



Structural Pest Control Bulletin

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Steve Troxler, Commissioner

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2020 STRUCTURAL PEST CONTROL COMMITTEE MEMBERS!

The Division would like to congratulate Ms. Patricia Alder, of Raleigh, on being appointed to the Structural Pest Control Committee. We are looking forward to working with Ms. Alder! Ms. Alder is replacing Dr. Michael Waldvogel, who has decided to retire. Thank you, Dr. Waldvogel, for your many years of service to the Committee.

STRUCTURAL PEST CONTROL COMMITTEE MEMBERS APPOINTMENT DATES / AUTHORITY (April 14, 2020)

Committee Member	Appointing Authority	Term Expires
Mr. Jonathan Lanier NC Dept of Agriculture & CS 1001 Mail Service Center Raleigh, NC 27699-1001 919-707-3010 jonathan.lanier@ncagr.gov	Commissioner of Agriculture and Consumer Services	Serves at the pleasure of the Commissioner
Ms. Patricia Alder 2325 Glascock Street Raleigh, NC 27610 919-332-0595 pmalder@ncsu.edu	NCSU Dean of School of Agric. and Life Sciences, Entomology Department	At the pleasure of the Dean
Mr. Andy Miller, PE Facilities & Property Manager Rail Division NC Department of Transportation 1553 Mail Service Center, Raleigh NC 27699-1553 919-707-4721 rdawerks@gmail.com	Commissioner of Agriculture and Consumer Services (Public Member)	June 30, 2023
Mr. Akshatkumar A. Patel 121 Brookbank Hill Place Cary, NC 27519 919-455-5949 akshatpatel@hotmail.com	Governor (Public Member)	June 30, 2021

Committee Member	Appointing Authority	Term Expires
Mr. Phillip G. Clegg	Governor	June 30, 2022
Clegg's Termite & Pest Control	(PCO Member)	
P.O. Box 3089		
Durham, NC 27715		
919-477-2134		
Fax: 919-477-5722		
PhilClegg@cleggs.com		
Mr. William A. Tesh	Governor	June 30, 2021
Pest Management Systems, Inc.	(PCO Member)	
424 Prescott Street		
Greensboro, NC 27401		
336-272-4400		
Fax: 336-230-0989		
btesh@pestmgt.com		
Mr. H. Allen Langley	General Assembly – Speaker	June 30, 2022
H & H Pest Control Service		
520 East Dixon Boulevard		
Shelby, NC 28152		
704-482-2847		
Fax: 704-482-7600		
halangley@hhpci.com		
Mr. Simon D. Shaw	General Assembly – President Pro Tem	June 30, 2022
PEST X		
725 E. Mountain Street		
Kernersville, NC 27284		
336-362-1721		
Fax: 336-996-1890		
simon@pest-x.com		
Mr. Pierre Lauffer	Secretary of NC Department of Health	At the pleasure of the
Industrial Hygiene Supervisor	and Human Services	Secretary
Occupational & Environmental Epidemiology Branch		
Mail Service Center 1912		
Raleigh NC 27699-1912 Phone: 919-707-5962		
Pierre.Lauffer@dhhs.nc.gov		
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2020 Pest Control Technician's School (PCT)

The North Carolina Pest Management Association kicked off the 70th Annual PCT School on January 28, 2020. The three-day event brought in more than 1000 pest management professionals, which made it the largest NCPMA PCT School to date. There were 20 different courses, giving attendees the opportunity to earn an assortment of CCU credits. State inspectors scanned attendees' badges at each course held during the school and 4230 CCU credits were earned by attendees. Again, this year, the PCT School offered the Hands-On Spray School, and the A.C.E. Review Course and Exam. There were 133 individuals who took the Certification Exam at the PCT School this year! The 2021 Pest Control Technician's School will be held in January 2021. Be sure to preregister later this year.

Renewals Have Been Mailed

Structural Pest Control renewals have been mailed for the 2020-2021 licensing year. When you receive your renewal package, please review the following:

Make sure all names are spelled correctly and addresses are correct. Please include your physical address as well as your mailing address, and correct phone numbers. If there are errors, please make legible corrections on the individual forms. If you are missing a form, please contact Jacinth McAllister by email at Jacinth.Mcallister@ncagr.gov. If you need additional forms, please go to our website; http://www.ncagr.gov/SPCAP/structural/forms/index.htm to find the correct form(s) you need.

