



Steven W. Troxler
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Veterinary Division

Joseph W. Reardon
Assistant Commissioner
for Consumer Protection

Douglas Meckes, DVM
State Veterinarian

October 21, 2019

Bryan Land
County Manager
Richmond County
P. O. Box 504
Rockingham, NC 28380
Via Hand Delivery

NOTICE of CIVIL PENALTY and NOTICE of WARNING

Re: CIVIL PENALTY ASSESSMENT for VIOLATIONS of N.C.G.S. § 19A-32.1(a) and (b)(2) and TITLE 02 N.C. ADMINISTRATIVE CODE (NCAC) CHAPTER 52J SECTION .0210(c); and NOTICE of WARNING for VIOLATIONS of N.C.G.S § 19A-32.1(i) and (j)(4) and 02 NCAC 52J .0101(5); .0202(e); .0204(a); .0207(b)(4); and .0210(c) and (d).

AWS-CP-2019-15

Facility: Richmond County Animal Shelter
Registration No. 142

Dear County Manager Land:

Pursuant to N.C.G.S. § 19A-40, I am issuing this notice that Richmond County as operator of the Richmond County Animal Shelter is hereby assessed a civil penalty of \$2,000.00 as provided in the enclosed Notice of Violations.

With regard to the civil penalty, within 60 days from the date of receipt, you must do one of the following:

1. Pay the civil penalty assessment; or
2. File a written petition for a contested case hearing with the N.C. Office of Administrative Hearings to appeal the penalty assessment.

Pursuant to N.C.G.S. § 150B-22, either party to a dispute may initiate informal settlement negotiations at any time. To negotiate a settlement of this assessment, you may contact me by telephone at (919) 707-3280. Settlement offers do not extend the 60-day deadline for payment or filing of a contested case petition.

Additional information about your options is provided below:

PAYMENT

To pay the penalty, please send your payment by check or money order made payable to the North Carolina Department of Agriculture and Consumer Services to:

North Carolina Department of Agriculture and Consumer Services
Dr. Patricia Norris
Director, Animal Welfare Section
1030 Mail Service Center
Raleigh, NC 27699-1030

APPEAL

If you file a contested case petition, it must be in writing and in the form prescribed by N.C.G.S. § 150B-23. The petition must be filed with the N.C. Office of Administrative Hearings ("OAH") within 60 days from the date of this document. Additionally, the petition must be accompanied by a filing fee of twenty dollars (\$20.00). Payment can be made by cash, money order, certified check or check drawn on an attorney's trust account. Make checks payable to: Office of Administrative Hearings. File the petition and one copy with:

Office of Administrative Hearings
6714 Mail Service Center
Raleigh, NC 27699-6714

Any questions about filing a petition may be directed to the Clerk of OAH by telephone at 919-431-3000.

You must serve NCDA&CS by mailing a copy of the petition to:

Ms. Tina Hlabse
North Carolina Department of Agriculture and Consumer Services
Registered Agent and General Counsel
1001 Mail Service Center
Raleigh, NC 27699-1001

Payment of the penalty will not foreclose further enforcement action against you for any new violation. If the violations which resulted in the assessment are of a continuing nature, NCDA&CS reserves the right to assess additional civil penalties in the future or take other enforcement action against you.

Your attention to this matter is appreciated.

Sincerely,

A handwritten signature in dark ink, appearing to read "Patricia Norris, DVM, MS". The signature is fluid and cursive, with the last name "Norris" being the most prominent part.

Patricia Norris, DVM, MS
Director, Animal Welfare Section

Attachment: Notice of Violations, Assessment of Civil Penalty

cc: R. Douglas Meckes, DVM, State Veterinarian
Tina Hlabse, General Counsel, NCDA&CS
Joe Reardon, Assistant Commissioner, NCDA&CS
Christopher R. McLennan, Assistant Attorney General

STATE OF NORTH CAROLINA
COUNTY OF WAKE

NORTH CAROLINA DEPARTMENT
OF AGRICULTURE AND CONSUMER
SERVICES, VETERINARY DIVISION
ANIMAL WELFARE SECTION

IN THE MATTER OF

RICHMOND COUNTY

OPERATOR OF
RICHMOND COUNTY
ANIMAL SHELTER

) NOTICE of VIOLATION and
) ASSESSMENT of CIVIL PENALTY
) for VIOLATIONS of N.C.G.S.
) § 19A-32.1(a) and (b)(2) and TITLE 02
) N.C. ADMINISTRATIVE CODE ("NCAC")
) CHAPTER 52J SECTION .0210(c)
) and NOTICE of WARNING for
) VIOLATIONS of N.C.G.S. § 19A-32.1(i)
) and (j)(4) and 02 NCAC 52J .0101(5);
) .0202(e); .0204(a); .0207(b)(4); and .0210(c)
) and(d).

