



Steven W. Troxler
Commissioner

**North Carolina Department of Agriculture
and Consumer Services**
Veterinary Division

Christina L. Waggett
Assistant Commissioner
for Consumer Protection

Michael Martin, DVM
State Veterinarian

September 16, 2026

Trish Kelley
President
Cat Tails Cat Adoption Services, Inc.
183 Windsor Circle, SW
Ocean Isle Beach, NC 28469

NOTICE of CIVIL PENALTY and NOTICE of WARNING

Re: CIVIL PENALTY ASSESSMENT for VIOLATIONS of TITLE 02 N.C. ADMINISTRATIVE CODE ("NCAC") CHAPTER 52J SECTIONS .0101(3) and (5); .0103; .0201(d)(4); .0201(m); 0209(6); and .0210(a)(3) and (d), and NOTICE of WARNING for VIOLATIONS of NC GENERAL STATUTE ("NCGS") § 19A-32.1(j) and 02 NCAC 52J .0101(6).

AWS-CP-2026-13

Facility: Cat Tails Cat Adoption Services, Inc.
Registration Number: 241

Dear Ms. Kelley,

Pursuant to NCGS § 19A-40, I am issuing this notice that Cat Tails Cat Adoption Service, Inc. as the owner and operator of the Cat Tails Cat Adoption Services Animal Shelter ("the shelter"), is hereby assessed a civil penalty of \$1,900.00 as provided in the enclosed Notice of Violation.

With regard to the civil penalty, within 60 days from the date of receipt of this Notice, you must do one of the following:

1. Pay the civil penalty assessment;
2. File a written petition for a contested case hearing with the N.C. Office of Administrative Hearings to appeal the penalty assessment; or
3. Pursuant to NCGS § 150B-22, initiate informal settlement negotiations. To negotiate a settlement of this assessment, you may contact me by telephone at (919) 707-3280 or email at Patricia.Norris@ncagr.gov. Settlement offers do not extend the 60-day deadline for payment or filing of a contested case petition.

Additional information about your options is provided below:

PAYMENT

To pay the penalty, please send your payment by check or money order made payable to the North Carolina Department of Agriculture and Consumer Services to:

North Carolina Department of Agriculture and Consumer Services
Dr. Patricia Norris
Director, Animal Welfare Section
1030 Mail Service Center
Raleigh, NC 27699-1030

APPEAL

If you file a contested case petition, it must be in writing and in the form prescribed by NCGS § 150B-23. The petition must be filed with the N.C. Office of Administrative Hearings ("OAH") within 60 days from the date of this document. Additionally, the petition must be accompanied by a filing fee of twenty dollars (\$20.00). Payment can be made by cash, money order, certified check or check drawn on an attorney's trust account. Make checks payable to: Office of Administrative Hearings. File the petition and one copy with:

Office of Administrative Hearings
6714 Mail Service Center
Raleigh, NC 27699-6714

Any questions about filing a petition may be directed to the Clerk of OAH by telephone at 919-431-3000.

You must serve NCDA&CS by mailing a copy of the petition to:

Mr. Jonathan Lanier
North Carolina Department of Agriculture and Consumer Services
Registered Agent and General Counsel
1001 Mail Service Center
Raleigh, NC 27699-1001

Payment of the penalty will not foreclose further enforcement action against you for any new violation. If the violations which resulted in the assessment are of a continuing nature, NCDA&CS reserves the right to assess additional civil penalties in the future or take other enforcement action against you.

Your attention to this matter is appreciated.

Sincerely,

A handwritten signature in blue ink, appearing to read "Patricia Norris DVM MS".

Patricia Norris, DVM, MS
Director, Animal Welfare Section

Attachment: Notice of Violations, Assessment of Civil Penalty

cc: Michael Martin, DVM, State Veterinarian
Jonathan Lanier, General Counsel, NCDA&CS
Christina L. Waggett, Assistant Commissioner, NCDA&CS
Allyson Barkley, Assistant Attorney General