The cost to renew cards is \$40.00 for each Registered Technician Card, \$50.00 for each Certified Applicator Card and \$200.00 for each Licensee Card for a single phase (P, W, or F) and an additional \$75.00 for each additional licensing phase. All cards expire on June 30th, annually, so send in your renewals by this deadline. The Division accepts payment in the form of check or money order. We are unable to accept credit cards at this time. Please remember, branch office registration expires on June 30th, and must be renewed as well. FEES FOR CARDS ARE NOT PRORATED.

If you did not receive your recertification transcripts and require a copy, please contact a Structural Pest Control Representative. You may contact Laura Long at laura.long@ncagr.gov or Rhonda O'Neal at Rhonda.ONeal@ncagr.gov.

Please keep your transcript for future reference. With so many people on our recertification list it is very challenging to assist callers who ask for this information verbally.

Branch Office forms are not in the renewal package. If you operate a Branch office, you are required to notify the Division annually of the address of each branch and the individuals assigned to it. This is done using the Branch Office Registration forms, found at http://www.ncagr.gov/SPCAP/structural/forms/Branch_Office.pdf.

CAUTION! Renewal applications may be denied and returned for the following reasons:

An expired liability insurance certificate. A current certificate must be on file at the Structural Pest Control Office. The certificate must include coverage for pollution and contamination. The insurance expire date is printed on the renewal application.

Incomplete CCU's— all continuing education must be completed for 2020 before renewals are received and processed. Check your employee's CCU status at

http://www.ncagr.gov/SPCAP/LicenseSearch.htm. From the dropdown menu choose Structural Certified Applicator or Structural Pest Control Licensee. Enter either last name, Company, License and/or File number to the search box.

IF THERE ARE ANY ERRORS IN YOUR TRANSCRIPT, PLEASE CONTACT THE TRAINING AGENCY THAT GAVE THE COURSE YOU ATTENDED AND ASK THEM TO SUBMIT A ROSTER TO: michelle.willett@ncagr.gov or fax it to 919-733-9796.

Extension of Recertification Date Due to COVID-19 & Renewal Reminder

To: N.C. Structural Pest Control Licensees & Certified Applicators

From: Structural Pest Control & Pesticides Division-Structural Pest Control Section

Subject: Extension of 6/30/2020 Recertification Date due to COVID-19 & Renewals

During the Structural Pest Control Committee conference call meeting held on 4/9/2020 the Committee considered information from the Division concerning the postponements of exams and the limited availability of training for Continuing Education Credits since mid-March due to COVID-19. It was discussed that Licensees and Certified Applicators who need to retest for Recertification by 6/30/2020 have been unable to do so due to exam postponements. Considering that License, Certified Applicator and Registered Technician renewals are due by 6/30/2020, the Committee approved a motion that the Division be allowed to extend the Recertification period until 9/30/2020. This extension is for individuals with a 6/30/2020 recertification expiration date and who do not meet their credit requirements by this deadline. This extension will allow Licensees and Certified Applicators the opportunity to renew their credentials for the 2020-2021 year with the understanding that they must meet their Recertification requirements by 9/30/2020. Failure by an individual to meet their recertification requirements by 9/30/2020 will result in the expiration of the License/Certified Applicator card and a retest will be required. Currently all exams are postponed through 5/31/2020 and a decision will soon be made about the status of future exams. Since most inperson, training meetings have been postponed or canceled, you may want to visit our web page that lists online courses that are available:

https://www.ncagr.gov/SPCAP/structural/documents/On-DemandWorkshops19-20May5.pdf. Please visit our web site frequently for updates or contact our office if you have any questions.

License, Certified Applicator and Registered Technician renewal packages will be mailed out as usual by May 1, 2020. All renewals must be postmarked by 6/30/2020 as in past years. The Division recommends that you track the mailing of your renewal package so that you will have a record of the date it is received at our office. If you are hand-delivering your renewal package to our office in Raleigh please be advised that our office is still closed to visitors. You may leave your renewal package on the table located in our front vestibule.



NCSU Offers License Exam Preparation



A critical part of the <u>structural pest control license exams</u> is pest identification. We offer people preparing to take the exams opportunities to study insect specimens from the NCSU collection. These are not the specimens that are actually used for the exam, but they are similar to them in just about every manner. You do not have to be registered to take the license exam(s) in order to attend Specimen Review sessions, and you can return and attend as many sessions as you want.

Please note that there is a **registration fee of \$35.00**, and **pre-registration is required**. Specimen Review sessions are offered each month, usually on the day before the license exam is given. You can check the current schedule of Specimen Review sessions and register by **clicking here**.