Acting pursuant to N.C.G.S. § 19A-40, Dr. Patricia Norris, Director, Animal Welfare Section ("AWS"), North Carolina Department of Agriculture and Consumer Services ("NCDA&CS") makes the following:

FINDINGS OF FACT

1. At all times pertinent to this matter, Richmond County was the operator of the Richmond County Animal Shelter located at 529 US HWY 74 West, Rockingham, NC ("the shelter"), an animal shelter, registered pursuant to N.C.G.S. § 19A-26.
2. In the evening of September 17, 2019, AWS received a complaint concerning the care of the animals at the shelter. AWS opened an investigation based on the information contained in the complaint. AWS received another complaint from the same person on September 24, 2019 with additional allegations. The investigation was expanded to include these additional allegations.
3. During the investigation, AWS received a separate complaint on September 25, 2019 from a different complainant. AWS opened a second investigation based on the information contained in the complaint. The complainant supplemented her initial complaint with additional allegations and details on October 1, 2019. The findings of the second investigation are included in this Notice of Violation and Assessment of Civil Penalty and Notice of Warning for Violations.
4. The investigation involved:
 - a. A detailed review of the complaints and the supplemental complaints filed by the complainants;
 - b. Multiple conversations and/or emails with the complainants;
 - c. Multiple site visits to the shelter;
 - d. Multiple discussions with the shelter staff and management about the allegations and shelter practices;
 - e. Multiple conversations with the Humane Society that initially took the 17 puppies from the shelter and then subsequently transferred them to the rescue owned and operated by the second complainant;
 - f. Multiple conversations with the management of the shelter that was final recipient of 12 of the

17 puppies that were transferred from Richmond County Animal Shelter to the Humane Society. The 17 puppies were then transferred from the Humane Society to the second complainant which transferred 12 of the 17 puppies to the final receiving shelter. The relevant animal records of the final receiving shelter for these 12 puppies were also reviewed;

- g. A review of the veterinary medical records for the animals noted in the complaints including the medical records from the shelter as well as those available from the attending veterinary hospital;
- h. A review of the relevant shelter records including, but not limited to, intake information, disposition information, medication administration logs, and euthanasia information;
- i. A review of the vaccine titer results and a discussion with the on-call Small Animal Internist for the diagnostic laboratory that performed the analysis; and
- j. A review of the necropsy report for Harpo and a discussion with the veterinary pathologist that conducted the necropsy.

5. The investigation into the complaints revealed:

- a. A detailed review of the two complaints from the initial complainant showed that the complaints contained 52 allegations. Many of the allegations did not pertain to the NC Animal Welfare Act ("AWA") or its associated rules. The investigation focused on the allegations of violations of the AWA or its associated rules. The complainant was advised to present the non-AWA related allegations to the proper enforcement agency(ies). The AWS Inspector requested additional information on some of the allegations from this complainant. Despite multiple requests, no additional information was provided.
- b. A review of the animal records found:
 - i. Luke, ID #A4230625 was noted to have a problem with his eye. The shelter staff recalls treating the eye with eye ointment. The medication log documenting the administration of medication, which is required by 02 NCAC 52J .0101(5), was not found in the animal's record and, despite searching by the shelter staff, could not be located. The adoption agreement does not provide full written disclosure of Luke's medical condition to the new owner as required by 02 NCAC 52J .0210(c).
 - ii. Nick, ID #A40349662, was released without obtaining the identification required by N.C.G.S § 19A-32.1(i).
 - iii. Hope, ID # A41057430 received veterinary care during her stay at the shelter. The medication log documenting the administration of medication, which is required by 02 NCAC 52J .0101(5), was not found in the animal's record and, despite searching by the shelter staff, could not be located. The animal's records are to be retained for a minimum of 3 years as required by N.C.G.S § 19A-32.1(j)(4). Hope was released without obtaining the identification required by N.C.G.S § 19A-32.1(i).
 - iv. 8 animals (ID #s: A41165406, A41077146, A41213724, A41243735, A41213742, A41185939, A41243061 and A41710935) did not receive a rabies vaccination within 15 days of intake as required by 02 NCAC 52J .0210(d).
 - v. Prior to intake, the dog, Babe ID# A40772793, was beaten about the head and face with a metal pole because the dog was attacking a person. No veterinary medical care was provided to the dog for his injuries during the 13 days the dog was impounded in violation of 02 NCAC 52J .0210(c). A single attempt to administer a non-steroid inflammatory medication and a steroid medication in food was unsuccessful.

