequate and dogs were being adequately supervised at 1 per 10.

The large dog areas have had chipping paint removed from flooring; floors were originally sealed when they were poured and are adequate.

Dogs had adequate water at the time of inspection.

Digital signature of inspector
*(disregard if report has 4 pages)*

☒ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached



Signature of Management

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| | | | |
|---|---|---|---|
| Urban Dog Retreat at Biltmore F | Luxury Dog Hotels LLC | Asheville | NC |

## Narrative Explanation, continued

Each dog had access to a solid resting surface.

Paperwork checked appeared to be adequate.

Ensure that maintenance is maintained so that all enclosures stay in sound repair.

Concrete in outside play areas will need to be resealed when weather permits; paint has worn down and is no longer sealed.

Stair wells that are being used as walkways need to have a material impervious to moisture added to the walls. The stairs are sealed metal but the walls are sheetrock.

Keep up the good work.

Digital signature of inspector: Joshua James

Digitally signed by Joshua James
DN: cn=Joshua James, o=NCDACS, ou=Animal Welfare, email=joshua.james@ncagr.gov, c=US
Date: 2017.12.06 14:57:47 -05'00'



Signature of Management