



Steve Troxler, Commissioner

Structural Pest Control Bulletin

www.ncagr.gov/SPCAP/structural

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Spring 2016

SPECIAL ANNOUNCEMENT

Current Deputy Director of the Structural Pest Control Section John Dalley announced his pending retirement effective June 30, 2016. John has been a valuable and effective member of the Structural Pest Control and Pesticides Division for 35 years. All of us in the Structural Pest Control and Pesticides Division congratulate John on his fine career and wish him a long and well deserved retirement.

TIME TO CHECK YOUR CREDITS!

Please take the time to check your transcript to understand your status for meeting recertification requirements before the June 30, 2016 deadline. Checking where you stand with your Continuing Certification Units (CCU's) ahead of time will give you more choices in selecting the CCU approved courses available to you. Waiting until the last minute can mean there are not as many selections to choose from, compared to what is available now. The following web

addresses list upcoming CCU approved seminars, workshops, and ON-LINE courses:

<http://www.ncagr.gov/SPCAP/structural/documents/ScheduledWorkshops2016.pdf>

<http://www.ncagr.gov/SPCAP/structural/documents/On-DemandWorkshops15-16.pdf>

2016 PEST CONTROL TECHNICIAN'S SCHOOL (PCT)

The 66th Annual PCT School was well attended and was the largest convention in NCPMA history to date. There were 929 total attendees for the school and 48 different exhibitors from around the region and across the country. With 18 different courses given, attendees had the opportunity to earn up to 7 P-phase credits, 8 W-phase credits, 2 F-phase credits, and 3 general credits. State inspectors scanned attendees' badges at each course held during the school and over 3500 CCU credits were earned by attendees. There were 142 people who took the Certification Exam at the PCT School this year! Mark your calendars now for the January 2017 PCT School and be sure to preregister later this year.

RENEWALS ARE COMING

Structural Pest Control renewals will be mailed by May 1, 2016 for the 2016-2017 licensing year. When you receive your renewal package, please review the following: Make sure all names are spelled correctly and addresses are correct. Please include your physical address as well as your mailing address, and correct phone numbers. If there are errors, please make legible corrections on the individual forms. If you are missing a form please contact Jennifer Johnston by email at jennifer.johnston@ncagr.gov. If you need additional forms, please go to our website; <http://www.ncagr.gov/SPCAP/structural/forms/index.htm> to find the correct form(s) you need.

The cost to renew cards is \$40.00 for each Registered Technician Card, \$50.00 for each Certified Applicator Card and \$200.00 for each Licensee Card for a single phase (P, W, or F) and an additional \$75.00 for each additional licensing phase. All cards expire on June 30th, annually, so send in your renewals by this deadline. The Division accepts payment in the form of check or money order. Please remember, branch office registration expires on June 30th, and must be renewed as well. FEES FOR CARDS ARE NOT PRORATED.

Please review your transcripts to ensure you have received credits for all the courses you attended. If there are errors or omissions on your transcript, contact Michelle Willett by email at michelle.willett@ncagr.gov or by phone at 919-857-4160. You will need to provide the date of training, topic of training, and name of trainer

or sponsor.

If you did not receive your recertification transcripts and require a copy, please contact your Structural Pest Control Representative. For companies A-L, contact Tinesha McNeil at tinesha.mcneil@ncagr.gov. For companies M-Z and Bruce Terminix, contact Annette Locklear at annette.locklear@ncagr.gov.

Please keep your transcript for future reference. With over 2,400 people on our recertification list it is very challenging to assist callers who ask for this information verbally.

Branch Office forms are not in the renewal package. If you operate a Branch office you are required to notify the Division annually of the address of each branch and the individuals assigned to it. This is done using the Branch Office Registration forms, found at http://www.ncagr.gov/SPCAP/structural/forms/Branch_Office.pdf. CAUTION! Renewal applications may be denied and returned for the following reasons: An expired liability insurance certificate. A current certificate must be on file at the Structural Pest Control Office. The certificate must include coverage for pollution and contamination. The insurance expire date is printed on the renewal application.