- c. During the site visits to the shelter for this investigation the following were noted:
 - i. The food and water bowls were observed to be clean, soaking, washed and/or drying. All of the water bowls and water buckets in the inside primary enclosure appeared to be clean and the water appeared to be clean and clear. The empty outside enclosures still had water buckets present. The water in most of these buckets appeared clean and clear. Two water buckets held cloudy/dirty water, but no animals were present in the enclosures. Some of the buckets were zip-tied to the fencing and had rocks in the bottom which may indicate that the buckets were not being sanitized daily as required by 02 NCAC 52J .0207(b)(4).
 - ii. The concrete in the canine enclosures had a rough texture that was not impervious to moisture as required by 02 NCAC 52J .0204(a). The rough texture and permeability of the concrete may allow the chemicals to seep into the concrete and, despite rinsing, may allow exposure of the dog's skin to the cleaning and disinfecting agents. This deficiency was also noted on the latest facility compliance inspection ("FCI") which occurred on September 17, 2019. The September 17, 2019 FCI is attached and incorporated by reference hereinto these Findings of Fact.
 - iii. The September 17, 2019 FCI noted drainage holes without covers in violation of 02 NCAC 52J .0202(e). The lack of drain covers was also alleged in the first complaint. On the site visits for this investigation, newly purchased drain covers were observed. Installation of the drain covers was underway at the time of the site visit. Later contact with the Shelter Director revealed that the drain covers did not fit properly, and a different type of drain cover had been ordered.
- d. Review of the records for all animals euthanized from June 1, 2019 to September 23, 2019 revealed the following:
 - i. 82 animals were euthanized during this period and all 82 records were reviewed.
 - ii. Of the 82 records, 10 records showed the euthanasia occurring prior to the end of the 72-hour minimum holding period required by N.C.G.S § 19A-32.1(a). None of these 10 records contained the written determination indicating an exception to the 72-hour minimum holding period. N.C.G.S § 19A-32.1(b)(2) requires that the animal shelter manager determine in writing that it is appropriate to euthanize the animal before the end of the expiration of the 72-hour minimum holding period and that the written determination include the reason for the determination.
- e. The complaint that was received by AWS on September 25, 2019 and supplemented by the complainant on October 1, 2019 concerned 17 puppies that were transferred to the complainant's rescue. The complainant immediately transferred 12 of the puppies to another rescue and kept the remaining 5 puppies. One of the 5 puppies, Harpo, died within 24 hours of the transfer and the complainant submitted the puppy for a necropsy. The complainant also had a vaccine titer done on Faith, another one of the 5 puppies. The complainant alleged that the shelter was falsifying vaccination records, therefore, she requested the vaccine titer.
- f. Investigation into this complaint found:
 - i. The complainant's rescue did not receive the 17 puppies directly from the shelter. The Humane Society of Richmond County ("HSRC") pulled the 17 puppies from the shelter and then transferred the puppies to the complainant's rescue. The disposition records for these 17 puppies do not contain the identification information required by N.C.G.S § 19A-32.1(i) for the transfer from the shelter to HSRC.
 - ii. The complainant's rescue then transferred 12 of the 17 puppies to another shelter.

- iii. Contact with the shelter receiving the 12 puppies found that the puppies had intestinal parasites that were subsequently treated. This shelter stated that the puppies appeared to be typical of puppies coming into their shelter and that they were now thriving.
- iv. The remaining 5 puppies had been noted by the shelter as having diarrhea and they were considering euthanasia because of their medical condition. The puppy, Harpo, was doing particularly poorly and had been moved into the treatment area prior to euthanasia. The HSRC decided to take the 5 puppies as a medical rescue and the other 12 puppies as well. The only reason Harpo was not euthanized by the shelter due to his medical condition was because the HSRC requested that the puppy be released to their organization as a medical rescue.
- v. The shelter and HSRC agree that the shelter verbally explained that the 5 puppies were ill and were being transferred as medical rescues. No written disclosure of the medical conditions of these puppies was provided to HSRC by the shelter in violation of 02 NCAC 52J .0210(c).
- vi. No written disclosure of the medical conditions of the 5 puppies was provided by HSRC to the complainant's rescue. Considerable disagreement exists between these two parties as to the extent of the verbal exchange of information concerning the medical condition and risk of/plan for euthanasia of the puppies.
- vii. Shelter staff members believe the 5 puppies may have been started on Albon® for the diarrhea, but no documentation of the administration of this medication could be located by the shelter staff in violation of 02 NCAC 52J .0101(5).
- viii. Review of the vaccine titer for Faith, and conversation with the veterinary internist, revealed that: since maternal antibodies can interfere with a puppy's ability to generate IgG in response to a vaccination, the titer results for Faith should not be interpreted as meaning that the puppy never received a vaccination for parvo. In addition, there are other factors that may affect a puppy's ability to respond to a single vaccine, which is why vaccination protocols for puppies include a series of vaccinations at set intervals.
- ix. Review of the necropsy report and conversation with the veterinary pathologist that conducted the necropsy revealed that:
 - (i) The internal fat stores of the puppy were present but reduced meaning that the puppy was nutritionally challenged but not consistent with starvation;
 - (ii) Crypt abscesses in the small intestine and colon were chronic and show this puppy had a previous medical condition, but the specific condition and its effect on this puppy's "failure to thrive" could not be determined;
 - (iii) The presence of ongoing medical conditions that may have caused or contributed to this puppy's "failure to thrive" could not be ruled out from the necropsy results; and
 - (iv) A definitive cause of death could not be determined from the necropsy findings.