STATE OF NORTH CAROLINA
COUNTY OF BRUNSWICK

NORTH CAROLINA DEPARTMENT
OF AGRICULTURE AND CONSUMER
SERVICES, VETERINARY DIVISION
ANIMAL WELFARE SECTION

IN THE MATTER of	)	NOTICE of VIOLATION and ASSESSMENT of
	)	CIVIL PENALTY for VIOLATIONS of TITLE 02
CAT TAILS CAT ADOPTION	)	NC ADMINISTRATIVE CODE ("NCAC")
	)	CHAPTER 52J SECTIONS .0101(3) and (5); .0103;
SERVICES, INC. as	)	.0201(d)(4); .0201(m); .0209(6); and .0210(a)(3) and
	)	(d) and NOTICE of WARNING for VIOLATIONS
OWNER/OPERATOR of	)	of NC GENERAL STATUTE §19A-32.1(j) and 02
	)	NCAC 52J SECTION .0101(6).
CAT TAILS CAT ADOPTION	)	
	)	
SERVICES ANIMAL SHELTER	)	
	)	

Acting pursuant to NCGS § 19A-40, Dr. Patricia Norris, Director, Animal Welfare Section ("AWS"), North Carolina Department of Agriculture and Consumer Services ("NCDA&CS") makes the following:

FINDINGS OF FACT

1. At all times pertinent to this matter, the Cat Tails Cat Adoption Services Animal Shelter ("the shelter"), owned/operated by Cat Tails Cat Adoption Services, Inc., was an animal shelter registered pursuant to NCGS §19A-26.
2. On July 27, 2026, AWS received a complaint alleging that the kitten the complainant adopted from the shelter was suffering from feline calicivirus and when they returned the kitten to the shelter, they were informed that the shelter was currently treating 6 kittens for calicivirus. Based on this information, AWS opened an investigation. The investigation centered on possible violation(s) of the N.C. Animal Welfare Act ("AWA") as these statutes and associated regulations are the extent of the jurisdiction of AWS.
3. On July 28, 2026, AWS Veterinary Program Specialist Tolley ("Inspector Tolley") conducted a site visit at the shelter as part of the investigation. The following information was obtained from the site visit:
 - a. A litter of 4 kittens had been turned into the shelter on July 1, 2026. The kittens were named Tootsie, Terry, Tyler, and Tinker. Tootsie and Terry were moved to the adoption center at the local PetSmart. Terry was adopted by the complainant who renamed her Bailey. Terry/Bailey was diagnosed with calicivirus after the adoption. Due to the risk to their adult cat, the complainant returned the kitten to the shelter. When the kitten was returned to the shelter, the complainant was informed by the shelter staff that they were currently treating 6 other kittens for calicivirus;
 - b. In violation of 02 NCAC 52J .0101(3), the shelter failed to maintain records of the location of

- the kitten named Tootsie as the kitten was moved to the local PetSmart adoption center and then brought back to the shelter due to illness. The shelter records did not show where Tootsie was housed or when she was returned to the shelter;
- c. In violation of 02 NCAC 52J .0101(5), the shelter failed to maintain the required records of veterinary care and medication administration for Tootsie. The shelter staff stated that Tootsie had returned to the shelter prior to Terry because Tootsie was ill. The shelter staff indicated they had administered medication to Tootsie upon its return. However, the required records for the administration of these medications to Tootsie were not created or maintained by the shelter;
 - d. In violation of 02 NCAC 52J .0101(5), the shelter failed to maintain the required records for the medications administered to Terry as the concentration of the medication and the dosage regimen was not documented by the shelter;
 - e. In violation of 02 NCAC 52J .0101(6), the shelter failed to create or update the records for Tootsie within 48 hours of administration of medication;
 - f. In violation of NCGS §19A-32.1(j) and 02 NCAC 52J .0103, the shelter failed to produce the required records upon request by Inspector Tolley. Inspector Tolley requested the animal records for the 4 kittens, Tootsie, Tinker, Terry, and Tyler. The intake paperwork stated that these 4 kittens were all from the same litter and were taken in by the shelter on July 1, 2026. The shelter provided records for Tootsie, Terry and Tyler. They could not locate records for Tinker and could not recall what happened to Tinker or what the final disposition was for this kitten. Inspector Tolley contacted the person who brought the litter to the shelter, and they confirmed that 4 kittens were taken in by the shelter;
 - g. In violation of 02 NCAC 52J .0103, the shelter failed to maintain the required records for Tootsie or Tinker for 3 years;
 - h. In violation of 02 NCAC 52J .0201(d)(4), the shelter failed to store clean bedding and laundry in cabinets or sealed containers. Donated bedding was piled directly in front of the kennels housing Tootsie and Terry in the front office. These kittens were acutely ill with calicivirus and most likely actively shedding contagious viral particles onto the bedding to be used in the enclosures of other cats housed at the facility;
 - i. In violation of 02 NCAC 52J .0201(m), the shelter staff failed to be truthful with AWS during this investigation. The shelter President initially told Inspector Tolley that the shelter had no knowledge of why Terry would be ill and then stated that the kitten must have been infected by the complainant's other cat, or the illness was from the kitten receiving a vaccination. Only after the other shelter staff member admitted that Terry's littermate, Tootsie, had returned from PetSmart because it had become ill with a working diagnosis of calicivirus before they were notified of Terry's illness, did the President concede that they were aware that Terry's littermate was also ill;
 - j. In violation of 02 NCAC 52J .0201(m), the shelter staff failed to be truthful with AWS during this investigation. The shelter President and the other shelter staff member reported that only 3 kittens were in the affected litter. It was only after Inspector Tolley showed them that the shelter intake paperwork referenced 4 kittens in the litter, did they admit that they had no idea what happened to the fourth kitten, the one named Tinker;
 - k. In violation of 02 NCAC 52J .0209(6), the shelter failed to house Tootsie and Terry, 2 kittens being treated for a communicable disease, in an isolation area with appropriate signage. These 2 kittens were housed in the front office which was a high traffic area and was not posted with the appropriate signage;
 - l. In violation of 02 NCAC 52J .0210(a)(3), the shelter failed to follow its written Program of