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DATABASE FOR CHECKING CCU CREDITS HAS CHANGED

Please note that the database for checking credits has changed. The old database version is no longer being updated. The link is: <http://apps.ncagr.gov/LicenseSearch/>

Below is the view you should be seeing when you open the link. If you are still seeing the old version, you may need to delete your old bookmark and create a new one.

The NCDA&CS license type searching

Animal Shelter

Show All License Statuses

Generate Excel List

Enter search criteria for the license type selected

NC COUNTIES

STATES

All Counties

All

Enter License Name or Number to Search

SEARCH

In the dropdown box above (where the word Animal Shelter is) you choose either Structural Certified Applicator or Structural Pest Control Licensee. In the search box you may enter your last name, license number or file number to search for your record. After you find your record, click on [License Details](#) >> to view your CCU credits. If you like the table version from the previous database, you may choose the Switch Layout button.

PRACTICAL TIPS TERMTECHS 15-16
 Course ID: 77308
 Institution Name: NCPMA
 Date: 1/27/2016
 Credits:
 W =1

CARPENTER ANTS & BEES 15-16
 Course ID: 77309
 Institution Name: NCPMA
 Date: 1/27/2016
 Credits:
 W =1

APHIDS, MEALYBUGS, SCALE 15-16
 Course ID: 77311
 Institution Name: NCPMA
 Date: 1/27/2016
 Credits:
 General =1

FUMIGATION 15-16
 Course ID: 77313
 Institution Name: NCPMA
 Date: 1/27/2016
 Credits:
 General =1

SCIENCE OF PROF PC 15-16
 Course ID: 77300
 Institution Name: NCPMA
 Date: 1/26/2016
 Credits:
 General =1

P-PHASE TECHS 15-16
 Course ID: 77301
 Institution Name: NCPMA
 Date: 1/26/2016
 Credits:
 P =1

Switch Layout

Date	Units				ID	Course	Institution
	P	W	F	General			
1/13/2016	1	0	0	0	1F677	FUTURE OF PEST CONTROL 15-16	GEORGIA PEST CONTROL ASSOC
1/13/2016	0	1	0	0	1F679	TERMITE TROUBLESHOOTING 15-16	GEORGIA PEST CONTROL ASSOC
1/13/2016	0	1	0	0	1F681	WDO CRITICAL THINKING 15-16	GEORGIA PEST CONTROL ASSOC
1/13/2016	0	1	0	0	1F683	VALUE OF TERMITE INSP 15-16	GEORGIA PEST CONTROL

RENEWALS ARE COMING: Continued from page 3.

Incomplete CCU's— all continuing education must be completed for 2016 before renewals are received and processed. Check your employee's CCU status at <http://apps.ncagr.gov/LicenseSearch/>. From the dropdown menu choose Structural Certified Applicator or Structural Pest Control Licensee. Enter either last name, Company, License and/or File number to the search box.

IF THERE ARE ANY ERRORS IN YOUR TRANSCRIPT, PLEASE CONTACT THE TRAINING AGENCY THAT GAVE THE COURSE YOU ATTENDED AND ASK THEM TO SUBMIT A ROSTER TO: michelle.willett@ncagr.gov or fax it to 919-733-9796.

TO ALL SPC LICENSEES WHO HAVE EMPLOYEES APPLYING TO TAKE CERTIFICATION OR LICENSE EXAMS:

Necessary Study Material

Certification Exams -

Training Manuals you need to purchase;
NORTH CAROLINA PESTICIDE APPLICATOR CERTIFICATION CORE MANUAL – This manual was comprised and edited by Dr. Wayne Buhler, PhD, Professor and Pesticide Education Specialist, North Carolina State University. The publisher of the manual was The North Carolina Pesticide Safety Education Program and was completed in 2013.

STRUCTURAL PEST CONTROL-A CERTIFICATION MANUAL FOR NORTH CAROLINA – This manual was written by Bob McRackan and Mike Waldvogel, North Carolina State University.