CONCLUSIONS

To the extent that the Findings of Fact contain Conclusions of Law, or that the Conclusions of Law are Findings of Fact, they should be so considered without regard to the given labels. Based on the findings of this investigation, AWS concludes that the shelter violated the following provisions:

N.C.G.S § 19A-32.1(a) and (b)(2) for the euthanasia of 10 animals prior to the expiration of the 72-hour minimum holding period and failure to have a written determination of the shelter manager, including the reason for this determination, as to the appropriateness of the euthanasia of these 10 animals prior to the expiration of the 72-hour minimum holding period;

N.C.G.S § 19A-32.1(i) for failing to obtain and document the information required of every person to whom an animal is released for 3 animal adoptions and/or transfers;

N.C.G.S § 19A-32.1(j)(4) for failing to maintain a record of information required by rules adopted by the Board of Agriculture, retaining those records for a period of at least three years from the date of impoundment and making those records available for inspection upon the request of a representative of the Animal Welfare Section;

02 NCAC 52J .0101(5) for failing to maintain records of veterinary care including treatments, immunization and date, time, description of medication (including name and dosage), and initials of person administering any product or procedure;

02 NCAC 52J .0202(e) for failing to have traps on drains to prevent odors and backup of sewage;

02 NCAC 52J .0204(a) for failing to maintain surfaces impervious to moisture in primary enclosures;

02 NCAC 52J .0207(b)(4) for failing to sanitize water receptacles daily with hot water, detergent, and disinfectant;

02 NCAC 52J .0210(c) for failing to euthanize or provide veterinary care to sick and diseased animals and failing to provide full written disclosure of the medical condition of an animal to the new owner; and

02 NCAC 52J .0210(d) for failing to inoculate dogs for rabies that are older than 12 weeks and have been in the shelter for more than 15 days.

(See Appendix for text of referenced General Statutes and Administrative Code)

CIVIL PENALTIES

As required by NCGS § 19A-40, in determining the amount of the civil penalty, I have considered the degree and extent of harm caused by the violations listed above.

Accordingly, Richmond County is hereby assessed a civil penalty for the following violations:

\$1,000.00 for 10 violations (\$100.00 per violation) of N.C.G.S § 19A-32.1(a) and (b)(2) for failing to have a written determination including the reason for this determination from the shelter manager for the appropriateness of the euthanasia of 10 animals prior to the expiration of the 72-hour minimum holding period; and

\$1,000.00 for violation of 02 NCAC 52J .0210(c) for failing to provide veterinary care for a seriously injured dog, Babe ID# A40772793 during the 13 days he was impounded at the shelter.

\$2,000.00 TOTAL AMOUNT ASSESSED

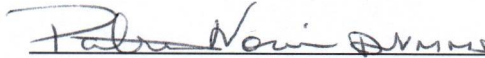
NOTICE of WARNING

As to the remaining violations, this Warning Letter serves as written notice indicating in which respects the shelter has violated the NC Animal Welfare Act and the rules issued pursuant thereto.

AWS recognizes that during the investigation, the shelter did obtain a contract to seal the floors in the primary enclosures of the dog kennels and that this work is scheduled to start in November 2019. AWS also recognizes that during the investigation, the shelter did order and is in the process of installing covers for the drains. The shelter is hereby directed to complete those two corrective actions and to immediately correct all remaining violations noted herein and comply with the AWA and its associated regulations.

Continued or future violation of the statutes or regulations referenced in this letter will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such willful disregard or violation may result in action against your facility's registration pursuant to NCGS § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under NCGS § 19A-40.

10/21/2019
Date



Patricia Norris, DVM, MS
Director, Animal Welfare Section
North Carolina Department of
Agriculture & Consumer Services

Appendix

REFERENCED LAWS AND REGULATIONS

§ 19A-26. Certificate of registration required for animal shelter.

No person shall operate an animal shelter unless a certificate of registration for such animal shelter shall have been granted by the Director. Application for such certificate shall be made in the manner provided by the Director. No fee shall be required for such application or certificate. Certificates of registration shall be valid for a period of one year or until suspended or revoked and may be renewed for like periods upon application in the manner provided.

§ 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the

violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect.

§ 19A-32.1. Minimum holding period for animals in animal shelters; public viewing of animals in animal shelters; disposition of animals.

(b) Before an animal may be euthanized or otherwise disposed of, it shall be made available for adoption under procedures that enable members of the public to inspect the animal, except in the following cases:

(2) The animal is seriously ill or injured, in which case the animal may be euthanized before the expiration of the minimum holding period if the manager of the animal shelter determines, in writing, that it is appropriate to do so. The writing shall include the reason for the determination.

(i) An animal shelter shall require every person to whom an animal is released to present one of the following valid forms of government-issued photographic identification: (i) a drivers license, (ii) a special identification card issued under G.S. 20-37.7, (iii) a military identification card, or (iv) a passport. Upon presentation of the required photographic identification, the shelter shall document the name of the person, the type of photographic identification presented by the person, and the photographic identification number.

(j) Animal shelters shall maintain a record of all animals impounded at the shelter, shall retain those records for a period of at least three years from the date of impoundment, and shall make those records available for inspection during regular inspections pursuant to this Article or upon the request of a representative of the Animal Welfare Section. These records shall contain, at a minimum:

(1) The date of impoundment.

(2) The length of impoundment.

(3) The disposition of each animal, including the name and address of any person to whom the animal is released, any institution that person represents, and the identifying information required under subsection (i) of this section.

(4) Other information required by rules adopted by the Board of Agriculture.

§ 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation. The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2.