Beginning in late 2019, we will begin offering additional preparation workshops for the written part of the exams. Watch this website for updates and details.

For more information about applying and preparing for the license exams (including study references), visit the NCDA&CS Structural Pest Control & Pesticides website.

**Please note that all Registered Technician Schools and Exams have been postponed through May 31, 2020. A decision will soon be made later about the status of June dates, so, please visit our website for updates. Also, the Division has created useful links for information on Disinfectants and COVID-19. Please visit our website for this information. https://www.ncagr.gov/SPCAP/structural/index.htm

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N.C. Structural Pest Control Committee Announces Case Settlements

RALEIGH –The N.C. Structural Pest Control Committee approved settlement agreements for three cases in Henderson County at the October 9, 2019 meeting held in Raleigh. Following are the agreements:

- Larry Spears Jr., owner of Eco Pest Solutions in Hendersonville, agreed to pay \$800 for failing to supervise the structural pest control performed out of his home office and any branch office. The violations were related to three inaccurate Wood-Destroying Insect Reports written by two employees mentioned in the following cases.
- David Pieniazkiewicz, who worked for Eco Pest Solutions, agreed to pay \$800 for inaccurate reports at a property in Asheville and another property in Flat Rock. While his reports noted the presence of concerning pests, the North Carolina structural pest control inspector found no evidence of the pests. The state's structural pest control inspector also provided two hours of WDIR training to Eco Pest Solutions.
- Jake Worley, who works for Eco Pest Solutions, agreed to pay \$400 for an incomplete inspection
 report that he wrote for an Asheville property less than two weeks after the WDIR training for
 the company. The state's structural pest control inspector found Worley didn't include names of
 the property buyer or seller, nor did the report include evidence of previous pests and
 treatment.

N.C. Structural Pest Control Committee Announces Case Settlements

RALEIGH – The N.C. Structural Pest Control Committee recently approved the following settlement agreements, at the meeting held on April 9, 2020. Settlements involved cases in Chowan, Franklin, Gaston, Lincoln, Mecklenburg, Moore, Union and Wake counties. Cases included instances of expired or invalid pest control licenses and an improper application of pesticides.

Settlements are listed by county below:

- (Chowan) Earl Bassett III, a structural pest control license holder for A-2-Z Pest Control & Wildlife Removal in Edenton, agreed to pay \$1,200 for continuing to conduct business and operate for a year with an expired pest control license. Bassett has since dissolved the company and arranged for another pest control company to take over the termite warranties for A-2-Z.
- (Franklin) Alan S. King, a structural pest control license holder for King Exterminating in Rocky Mount, agreed to pay \$400 for use of a pesticide inconsistent with its labeling. A registered technician operating under King's license in a Lake Royale community failed to take proper precautions to prevent runoff of termite pretreatment. The new construction residential site was in close proximity to a body of water and included precast concrete walls with a drainage system along the foundation wall.
- (Gaston) Thurman Ferrell Jr., structural pest control license holder for Lake Wylie Exterminating Co. in Belmont, agreed to pay \$800 for performing structural pest control work without a valid pest control license. A one-month lapse in the business's insurance policy caused the license to be invalid.
- (Lincoln) Andrew Walker, a structural pest control license holder for Andy's Exterminating Co. in Vale, agreed to pay \$1,200 for performing structural pest control work without a valid pest control license. A six-month lapse in the business's insurance policy caused the license to be invalid.
- (Mecklenburg) Tony Steele, a structural pest control license holder for Stafford Termite & PC in Charlotte, agreed to pay \$1,000 for continuing to conduct business and operate for seven months with an expired pest control license.
- (Moore) John Blue, a structural pest control license holder for Blue Pest Control in Carthage, agreed to pay \$800 for performing structural pest control work without a valid pest control license. A one -month lapse in the business's insurance policy caused the license to be invalid.
- (Union) Ronald Biggers, a structural pest control license holder for Action Pest Control in Waxhaw, agreed to pay \$800 for continuing to conduct business and operate without a valid pest control license. A two-month lapse in the business's insurance policy caused the license to be invalid.
- (Wake) Carol Hines, a structural pest control license holder for Mayday Pest Control in Holly Springs, agreed to pay \$400 for continuing to conduct business and operate for three months with an expired pest control license. Hines also did not obtain the appropriate qualification for an employee performing structural pest control work under her license/supervision.