APPLYING PESTICIDES CORRECTLY

“A Guide for Private and Commercial Applicators” – This manual was written as a joint effort by the USDA and EPA originally in 1974 as part of a national applicator training requirements of Federal Insecticide, Fungicide, and Rodenticide Act of 1972 (FIFRA). The current edition was completed in 1991. This manual is optional because much of its content is covered in the NC CORE MANUAL listed herein. You can purchase these manuals through the Pesticide Safety Education office, NC State University, Department of Horticultural Science, Box 7609, Raleigh, NC 27695-7609 Telephone (919) 515-3113. There is a charge for each manual. Additional study material;

NC Structural Pest Control Law, NC Department of Agriculture and Consumer Services Pest Control Committee Rules & Regulations, NC WDIR-100 Memorandum, NC WDIR-100 SPCD Enforcement Policy, Official NC WDIR-100 Form. These publications are available upon request by contacting; Structural Pest Control Division, Box 1090 Mail Service Center, Raleigh, NC 27699-1090. Telephone (919) 733-6100. There is no charge for these publications. License Exams-

TRUMAN GUIDE TO PEST MANAGEMENT OPERATIONS; Purdue University - Pest Management Program, Purdue University, 128 Memorial Hall, Stewart Center G-55, West Lafayette, IN 47907-2034 Telephone 1-800-669-1668. There is a charge for this textbook.

NPCA FIELD GUIDE TO STRUCTURAL PESTS; Authors: Eric H. Smith & Richard C. Whitman, PCT Magazine, 4020 Kinross Lakes Parkway Suite 201, Richfield, OH 44286 Telephone 1-800-456-0707. There is a charge for this guide book.

The hyperlink for SPC examination preregistration form - <http://www.ncagr.gov/SPCAP/structural/forms/documents/StructuralExamPreregistration2-28-2011.pdf>

The hyperlink for the 2016 schedule of SPC exams - <http://www.ncagr.gov/SPCAP/structural/documents/>

The hyperlink for structural laws and rules: http://www.ncagr.gov/SPCAP/structural/regulatory_compliance.htm

The hyperlink for structural forms: <http://www.ncagr.gov/SPCAP/structural/forms/index.htm>

Passing grade for all exams is 70% correct answers. If your employee does not pass the exam on first attempt an exam review session is available to them at which time they can view their answer sheet and learn which questions they answered incorrectly. The study materials listed herein are provided during the review for use by the applicants to determine the correct answers. A one hour period is available to the applicants for each phase of the exam they did not pass and want to review. The applicants MUST preregister with Tinesha McNeill in our office beforehand for a specific time period. The review sessions are held in the Ballentine Building; 2109 Blue Ridge Road, Raleigh, NC each month after the exam are given. Call 919-733-6100 to preregister for the review sessions. There is no charge to applicants for these sessions.

PMP'S MUST USE ONLY THE NC WDIR 100 FORM APPROVED BY THE NORTH CAROLINA PEST CONTROL ASSOCIATION AND STRUCTURAL PEST CONTROL COMMITTEE

Our field inspectors are reporting instances of PMP's altering the standard NC WDIR 100 form when inspecting houses for the presence or absence of wood-destroying insects or organisms. Per NC Structural Pest Control Rules & Regulations 02 NCAC 34 .0602 states;

a) any written statement as to the presence or absence of wood-destroying insects or organisms or their damage in buildings or structures for sale shall be on the WDIR 100. An incomplete or inaccurate Wood-Destroying Insect Information Report shall not be acceptable and the issuance of such a report is grounds for disciplinary action by the Committee. NC Structural Pest Control section enforcement policy on WDIR 100 states "the form may not be altered in any way. This includes the addition of an arbitration clause, the use of the form as a proposal, etc. Preprinting the licensee's name and license number, company name and address are permitted.

An additional point our field inspectors wanted to make to PMP's - when conducting inspections of "structures for sale" the WDIR 100 form is the only document you should write your observation of the presence or absence of wood destroying insects and organisms. A 2005 memorandum issued by then Director of Structural Pest Control Carl Falco; references this issue –

NPMA-33 HAS NOT REPLACED THE WDIR-100 IN N.C.