02 NCAC 52J .0101 RECORDS; ANIMAL SHELTERS, ETC.

Operators of all animal shelters, pet shops, public auctions, and dealers shall maintain records on all dogs and cats showing the following:

(5) record of veterinary care including treatments, immunization and date, time, description of medication (including name and dosage), and initials of person administering any product or procedure.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

02 NCAC 52J .0202 INDOOR FACILITIES

(e) A suitable method of drainage shall be provided to rapidly eliminate excess water from an indoor housing facility. If closed drain systems are used, they shall be equipped with traps and installed to prevent odors and backup of sewage. The drainage system shall be constructed to prevent cross-contamination among animals.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

02 NCAC 52J .0204 PRIMARY ENCLOSURES

(a) Primary enclosures shall be constructed so as to prevent contamination from waste and wastewater from animals in other enclosures. All surfaces with which an animal comes in contact shall be impervious to moisture. For primary enclosures placed into service on or after January 1, 2005, no wood shall be within the animal's reach. For primary enclosures in use in a licensed or registered facility prior to January 1, 2005, any damaged wood must be replaced in a manner that does not permit contact with wood by the animal.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

02 NCAC 52J .0207 SANITATION

(b) Sanitation shall be as follows:

- (4) Food and water receptacles shall be sanitized daily with hot water, detergent, and disinfectant.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

02 NCAC 52J .0210 VETERINARY CARE

(c) Each dog and cat shall be observed daily by the animal caretaker in charge, or by someone under his direct supervision. Sick or diseased, injured, lame, or blind dogs or cats shall be provided with veterinary care or be euthanized, provided that this shall not affect compliance with any state or local law requiring the holding, for a specified period, of animals suspected of being diseased. If euthanasia is performed at a certified facility, a list of personnel approved to perform euthanasia shall be maintained in a Policy and Procedure Manual as described in 02 NCAC 52J .0800. Diseased or deformed animals shall be sold or adopted only under the policy set forth in the "Program of Veterinary Care." Full written disclosure of the medical condition of the animal shall be provided to the new owner.

(d) All animals in a licensed or registered facility shall be in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. However, no shelter shall be disapproved following inspection or otherwise cited for failure to inoculate any dog or cat known to be less than 12 weeks old or until such animals have been in the shelter at least 15 days.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. March 23, 2009; January 1, 2005.

**Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030**

Phone: (919) 707-3280 Fax: (919) 733-6431

Email: agr.aws@ncagr.gov

Website: www.ncaws.com

Facility Compliance Inspection - Animal Shelter

Contingently/Conditionally Approved - 09/17/2019

Facility Name: RICHMOND COUNTY ANIMAL SHELTER	License Number: 142
Owner: RICHMOND COUNTY GOVERNMENT	
Address: 529 US 74 WEST	
City: ROCKINGHAM	Zip Code: 28379
County: RICHMOND	
Phone: (910)895-0335	Email: BONNIE.WILDE@RICHMONDNC.COM
Latitude:	Longitude:
Total Enclosures: 137	
Dogs on Premise: 40	Cats on Premise: 31
Capacity (Dogs): 137	Capacity (Cats): 131
Type of Inspection: Annual Inspection	Date of Inspection: 09/17/2019

02 NCAC 52J .0101 RECORDS

1. origin and date received. [02 NCAC 52J .0101(1)] - In Compliance
2. description [02 NCAC 52J .0101(2)] - In Compliance
3. location [02 NCAC 52J .0101(3)] - In Compliance
4. disposition of animals
 - o name and address of person [02 NCAC 52J .0101(4)] - In Compliance
 - o death - date, signs of illness, or cause of death if identified [02 NCAC 52J .0101(4)] - In Compliance
 - o date and type of euthanasia [02 NCAC 52J .0101(4)] - In Compliance
5. record of veterinary care. [02 NCAC 52J .0101(5)] - In Compliance

02 NCAC 52J .0103 INSPECTION OF RECORDS

1. Records available upon request. [02 NCAC 52J .0103] - In Compliance
2. Animals matched to record. [02 NCAC 52J .0103] - In Compliance
3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years - In Compliance

02 NCAC 52J .0201 GENERAL

1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] - In Compliance
2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] - In Compliance
3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] - Needs Improvement
4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] - In Compliance
5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] - In Compliance
6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] - Needs Improvement
7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] - In Compliance
8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] - In Compliance

9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] - In Compliance
10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] - In Compliance
11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] - In Compliance
12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] - In Compliance
13. Adequate drainage system [02 NCAC 52J .0201(i)] - In Compliance
14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] - In Compliance
15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] - In Compliance
16. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] - In Compliance

#3- Electrical sockets are seen without plugs or other barrier protection in the larger suite-like enclosures. Plug or cover all outlets.

#6- One bag of open food was seen in the cat momma & kitten room

02 NCAC 52J .0202 INDOOR FACILITIES

1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] - Needs Improvement
2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] - Needs Improvement
3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] - In Compliance
4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] - In Compliance
5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] - In Compliance
6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] - In Compliance
7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] - In Compliance
8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] - In Compliance
9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] - In Compliance
10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] - In Compliance
11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] - In Compliance

#1 & 2- Large indoor hanger room in the back of the shelter is not heated or cooled with a central unit. There are portable A/C units and fans, however the one temperature gauge on the wall read 82 degrees at 11:30 am in mid-September. I raised concerns that these portable A/C's were keeping the animal's housing areas under 85 degrees during the heat of the summer. Some of the suggestions I had today: Add another portable unit, add central heat and A/C (as is available through the rest of the shelter), rearrange the portable shoreline enclosures to other areas of the shelter that have central temperature control systems (this shelter has a lot of rooms, that could be used as housing areas for these enclosures).

