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## **Eleven stores pay fines for price-scanning errors**

RALEIGH - The N.C. Department of Agriculture and Consumer Services' Standards Division has collected fines from stores in Columbus, Dare, Duplin, Hoke, Orange, Pender, Rockingham, Scotland and Wake counties.

"Stores have a responsibility to make sure the price on the shelf matches the price that's scanned at the register, and most stores pass inspection," said Agriculture Commissioner Steve Troxler. "Ones that don't are fined until they come into compliance. Consumers who would like to file a complaint about scanner errors can call the Standards Division at 919-707-3225."

The department conducts periodic, unannounced inspections of a business' price-scanner system to check for accuracy between the prices advertised and the prices that ring up at the register. If a store has more than a 2-percent error rate on overcharges, inspectors discuss the findings with the store manager and conduct a more intensive follow-up inspection at a later date. Undercharges are also reported, but do not count against a store.

Penalties are assessed if a store fails a follow-up inspection. In addition to the penalties paid, the store will be subject to re-inspection every 60 days from the last inspection until it meets the 2-percent-or-less error rate. Additional penalties may be assessed if the store fails a re-inspection. Following are stores that paid civil penalties in the second quarter of 2018:

- **(Columbus) KJ's IGA #4093 at 604 Jefferson St., Whiteville**, agreed to pay \$2,415 in penalties. An initial inspection in December found an error rate of 7 percent based on seven overcharges in a 100-item lot. A second inspection in January found an error rate of 2.33 percent based on seven overcharges in a 300-item lot. The store passed inspection in March.
- **(Dare) Dollar General #15442 at 604 U.S. Highway 64, Manteo**, paid \$1,845 in penalties. An initial inspection in February found an error rate of 6 percent based on three overcharges in a 50-

item lot. A second inspection in March found an error rate of 5.33 percent based on 16 overcharges in a 300-item lot. The store passed inspection in May.

- **(Duplin) Dollar General #11566 at 209 E. Main Street, Magnolia**, paid a total of \$2,025 in penalties. An initial inspection in January found an error rate of 8 percent based on four overcharges in a 50-item lot. A second inspection in March found an error rate of 3 percent based on nine overcharges in a 300-item lot. The store paid \$460 in penalties at the time. A third inspection in May found an error rate of 4 percent based on 12 overcharges in a 300-item lot. The store paid \$1,565 in penalties and will be re-inspected.
- **(Hoke) Dollar General #6344 at 147 Davis Bridge Road, Raeford**, agreed to pay \$355 in penalties. An initial inspection in March found an error rate of 7 percent based on seven overcharges in a 100-item lot. A second inspection in April found an error rate of 2.67 percent based on eight overcharges in a 300-item lot. The store passed inspection in June.
- **(Orange) Dollar General #11584 at 110 Rebecca Drive, Hillsborough**, agreed to pay \$540 in penalties. An initial inspection in April found an error rate of 8 percent based on four overcharges in a 50-item lot. A second inspection in May found an error rate of 3.33 percent based on 10 overcharges in a 300-item lot. The store will be re-inspected.
- **(Pender) Dollar General #2767 at 105 U.S. Highway 117, Burgaw**, agreed to pay a total of \$2,445 in penalties. An initial inspection in February found an error rate of 6 percent, based on three overcharges in a 50-item lot. A second inspection in March found an error rate of 2.33 percent based on seven overcharges in a 300-item lot. The store paid \$670 in penalties at the time. A third inspection found an error rate of 5.33 percent based on 16 overcharges in a 300-item lot. The store paid \$1,775 in penalties and will be re-inspected.
- **(Pender) CVS #2548 at 13461 N.C. Highway 50, Surf City**, paid \$795 in penalties. An initial inspection in April found an error rate of 4 percent based on four overcharges in a 100-item lot. A second inspection in May found an error rate of 2.67 percent based on eight overcharges in a 300-item lot. The store will be re-inspected.
- **(Rockingham) Dollar General #3458 at 640 S. Van Buren, Eden**, paid a total of \$2,090 in penalties. An initial inspection in January found an error rate of 12 percent based on six overcharges in a 50-item lot. A second inspection in February found an error rate of 3 percent based on nine overcharges in a 300-item lot. The store paid \$345 in penalties at the time. A third inspection in May found an error rate of 4 percent based on 12 overcharges in a 300-item lot. The store paid \$1,745 in penalties and will be re-inspected.
- **(Rockingham) Dollar General #17517 at 8376 N.C. Highway 87, Reidsville**, agreed to pay \$1,950 in penalties. An initial inspection in April found an error rate of 8 percent based on four overcharges in a 50-item lot. A second inspection in May found an error rate of 6 percent based on 18 overcharges in a 300-item lot. The store will be re-inspected.
- **(Scotland) Dollar General #11459 at 24020 N. Main St., Wagram**, agreed to pay \$1,050 in penalties. An initial inspection in April found an error rate of 10 percent based on five overcharges in a 50-item lot. A second inspection in May found an error rate of 3.33 percent based on 10 overcharges in a 300-item lot. The store will be re-inspected.
- **(Wake) Dollar General #7389 at 832 E. Chatham St., Cary**, agreed to pay \$1,635 in penalties. An initial inspection in February found an error rate of 6 percent based on three overcharges in a 50-item lot. A second inspection in March found an error rate of 4 percent based on 12 overcharges in a 300-item lot. The store passed inspection in May.