



Steve Troxler, Commissioner

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Structural Pest Control Bulletin

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– Reminder –

It's that time of the certification year to BE SURE of where you stand in meeting your CCU (Continuing Certification Credits) requirements. Certified Commercial applicators NEED: 5 CCUs in each phase you are certified in as well as 5 CCUs in any phase/category. You need to have taken CCU approved courses in 3 years out of your 5 year certification period. License holders and noncommercial certified applicators NEED : 5 CCUs in each phase you are certified in as well as 5 CCUs in any phase/category. You need to have taken CCU approved courses in 4 years out of your 5 year certification period. June 30th is the end of our certification year in North Carolina so if you are in need of CCUs be sure to sign up for courses now! The Structural Pest Control website lists several options for available CCU approved courses you can sign up for BEFORE June 30th. www.ncagr.gov/SPCAP/Structural/licensing is our website and on this page you can choose between 2 options; "Seminars & Workshops with Fixed Dates" which lists upcoming seminars & workshops offering CCU approved courses on specific dates and in specific locations, the other option is "On

Demand Seminars and Workshops" which lists CCU approved courses you can sign up for ONLINE.

You will not receive CCU credit for duplicate courses taken during your current 5 year certification period. If you need assistance in finding available CCU approved courses to take before June 30th send an e-mail to Tony May @ Tony.may@ncagr.gov. Tony is the "Outreach and Communication Specialist" for Structural Pest Control Section and has up to date information about the availability of approved courses.

EVERY CERTIFIED AND LICENSED STRUCTURAL PEST CONTROL APPLICATOR IS RESPONSIBLE TO MONITOR THEIR OWN ELECTRONIC TRANSCRIPT TO DETERMINE YOUR CCU STATUS. IT IS ALSO YOUR RESPONSIBILITY TO CHECK BEHIND THE TRAINING AGENCY FROM WHOM YOU HAVE TAKEN CCU APPROVED COURSES TO MAKE CERTAIN THEY HAVE SUBMITTED YOUR ATTENDANCE ROSTER TO THE OFFICE OF TONY MAY (STRUCTURAL PEST CONTROL OUTREACH & COMMUNICATION SPECIALIST) FOR RECORDING YOUR CCUs INTO YOUR ELECTRONIC TRANSCRIPT.

Changes to SPC Committee – We welcome a new member to the SPC Committee;

Mr. Scott McNeely, owner of McNeely Pest Control in Winston Salem, NC. Mr. McNeely is appointed as an "Industry Representative" by Governor McCrory. Mr. McNeely has been a longtime active member in NCPMA and currently serves on the Association's Education Committee.

Renewals Are Coming

Structural Pest Control renewals are being sent out for the 2014-2015 licensing year. When you receive your renewal package, please review the following: Correct spelling of names, correct address (es) – please include your physical address as well as your mailing address, correct phone numbers. If there are errors, please make legible corrections on the individual forms. If you are missing a form please contact Tamora Hester via email @ tamora.hester@ncagr.gov. If you need additional forms, please go to our website; <http://www.ncagr.gov/SPCAP/structural/forms/index.htm> to find the correct form(s) you are missing.

The cost to renew cards is \$ 40.00 for each Registered Technician Card, \$ 50.00 for each Certified Applicator Card and \$ 200.00 for each Licensee Card for a single phase (P, W, or F) and an additional \$ 75.00 for each additional licensing phase. All cards expire on the 30th of June, annually postmark your renewals by this deadline. The Division accepts payment in the form of check or money order. Please remember, branch office registration expires June 30th, and must be renewed as well. FEES FOR CARDS ARE NOT PRORATED.

Review your transcripts to ensure you have received credits for all the courses you attended. If there are errors or omissions on your transcript, contact Tony May by phone @ 919-857-4138 or e-mail @ tony.may@ncagr.gov You need to provide date of training, topic of training and name of trainer or sponsor.

If you did not receive your recertification transcripts and require a copy, please contact your Structural Pest Control Representative. Companies A-J contact Tinesha McNeil at Tinesha.mcneil@ncagr.gov, Annette Locklear at Annette.locklear@ncagr.gov for Companies K-Z and Bruce Terminix.

Please keep your transcript for your future reference. The Division currently has over 4,000 licensed card holders on our recertification list; thus it is very difficult to assist callers who ask for this information verbally.