02 NCAC 52J .0203 OUTDOOR FACILITIES

1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] - In Compliance
2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] - In Compliance
3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] - In Compliance
4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] - In Compliance
5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] - In Compliance
6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] - Needs Improvement
7. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] - In Compliance

#6- Add shade covers as discussed in the 8-29-19 meeting.

02 NCAC 52J .0204 PRIMARY ENCLOSURES

1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] - In Compliance
2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] - **Not In Compliance**
3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] - **Not In Compliance**
4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] - **Not In Compliance**
5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] - **Not In Compliance**

6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] - In Compliance
7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] - In Compliance
8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] - In Compliance
9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] - Needs Improvement
10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] - In Compliance
11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] - Needs Improvement
12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] - In Compliance
13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] - In Compliance
14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] - In Compliance
15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] - In Compliance
16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] - In Compliance
17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] - In Compliance
18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] - In Compliance
19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] - In Compliance

#2- Impervious surfaces are not in compliance today. K9 Kennels on the both the right and left side are seen with chipping/damaged topcoat on the walls and some of the back drain areas (noted during the 4-15-19 inspection). In addition to the walls, the floors were inspected today to see the how the permeable clear coat/sealant is holding up. The floors are rough to the touch with visible divots in the surface, this can hold hair, debris, fomites and other bacteria. I am advising the kennel floors in both areas be sealed with an appropriate sealant. I did give Bonnie some contact information for companies that are known for working with shelter and kennel floors. #2/3- Many of the housing areas that are used for suite-like rooms, have heavy wooden doors with a wood panel overlay, this overlay is damaged on most doors, exposing the porous wood behind it. Replace or repair all doors in a manner that restricts the animals access to the wood, and creates an impervious surface barrier. #5- 2 cat housing rooms are seen with damaged metal screening and plexi-glass- replace all. Also, several metal door jams (also located in the suite-like housing rooms) are rusted and damaged, some with sharp edges- reseal, repaint AND replace/repair where necessary. #9- Replace the chewed/damaged K9 resting surfaces. #11- Ensure all enclosures housing 2 or more cats have an elevated surfaces. The shelter does have the cat kuranda style beds, but they don't fit in all enclosures. Today I saw a momma cat and 3 kittens in one cat enclosure, with no elevated surface. I suggested to use a litter pan flipped over, or a plastic stool for the smaller enclosures.

02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] - In Compliance
2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] - In Compliance
3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] - In Compliance
4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] - In Compliance
5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] - In Compliance
6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] - In Compliance
7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] - In Compliance
8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] - Not In Compliance
9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] - In Compliance
10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - In Compliance

#8- Heavily damaged/chewed plastic bowls noted today. Replace. **A very thin K9, nursing a litter of pups was viewed today. The staff tell me she is getting puppy food 3 times a day. I have asked them to keep a close eye on her weight and ensure she is gaining in their care. We also discussed the possibility of free-feeding her, if she tolerates it well, and feeding a high-calorically dense (liked canned) food to help her gain weight in their care- consult shelter veterinarian for best practices. This momma did walk over & greet me, and appeared to be of good energy.

02 NCAC 52J .0206 WATERING

1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] - In Compliance

2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] - In Compliance
3. Damaged receptacles replaced. [02 NCAC 52J .0206] - In Compliance

02 NCAC 52J .0207 SANITATION

1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] - In Compliance
2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] - In Compliance
3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] - In Compliance
4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] - In Compliance
5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] - In Compliance
6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] - In Compliance
7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
 - washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or - In Compliance
 - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
 - cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)] - In Compliance
8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] - In Compliance
9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] - In Compliance
10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] - In Compliance
11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] - In Compliance
12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] - In Compliance
13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] - In Compliance
14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] - In Compliance

***One plastic scratching accessory with a wool/fabric overlay was seen in the kitten room today. The fabric can come off and be sanitized but it was seen worn and tattered today. Replace this fabric & ensure all toys and accessories are in good condition, and readily sanitizeable.**

02 NCAC 52J .0208 EMPLOYEES

1. Sufficient number of employees. [02 NCAC 52J .0208] - In Compliance
2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] - In Compliance

02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] - In Compliance
2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] - In Compliance
3. Breeding not allowed in animal shelters. [02 NCAC 52J .0209(1)] - In Compliance
4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0209(2)] - In Compliance
5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] - In Compliance
6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] - In Compliance
7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] - In Compliance
8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] - In Compliance
9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] - In Compliance
10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] - In Compliance
11. Animals in long term care:
 - Daily access to both human and same species social interaction. [02 NCAC 52J .0209(6)(a)] - In Compliance
 - Daily access to space other than the primary enclosure. [02 NCAC 52J .0209(6)(b)] - In Compliance
 - A species and size-appropriate toy, unless it poses a health threat. [02 NCAC 52J .0209(6)(c)] - In Compliance
12. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] - In Compliance