In recent months the Division has received numerous inquiries from Pest Control Companies, Mortgage Institutions and Real Estate Agencies regarding the National Pest Management Association's Wood Destroying insect form-NPMA-33. This form has been approved to replace the NPCA-1 form in several states but it has **not** replaced the WDIR-100 in North Carolina. Under 2(c) of the Veterans Benefits Administration Circular 26-04-13 regarding the NPMA-33 it says "In States which require the use of a State inspection form in all transactions, the State form is acceptable for VA loan guaranty purposes".

Also, SPCD Division Director Carl Falco recently released the following memorandum regarding this matter:



Britt Cobb
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Structural Pest Control Division

Carl E. Falco
Director

MEMORANDUM

To: Licensees, Mortgage Lenders, Real Estate Brokers, and Homebuyers
From: Carl E. Falco
Date: January 6, 2005
Subject: Wood-Destroying Insect Information Reports

Recently the National Pest Management Association negotiated with the U.S. Department of Housing and Urban Development to publish a new wood-destroying insect report, the NPMA-33. While this form has been approved to replace the NPCA-1 in many states, North Carolina rules do not permit its use.

2 NCAC 34 .0602(a) states:

(a) Any written statement as to the presence or absence of wood-destroying insects or organisms or their damage in buildings or structures for sale shall be on the WDIR 100. An incomplete or inaccurate Wood-Destroying Insect Information Report shall not be acceptable and the issuance of such a report is grounds for disciplinary action by the Committee. No Wood-Destroying Insect Information Report or Wood-Destroying Organism Report shall be issued before an inspection of the building or structure is made. Each Wood-Destroying Insect Information Report issued by a licensee shall be kept in the files of said licensee and made available for inspection upon request of the Division.

The North Carolina *Wood-Destroying Insect Information Report*, Form WDIR100, is the only form permitted for this use.

Individuals having questions concerning this or other structural pest control regulatory issues should contact this office.

1001 Mail Service Center, Raleigh, North Carolina 27699-1001
(919) 733-6108 • Fax (919) 733-6533 • www.ncagr.com/ncspc-pma/
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Structural Pest Control Bulletin

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Spring 2005

RALEIGH LICENSE EXAM LOCATION

The monthly license/certification exams are administered at the Gov. James B. Martin Building which is located at the N.C. State Fairgrounds. The physical address for the fairgrounds is 1025 Blue Ridge Road, Raleigh, N.C. The most convenient entrance to find this building is located off of Trinity Road through Gate 9. From Blue Ridge Road, turn onto Trinity Road and Gate 9 will be your first entrance to the fairgrounds on your left. After Entering Gate 9, the Gov. James B. Martin Building will be the first building on your right.

RT Schools Dates and Locations

JULY RT SCHOOLS

July 6, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

July 19, 2016

Lenoir County Center —8:30 am 1791
Hwy 11 55
Kinston, NC 28504
252-527-2191 (directions)

AUGUST RT SCHOOLS

August 3, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

August 24, 2016

Burke County Center —8:30 am
130 Ammons Drive Suite 2
Morganton, NC 28655
828-764-9480 (directions)

SEPTEMBER RT SCHOOLS

September 7, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

September 20, 2016

Senator Bob Martin Eastern
Agricultural Center —8:30 am
2900 NC Hwy 125 South
Williamston, NC 27892
252-792-5802 (directions)

OCTOBER RT SCHOOLS

October 5, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

October 18, 2016

Guilford County
Center—8:30 am
Barn Kitchen Building
3309 Burlington Road
Greensboro, NC 27405
336-641-2400 (directions)

NOVEMBER RT SCHOOLS

November 2, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

November 15, 2016

Craven County
Center —8:30 am
300 Industrial Drive
New Bern, NC 28562
252-633-1477 (directions)