Veterinary Care (“PVC”). The shelter’s PVC states: “Sick or injured cats are transported to our vet for examination and treatment. Follow-up care is provided at our facility following the vet’s directions.” At the time of site visit, Tootsie had not been taken to a veterinarian for an examination as the shelter’s PVC required;

- m. In violation of 02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care to Tootsie. As the shelter was administering a prescription medication to this ill cat that had not been examined by a veterinarian or had medication prescribed for it, Inspector Tolley asked to see the Veterinary Standing Order (“VSO”) written by a NC licensed veterinarian which prescribed the use of an antibiotic for this condition. The shelter did not have a VSO for any of the prescription medications they were administering to the cats in their care and custody; and
- n. In violation of 02 NCAC 52J .0210(d), the shelter failed to provide veterinary care to 2 kittens, named Juice and Julius housed at the PetSmart’s adoption center. Given her findings at the shelter’s site visit, Inspector Tolley went to the PetSmart to check on the other cats owned by the shelter. Juice and Julius, 2 kittens that were housed in the adoption areas with other cats, showed signs consistent with calicivirus infection and had not received veterinary care. Inspector Tolley directed the shelter to isolate the affected kittens and to have all the ill kittens examined by a veterinarian as soon as possible.

CONCLUSIONS

To the extent that the Findings of Fact contain Conclusions of Law, or that the Conclusions of Law are Findings of Fact, they should be so considered without regard to the given labels. Based on the findings of the AWS investigation, AWS finds that the shelter violated the following provisions:

02 NCAC 52J .0101(3), the shelter failed to maintain records of the location of the kitten named Tootsie as the kitten was moved to the local PetSmart adoption center and then brought back to the shelter due to illness as noted on July 28, 2026.

02 NCAC 52J .0101(5), the shelter failed to maintain the required records of veterinary care and medication administration for Tootsie as noted on July 28, 2026.

02 NCAC 52J .0101(6), the shelter failed to create or update the records for Tootsie within 48 hours of administration of medication as noted on July 28, 2026.

02 NCAC 52J .0103, the shelter failed to produce the required records upon request by the AWS Inspector as noted on July 28, 2026.

02 NCAC 52J .0103, the shelter failed to maintain the required records for Tootsie or Tinker for 3 years as noted on July 28, 2026.

02 NCAC .0201(d)(4), the shelter failed to store clean bedding and laundry in cabinets or sealed containers as noted on July 28, 2026.

02 NCAC 52J .0201(m), the shelter staff failed to be truthful with AWS during this investigation as noted on July 28, 2026. An agent of the shelter at first insisted that they were unaware of calicivirus infections in their shelter cats and tried to convince the AWS Inspector that the kitten

became ill for other reasons. A second violation of untruthfulness occurred when an agent of the shelter insisted that only 3 kittens were in the affected litter taken in by the shelter on July 1, 2026.

02 NCAC .0209(6), the shelter failed to house 2 kittens being treated for a communicable disease, in an isolation area with appropriate signage as noted on July 28, 2026.