There are no Branch Office forms in the renewal package. If you operate a Branch Office in addition to your home office, you are required annually to notify the Division of the address of each branch and individuals assigned to it. This is done on the Branch Office Registration forms, http://www.ncagr.gov/SPCAP/structural/forms/Branch_Office.pdf

Supervision of Employees Who Are More Than 75 Miles from a License Holder

Supervision of Employees Who Are More Than 75 Miles from a License Holder

The previous SPC Bulletin (Winter 2013 edition) included an article covering BRANCH OFFICE REQUIREMENTS and mentioned Rule .0330. This rule explains supervision plan requirements when a branch office is located more than 75 miles from a license holder's primary office. Did you know that there is another Rule that addresses supervision when an employee or an office is located more than 75 miles from the license holder's residence?

According to the Structural Pest Control Rules & Regulation .0325 DUTY OF LICENSE HOLDER TO CONTROL ACTIVITIES -licensees are supposed to be actively and personally engaged in the supervision of the structural pest control activities of any office where their license is issued. It also states that if an office or individual employee of the license holder is not within 75 miles of the licensee's residence then the licensee shall submit in writing how he/she is controlling, directing and supervising this office or employee. This supervision plan is supposed to be submitted when the

identification card is issued, reissued or renewed. Since all identification cards are required to be renewed on an annual basis then a written, supervision plan should be submitted annually if a license holder has an office or employee(s) who are not within 75 miles of his/her residence. If you have any questions regarding this Rule then please contact your area State Inspector and/or Field Manager.

02 NCAC 34 .0325 DUTY OF LICENSE HOLDER TO CONTROL ACTIVITIES

(a) The licensee shall be actively and personally engaged in the supervision of the structural pest control activities of any office to which his/her license is assigned.

(b) If any office or individual employee of a license holder is not within 75 miles of the licensee's residence, by the nearest public road, the licensee shall submit to the Committee, in writing, information to show that he/she is, in fact, controlling, directing, and supervising the structural pest control activities of said office or employee.

(c) In the event information submitted to the Committee by a license holder is insufficient for the Committee to determine that said holder is, in fact, controlling, directing, and supervising the structural pest control activities of his office or employees, the Committee shall require said holder to appear before it and set forth, in detail, information to show that he/she is, in fact, in charge of the structural pest control activities of his office or employees.

(d) The information required in Paragraph (b) of this Rule shall be submitted within 10 days of employment of any individual to which Paragraph (b) of this Rule applies and at the time the license or identification card is issued, reissued, or renewed.

(e) It shall be a violation of the rules of the Committee for any license holder to fail to adequately control, direct, and supervise the structural pest control activities of his/her office or employees.

Get Well Soon Ramon Ortiz;

Our Supervisor for the Eastern District had surgery recently and will be out of the office on temporary disability leave. Victor Lennon, current SPC Certification & Training Coordinator, has been given the duties of temporary Supervisor for the Eastern District. We are confident Victor will pick up where Ramon left off.

Fun Facts about Household Pests –

- Some Southeast Asian varieties of carpenter ants defend themselves by exploding, thus killing themselves and spraying toxic venom on their attacker.
- Mice can squeeze through a 6 mm gap (about the size of a pea)
- A honey bee colony will fly a total of around 55,000 miles to make just one pound of honey. If FoodLion sells a lb of honey for \$ 11.00 ea. (1100 cents) then the colony spends \$ 0.02 per mile of flying time to produce the lb. of honey. ALL I CAN SAY IS I WISH MY FUEL COST WAS \$0.02 PER MILE DRIVING TIME.
- A cockroach can live for weeks without his head.
- An adult female flea bites up to 400 times a day.
- Bed bugs can go without feeding for 80 to 140 days.... NOT ME!!
- CARPENTER ANTS/TERMITES – Ants burrow into wood while termites eat wood. A queen termite can lay as many as 1,000 eggs a day. Ant colonies reach full size (2,000 ants) in 3-6 years, then create "satellite" colonies.

All NC PMP's Must Adhere to Minimum Requirements for Post Construction Treatments OR ELSE Issue a Waiver.

ALL NC PMP's performing post construction treatments need to adhere to current minimum requirements as stated in SPC Rules and Regulations. IF you deviate from the current NC minimum requirements THEN YOU MUST issue A WAIVER to that effect. The homeowner must be made aware of the deviations and agree to it prior to treatment. For minimum requirements for the control of subterranean termites refer to Structural Pest Control Committee Rules and Regulations.



RALEIGH LICENSE EXAM LOCATION

The monthly license/certification exams are administered at the Gov. James B. Martin Building which is located at the N.C. State Fairgrounds. The physical address for the fairgrounds is 1025 Blue Ridge Road, Raleigh, N.C. The most convenient entrance to find this building is located off of Trinity Road through Gate 9. From Blue Ridge Road, turn onto Trinity Road and Gate 9 will be your first entrance to the fairgrounds on your left. After Entering Gate 9, the Gov. James B. Martin Building will be the first building on your right.