DECEMBER RT SCHOOLS

December 7, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

December 13, 2016

Gaston County
Center—8:30 am
1303 Dallas-Cherryville Hwy
Citizens Resource Center
Dallas, NC 28034
704-922-0301 (directions)



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Exam Dates and Locations

License examinations given only at sites identified with an asterisk

JULY EXAMS

***July 6, 2016 9:30 AM**
LICENSE & CERTIFICATION EXAMS
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

July 20, 2016 10:00 AM
CERTIFICATION EXAM ONLY
Cabarrus County Co-
Operative Extension Center
715 Cabarrus Ave-West
Concord, N.C.
704-920-3310

AUGUST EXAMS

***August 3, 2016 9:30 AM**
LICENSE & CERTIFICATION EXAMS
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

August 24, 2016 10:00 AM
CERTIFICATION EXAM ONLY
New Hanover County Co-
Operative Extension Center
6206 Oleander Drive
Wilmington, N.C.
910-798-7660

SEPTEMBER EXAMS

***September 13, 2016 9:30 AM**
LICENSE & CERTIFICATION EXAMS
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

September 21, 2016 10:00 AM
CERTIFICATION EXAM ONLY
Caldwell County Co
Operative Extension Center
120 Hospital Ave NW Room 7
Lenoir, N.C.
828-757-1290

OCTOBER EXAMS

***October 4, 2016 9:30 AM**
LICENSE EXAMS ONLY
Ballentine Building
Conference Room 116
2109 Blue Ridge Road
Raleigh, N.C.
919-733-6100

October 26, 2016 10:00 AM
CERTIFICATION EXAM ONLY
Beaufort County Co-
Operative Extension Center
155 A Airport Road
Washington, N.C.
252-946-0111

NOVEMBER EXAMS

***November 9, 2016 9:30 AM**
LICENSE & CERTIFICATION EXAMS
Gov. James G. Martin Building--N.C. State
Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

November 23, 2016 10:00 AM
CERTIFICATION EXAM ONLY
Randolph County Co
Operative Extension Center
112 W. Walker Ave
Asheboro, N.C.
336-318-6000

DECEMBER EXAMS

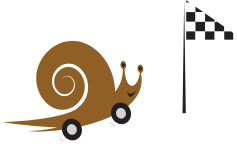
***December 13, 2016 9:30 AM**
LICENSE & CERTIFICATION EXAMS
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

December 21, 2016 10:00 AM
CERTIFICATION EXAM ONLY
Pitt County Co-Operative Extension Center
403 Government Circle, Suite 2
Greenville, N.C.
252-902-1710



Bug Humor & Fun Facts ...

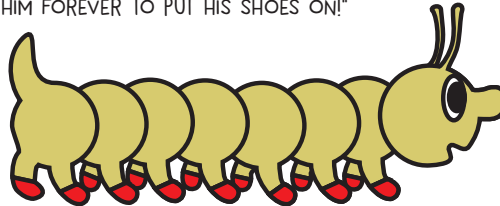
A SNAIL PURCHASED A NEW SPORTS CAR. HE TOLD THE SALESPERSON THAT HE WANTED THE LETTER "S" PAINTED ON BOTH SIDES OF THE CAR. THE SALESMAN ASKED WHAT IS THE LETTER "S" FOR? SNAIL? THE SNAIL ANSWERED, "NO, WHEN I DRIVE BY I WANT PEOPLE TO SAY "WOW, LOOK AT THAT 'S' CAR GO!" (ESCARGOT)



THERE WAS A MAN THAT STUDIED BUGS. HE CAUGHT A COCKROACH AND PUT IT ON THE FLOOR OF HIS LAB, AND SAID "WALK," AND THE COCKROACH WALKED. HE CUT OFF ONE OF THE LEGS ON THE COCKROACH AND SAID WALK AGAIN AND THE COCKROACH WALKED. HE WENT ON CUTTING OFF THE COCKROACH'S LEGS AND TELLING IT TO WALK. WHEN HE CUT OFF ALL SIX OF ITS LEGS THE COCKROACH DID NOT WALK. THE MAN WROTE IN HIS REPORT THAT WHEN YOU CUT OFF ALL OF THE LEGS ON A COCKROACH IT BECOMES DEAF