02 NCAC 52J .0210(a)(3), the shelter failed to follow its written Program of Veterinary Care (“PVC”) as noted on July 28, 2026 when it failed to take the kittens to the veterinary facility for examination and treatment when they became ill.

02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care to kittens that were suffering from a calicivirus infection as noted on July 28, 2026.

NCGS §19A-32.1(j), the shelter failed to maintain a record of all animals impounded at the shelter and retain those records for a minimum of 3 years as noted on July 28, 2026.

Pursuant to NCGS §§ 19A-30 and 19A-40, these violations can result in the suspension, revocation, or refusal to renew a registration for any animal shelter and/or the assessment of a civil penalty of up to \$5,000 per violation.

CIVIL PENALTIES

As required by NCGS § 19A-40, in determining the amount of the civil penalty, I have considered the degree and extent of harm caused by the violations listed above.

Accordingly, Cat Tails Cat Adoption Service, Inc., as the owner/operator of the Cat Tails Cat Adoption Service Animal Shelter, is hereby assessed a civil penalty for the following violations:

\$100.00 for violation of 02 NCAC 52J .0101(3), the shelter failed to maintain records of the location of the kitten named Tootsie as the kitten was moved to the local PetSmart adoption center and then brought back to the shelter due to illness as noted on July 28, 2026.

\$100.00 for violation of 02 NCAC 52J .0101(5), the shelter failed to maintain the required records of veterinary care and medication administration for Tootsie as noted on July 28, 2026.

\$200.00 for violation of 02 NCAC 52J .0103, the shelter failed to produce the required records upon request by the AWS Inspector as noted on July 28, 2026.

\$200.00 for violation of 02 NCAC 52J .0103, the shelter failed to maintain the required records for Tootsie or Tinker for 3 years as noted on July 28, 2026.

\$100.00 for violation of 02 NCAC .0201(d)(4), the shelter failed to store clean bedding and laundry in cabinets or sealed containers as noted on July 28, 2026.

\$400.00 for 2 violations (\$200.00 per violation) of 02 NCAC 52J .0201(m), the shelter staff failed to be truthful twice with AWS during this investigation as noted on July 28, 2026.

\$200.00 for violation of 02 NCAC .0209(6), the shelter failed to house 2 kittens being treated for a communicable disease, in an isolation area with appropriate signage as noted on July 28, 2026.

\$200.00 for violation of 02 NCAC 52J .0210(a)(3), the shelter failed to follow its written Program of Veterinary Care ("PVC") as noted on July 28, 2026 when it failed to take the kittens to the veterinary facility for an examination and treatment when they became ill.

\$400.00 for violation of 02 NCAC 52J .0210(d), the shelter failed to provide adequate veterinary care to kittens that were suffering from a calicivirus infection as noted on July 28, 2026.

\$1,900.00 TOTAL AMOUNT ASSESSED

Continued or future violation of the statutes or regulations referenced in this letter will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such willful disregard or violation may result in action against your facility's registration pursuant to NCGS § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under NCGS § 19A-40.

NOTICE of WARNING

As to the remaining violations of NCGS §19A-32.1(j) and 02 NCAC 52J .0101(6), this Warning Letter serves as written notice indicating in which respects the shelter may have violated the NC Animal Welfare Act and the rules issued pursuant thereto.

Continued or future violations of these statutes or regulations will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such a willful disregard or violation may result in action against your facility's registration pursuant to N.C. General Statute § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under N.C. General Statute § 19A-40.

(See Appendix for text of referenced General Statutes and Administrative Code)

September 16, 2026
Date



Patricia Norris, DVM, MS
Director, Animal Welfare Section
North Carolina Department of Agriculture & Consumer Services

Appendix

REFERENCED STATUTES AND REGULATIONS

§ 19A-26. Certificate of registration required for animal shelter.

No person shall operate an animal shelter unless a certificate of registration for such animal shelter shall have been granted by the Director. Application for such certificate shall be made in the manner provided by the Director. No fee shall be required for such application or certificate. Certificates of registration shall be valid for a period of one year or until suspended or revoked and may be renewed for like periods upon application in the manner provided.

§ 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final

judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect.

§ 19A-32.1. Minimum holding period for animals in animal shelters; public viewing of animals in animal shelters; disposition of animals.