**** one kitten was heard sneezing in the hanger section during my inspection of this area. Staff moved it to isolation once I pointed it out to Bonnie, the shelter director.**

02 NCAC 52J .0210 VETERINARY CARE

1. Written program of veterinary care. [02 NCAC 52J .0210(a)] - In Compliance
2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] - In Compliance
3. Daily observation of animals. [02 NCAC 52J .0210(c)] - In Compliance
4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] - In Compliance
5. If euthanasia is performed, a list of personnel approved to perform euthanasia maintained in a Policy and Procedure Manual as described in 02 NCAC 52J .0800. [02 NCAC 52J .0210(c)] - In Compliance
6. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] - In Compliance
7. Full written disclosure of the medical condition provided to the new owner. [02 NCAC 52J .0210(c)] - In Compliance
8. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] - In Compliance
9. However, rabies vaccine not required for any dog or cat known to be less than 12 weeks old or until such animals have been in the shelter at least 15 days. [02 NCAC 52J .0210(d)] - In Compliance

02 NCAC 52J .0301 VEHICLES

1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] - In Compliance
2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] - In Compliance
3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] - In Compliance
4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] - In Compliance

02 NCAC 52J .0302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] - In Compliance
2. Such enclosures constructed or positioned so that:
 - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] - In Compliance
 - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] - In Compliance
 - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] - In Compliance
3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] - In Compliance
4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] - In Compliance
5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] - In Compliance
6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] - In Compliance
7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - In Compliance
8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] - In Compliance
9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] - In Compliance
10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - In Compliance

02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

1. If animals are transported for more than 12 hours:
 - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)] - In Compliance
 - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)] - In Compliance
 - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)] - In Compliance
 - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)] - In Compliance

02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - In Compliance

§19A-32.1 MINIMUM HOLDING PERIOD

1. All animals held for a minimum holding period (MHP) of 72 hours. [§19A-32.1(a)] - In Compliance
2. Animal made available for adoption unless exempted by §19A-32.1(b)(1-3). [§19A-32.1(a)] - In Compliance
3. Seriously ill or injured animal euthanized before the expiration of the MHP: a) Determination in writing from the animal shelter manager; and b) the writing includes the reason for the determination. [§19A-32.1(b)(2)] - In Compliance
4. Viewing for lost pet: a) entitled to view every animal; and b) at least 4 hours a day, 3 days a week. [§19A-32.1(c)] - In Compliance
5. Reasonable arrangements allow pet owners to determine whether their lost pets are amongst animals in restricted areas. [§19A-32.1(c)] - In Compliance
6. Fostering during MHP: at least 1 photograph displayed in a conspicuous location. [§19A-32.1(d)] - In Compliance
7. Foster care policies. [§19A-32.1(e)] - In Compliance
8. Owner surrendered and not reclaimed during the MHP: a) be returned to the owner, b) adopted, or c) euthanized. [§19A-32.1(f)] - In Compliance
9. Owner surrender disposed of before the expiration of the MHP: a) proof of ownership provided; and b) signed written consent to the disposition before the expiration of the MHP. [§19A-32.1(g)] - In Compliance
10. Owner surrender: statement in writing whether the dog has bitten any individual within the previous 10 days. [§19A-32.1(h)] - In Compliance
11. The person to whom an animal is released presents a valid form of government-issued photographic identification. [§19A-32.1(i)] - In Compliance
12. Documentation of the name of the person, the type of ID and the ID number. [§19A-32.1(i)] - In Compliance
13. Record of all animals impounded at the shelter maintained. [§19A-32.1(j)] - In Compliance
14. Retain the animal records for at least 3 years from the date of impoundment. [§19A-32.1(j)] - In Compliance
15. Animal records available for inspection during regular inspection or upon request of AWS. [§19A-32.1(j)] - In Compliance
16. Records contain at a minimum: date of impoundment, length of impoundment, disposition of each animal, name and address of person to whom the animal was released, any institution that person represents, and the identifying information; other information required by rules adopted by the Bd of Ag. [§19A-32.1(j)(1-4)] - In Compliance

***Bonnie tells me all animals are held at least 72 hours regardless of ownership, all records viewed today confirmed this. *
Foster/rescue policies are in the process of being updated.**

02 NCAC 52J .0418 DUTIES OF CET

1. Prepare animals for euthanasia. [02 NCAC 52J .0418(1)] - Not Applicable
2. Record animal id and number, species, sex, breed, date, dosages used and amounts wasted [02 NCAC 52J .0418(2)] - In Compliance
3. Order euthanasia supplies. [02 NCAC 52J .0418(3)] - In Compliance
4. Maintain security of controlled substances and other drugs. [02 NCAC 52J .0418(4)] - In Compliance
5. Directly supervise probationary Euthanasia technicians. [02 NCAC 52J .0418(5)] - In Compliance
6. Report violations or suspicions of a rule violation. [02 NCAC 52J .0418(6)] - In Compliance
7. Properly euthanize animals. [02 NCAC 52J .0418(7)] - Not Applicable
8. Properly dispose of euthanized animals. [02 NCAC 52J .0418(8)] - In Compliance
9. Properly dispose of expired drugs and used euthanasia materials/equipment [02 NCAC 52J .0418(8)] - In Compliance
10. Notify AWS of CET separation from facility. [02 NCAC 52J .0418(10)] - In Compliance

Euthanasia is not being performed at the time of this inspection. Bonnie did walk me through their typical procedures to include sedation of all animals to minimize stress, procedures for dosing, using and documenting drugs and verifying death.