THE INSECTS WERE PLAYING AGAINST A TEAM OF FLIES. THE FLIES WERE WINNING 30 TO 0. AT THE THIRD QUARTER THE INSECTS PUT A MILLIPEDE IN THE GAME. HE SCORED A TOTAL OF 50 POINTS. AT THE END OF THE GAME THE COACH OF THE FLIES ASKED THE COACH OF THE INSECTS, "WHY DIDN'T YOU PUT THE MILLIPEDE IN THE FIRST QUARTER?" "BECAUSE IT TAKES HIM FOREVER TO PUT HIS SHOES ON!"

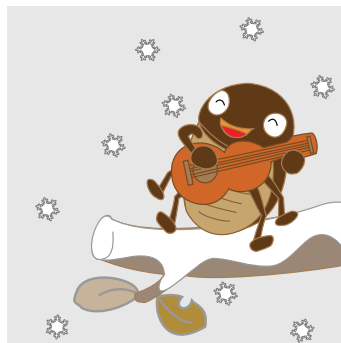


These jokes were found at Squigly's Playhouse: <http://www.squiglysplayhouse.com/JokesAndRiddles/InsectJokes.php#top>

Here are a few excerpts taken directly from 'Record Breaking Bugs' on Kid's Corner – a publication of Hulett Environment Services of South Florida.



IMAGINE GOING AS FAST AS YOU CAN ON YOUR BICYCLE. NOW THINK OF HOW FAST A BUG CAN GO. WE'RE NOT TALKING 'BUTTERFLY' SPEED. THE CORN EARWORM MOTH HAS BEEN KNOWN TO FLY AN AVERAGE OF 17 MILES PER HOUR. THE DESERT LOCUST FLIES FASTER AT AN AVERAGE OF 21 MILES PER HOUR!!!



BUGS CAN'T PUT ON COATS AND SWEATERS WHEN TEMPERATURES START TO GET FREEZING COLD. YOU CAN IMAGINE THEIR SURPRISE WHEN SCIENTISTS WERE CHECKING OUT HOW WELL THE PTEROSTICHUS BREVICORNIS (KIRBY), A CARABID BEETLE DID IN LABORATORY TESTS WHEN THEY COOLED THIS BUG DOWN TO - 124.6 DEGREES F. SO IT'S NOT SURPRISING TO FIND THIS BEETLE LIVING AND THRIVING IN ITS NATURAL ARTIC ENVIRONMENT!!

Settlement Agreements

On February 16, 2016 the NC Structural Pest Control Committee approved the following settlement agreements:

Gary W. Elliott, owner of Gary W. Elliott Construction in Winston-Salem, agreed to pay \$1,500 for performing structural pest control work without a license when he treated a property for powderpost beetles.

Richard D. Simmons, a structural pest control license holder with House Master in Denver, agreed to pay \$700 for altering a wood-destroying-insect report by adding three paragraphs to a report done by an employee operating under his license. Structural pest control law states that the reports cannot be altered in any way.

Preston P. Sandlin, a structural pest control license holder with Home Inspection Carolina in Charlotte, agreed to pay

\$2,000 for inaccurate and incomplete wood-destroying insect reports and failing to supervise work done under his license. Most notably, a report from Home Inspection Carolina failed to note evidence of termites and of past termite treatments done to a property.

Robby Dee Cooke, an employee of Aberdeen Exterminating, agreed to pay \$1,200 for using a pesticide in a manner inconsistent with its labeling. Cooke mistakenly sprayed grape vines on an adjacent property when making a mosquito control application. The label for the product states not to apply to edible growing crops or stored raw agricultural commodities used for food or feed.

In a related settlement, James A. Parker, a registered structural pest control license holder for Aberdeen Exterminating, agreed to pay \$600 for failure to supervise structural control work being done under his license. Cooke was an applicator performing work under Parker's license.