- (j) Animal shelters shall maintain a record of all animals impounded at the shelter, shall retain those records for a period of at least three years from the date of impoundment, and shall make those records available for inspection during regular inspections pursuant to this Article or upon the request of a representative of the Animal Welfare Section. These records shall contain, at a minimum:
- (1) The date of impoundment.
 - (2) The length of impoundment.
 - (3) The disposition of each animal, including the name and address of any person to whom the animal is released, any institution that person represents, and the identifying information required under subsection (i) of this section.
 - (4) Other information required by rules adopted by the Board of Agriculture.

§ 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation. The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2.

02 NCAC 52J .0101 RECORDS; ANIMAL SHELTERS, ETC.

Operators of all animal shelters, pet shops, public auctions, and dealers shall maintain records on all dogs and cats showing the following:

- (3) location of animal, including complete address and contact information, if not kept at the licensed or registered facility;
- (5) record of veterinary care including medications, treatments, procedures, and immunizations. The record shall include: diagnosis(es), diagnostic testing and results, date and time of administration or procedure, description of medication and initials of person administering any product, medication or procedure. The description of the medication shall include the name, strength or concentration, dosage, and dosing regimen. The dosage regimen shall include the frequency, duration to include the number of dosages or days to be given and the reason for the administration; and
- (6) all records shall be created and/or updated within 48 hours of the occurrence of procedures, including but not limited to intake, change of location, medication or treatment administration and/or disposition. The record shall be accurate; creation of a misleading record or deliberate or non-incidental falsification of a record including medication administration documentation during or after an investigation or inspection shall be considered a violation of this regulation.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985; Readopted Eff. September 1, 2022.

02 NCAC 52J .0103 INSPECTION OF RECORDS

All operators of animal shelters, pet shops, boarding kennels, public auctions, and persons operating as dealers shall make all required records available to the Director or his or her authorized representative on request, during the business and cleaning hours listed on the license application and/or during an inspection of the facility or an investigation. The operator must be able to match each animal to its record upon request. Records shall be maintained for a period of one year after the animal is released from a boarding kennel or sold from a pet store or public auction. Animal shelters shall maintain records required by the Animal Welfare Act or this Subchapter for a period of three years after the disposition of the animal.

History Note: Authority G.S. 19A-24; 19A-25; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985; Readopted Eff. September 1, 2022.

02 NCAC 52J .0201 GENERAL

(d) Storage of food and bedding:

- (4) clean bedding and laundry shall be: stored in cabinets and/or sealed containers; stored separately from soiled laundry and materials; and stored separately from general housing areas for animals; and

(m) A licensee or registrant and all agents of the facility shall be truthful with NCDA&CS employees during all phases of inspections or investigations.

History Note: Authority G.S. 19A-24; 19A-30(3); Eff. April 1, 1984; Amended Eff. January 1, 2005; Readopted Eff. October 1, 2022.

02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- (6) All facilities shall designate an isolation area for animals being treated or observed for communicable diseases. Dogs or cats in isolation that are being treated for a communicable disease shall be separated from other dogs or cats and other susceptible species of animals in such a manner as to minimize dissemination of such disease. A sign shall be posted at the cage or isolation area when in use, giving notice of a communicable disease, including the identification of the disease. Accessories, cleaning equipment and supplies used in isolation areas shall not be used in other areas of the facility.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; Readopted Eff. September 1, 2022

02 NCAC 52J .0210 VETERINARY CARE

(a) A written program of veterinary care ('PVC') to include disease control and prevention, vaccination, euthanasia (animal shelters only), disposition of diseased, ill, injured, infirm or deformed animals, and provision of adequate routine and emergency veterinary care shall be established with the assistance of a licensed veterinarian by any person who is required to be licensed or registered under the Animal Welfare Act, Article 3 of Chapter 19A of the General Statutes. The following is required of each PVC:

- (3) The facility shall implement and follow the PVC; and

(d) Each dog and cat shall be observed daily by the animal caretaker who has been adequately trained or is experienced in animal care or is under the direct supervision of a person who has such training or experience. Sick or diseased, injured, lame, or blind dogs or cats shall be provided with adequate veterinary care in a timely manner or be euthanized, provided that the euthanasia shall not affect compliance with any

state or local law requiring the holding, for a specified period, of animals suspected of being diseased. If an animal cannot be euthanized due to a required holding period and does not meet the criteria of G.S. 19A-32.1(b)(2), then adequate veterinary care shall be provided to the animal.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. March 23, 2009; January 1, 2005; Readopted Eff. September 1, 2022.