02 NCAC 52J .0501 INTRACARDIAC INJECTION

1. IC injection only on anesthetized or heavily sedated animals. [02 NCAC 52J .0501] - Not Applicable

02 NCAC 52J .0705 REPORTS OF EUTHANASIA UNDER EXTRAORDINARY CIRCUMSTANCES

1. Report prepared of euthanasia under extraordinary circumstances. [02 NCAC 52J .0705] - Not Applicable
2. Reports kept for 2 years. [02 NCAC 52J .0705] - Not Applicable
3. Report includes date, time, animal id, person performing the euthanasia, euthanasia method, and justification of extraordinary circumstances [02 NCAC 52J .0705] - Not Applicable

No reports viewed today.

02 NCAC 52J .0801 EUTHANASIA MANUAL REQUIRED

1. Facility has current policy and procedure euthanasia manual. [02 NCAC 52J .0801] - In Compliance

02 NCAC 52J .0802 CONTENTS OF EUTHANASIA MANUAL

1. Manual includes shelter's equipment, and process. [02 NCAC 52J .0802] - In Compliance

02 NCAC 52J .0803 ADDITIONAL CONTENTS

Euthanasia manual shall be kept consistent with the publications listed below and reflect the current information for each. The manual shall include:

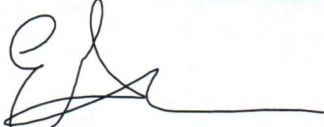
1. Current NC AWA and rules. [02 NCAC 52J .0803(1)] - In Compliance
2. Report of the AVMA Panel on Euthanasia – current revision, replacement, supplements or changes [02 NCAC 52J .0803(2)] - In Compliance
3. HSUS Euthanasia Training Manual – current copy. [02 NCAC 52J .0803(3)] - In Compliance
4. American Humane Association current euthanasia publication. [02 NCAC 52J .0803(4)] - In Compliance
5. Methods of euthanasia used by shelter and policy/procedures for each method. [02 NCAC 52J .0803(5)] - In Compliance
6. List of CET's, methods of euthanasia in which they are trained and date of training. [02 NCAC 52J .0803(6)] - In Compliance
7. Name, address and contact information for veterinarian responsible for the Annual Program of Veterinary Care. [02 NCAC 52J .0803(7)] - In Compliance
8. Name, address and contact information for veterinarians responsible for veterinary medical care of the animals. Contact information to include telephone numbers for working hours, after hours and holidays [02 NCAC 52J .0803(8)] - In Compliance
9. Euthanasia procedure for emergencies, after hours, holidays and weekends. [02 NCAC 52J .0803(9)] - In Compliance
10. Procedures when CET is absent and euthanasia is needed. [02 NCAC 52J .0803(10)] - In Compliance
11. Methods for verifying death after euthanasia. [02 NCAC 52J .0803(11)] - In Compliance
12. Name and contact information for euthanasia solution and tranquilizer/anesthesia drugs supplier(s). [02 NCAC 52J .0803(12)] - In Compliance
13. Original US DEA controlled substance registration [02 NCAC 52J .0803(13)] - In Compliance
14. MSDS for any chemical used for euthanasia [02 NCAC 52J .0803(14)] - In Compliance
15. MSDS for any anesthetic or tranquilizing drug used in facility. [02 NCAC 52J .0803(15)] - In Compliance
16. Notice of signs of human exposure to euthanasia agents. [02 NCAC 52J .0803(16)] - In Compliance
17. First aid procedures of accidental human exposure to euthanasia agents [02 NCAC 52J .0803(17)] - In Compliance
18. Contact information for medical treatment providers to include name of facility, telephone number for working and after hours, and directions to facility including a map [02 NCAC 52J .0803(18)] - In Compliance
19. If medical treatment provider does not provide after-hours service, then contact information for nearest emergency medical facility providing such service [02 NCAC 52J .0803(18)] - In Compliance

General Comments:

Annual inspection performed today, housing areas are clean and odor free at the time of this inspection (11:30am). This inspection is conditionally approved with a reinspection to take place sometime after 30 days. At that time, I will expect the majority of the areas noted in this report to have been addressed. Please issue a suitable timeline for projects that may need longer than 30 days to complete, I will expect this timeline to be issued sometime in the next 10 working days (by 10-2-19). Overall the animals are seen as well cared for today. **In addition to the areas noted in this report, I also sent Bonnie links for the feral cat boxes and the shore-line port-a-holes, after a conversation about space and handling. Michael also asked me if I knew of resources for education available to him and the staff for working with animals with behavior needs- I pointed him to the ASPCApro website, and Alamance Community College's Animal Care and Control program.

Inspection Result:

Contingently/Conditionally Approved

Inspector's Signature	Date
 Elizabeth Garner	09/17/2019
Facility Representative's Signature	Date
Discussed w/ Bonnie	09/17/2019