RT Schools, Exam Dates and Locations

APRIL

April 1, 2014

License & Certification Exams – 9:30 AM

Gov. James G. Martin Building
NC State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC 27607
(919)-733-6100

April 2, 2014

RT School – 8:30 AM

NCDA & CS Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

April 15, 2014

RT School – 8:30 AM

Burke County Co-Operative Extension Center
130 Ammons Drive, Suite 2
Morganton, NC 28655
(828) – 439 – 4460

April 22, 2014

Certification Exam Only – 10:00 AM

Guilford County Extension Center – Barn Kitchen Building
3309 Burlington Road
Greensboro, NC 27405
(336) – 375 – 5876

MAY

May 6, 2014

License & Certification Exams – 9:30 AM

Gov. James G. Martin Building
NC State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

May 7, 2014

RT School – 8:30 AM

NCDA & CS Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

MAY

May 20, 2014

Certification Exam Only – 10:00 AM

New Hanover Co-Operative Extension Center
6206 Oleander Drive
Wilmington, NC 28403 – 3822
(910) – 798 – 7660

May 21, 2014

RT School – 8:30 AM

Pitt County Co-Operative Extension Center
403 Government Circle, Ste 2
Greenville, NC 27834
(252) – 902 – 1700

JUNE

June 3, 2014

License & Certification Exams – 9:30 AM

Gov. James G. Martin Building
NC State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

June 4, 2014

RT School – 8:30 AM

NCDA & CS Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

June 18, 2014

RT School – 8:30 AM

Cabarrus County Co-Operative Extension Center
715 Cabarrus Avenue – West
Concord, NC 28027
(704) – 920 – 3310

June 24, 2014

Certification Exam Only – 10:00 AM

Gaston County Citizen's resource Center
1303 Dallas-Cherryville Hwy
Dallas, NC 28034
(704) – 733 – 0301

JULY

July 9, 2014

RT School – 8:30 AM

NCDA & CS Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

July 10, 2014

License & Certification Exams – 9:30 AM

Gov. James G. Martin Building
NC State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC 27607
(919) – 733 – 6100

July 22, 2014

Certification Exam Only – 10:00 AM

Cabarrus County Co-Operative Extension Center
715 Cabarrus Avenue – West
Concord, NC 28027
(704) – 920 – 3310

July 23, 2014

RT School – 8:30 AM

Sen. Bob Martin Eastern Agricultural Center
2900 NC Hwy 125 South
Williamston, NC 27892
(252) – 792 – 5802

* License examinations given only at sites identified with an asterisk (*).

STRUCTURAL PEST CONTROL SETTLEMENT AGREEMENTS APPROVED AT FEBRUARY 27, 2014 COMMITTEE MEETING

- Elliott Hollingsworth of BUG-N-A-RUG Exterminators Inc. in Wilmington, NC agreed to pay \$ 1,200 for issuing four inaccurate wood-destroying insect information reports (WDIR). The reports were inaccurate because they failed to disclose termite damage and failed to note conditions conducive to termites. Hollingsworth also agreed to provide at least two hours of inspection and report-writing training to all of his employees who are involved in WDIR inspections.

- Michael S. Pridgen of Terminix Company of North Carolina in Fayetteville agreed to pay \$ 1,000 for using Prother SC 2® pesticide in a manner inconsistent with its labeling by disposing of it improperly. Residue of imidacloprid (Prother SC 2®) was detected in their mixing and loading area.

- Benny L. Williams of Williams Termite and Pest Control in Williamson agreed to pay \$ 1,000 for using Termidor SC® subterranean termite control treatment in a manner inconsistent with its labeling. Williams failed to check the area immediately adjacent to the treatment site prior to the application and he accidentally injected the pesticide into the living area of a home. Also, he failed to drill the pillars in the crawl space. In addition to the settlement, Williams paid for carpet cleaning and refunded the cost for treatment.

- Dale A. Jordan, a structural pest control license holder at Omega Pest Solutions in Kannapolis agreed to pay \$ 1,500 for making false statements, keeping incomplete records of work performed and providing an inaccurate work proposal to a property owner. Jordan also agreed to refund the property owner for the cost of treatment.

- Lloyd D. Jarvis of Hiddenite agreed to pay \$ 4,000 for performing structural pest control work at 10 properties without a valid structural pest control license. Jarvis also provided a letter to the Structural Pest Control Program stating he will no longer perform pest control work.

- Jason Jackimowicz, a registered technician performing structural pest control work for Terminix Service Inc. of Concord agreed to pay \$ 900 for making false claims concerning an infestation of powder post beetles to a customer and providing a guarantee or warranty for treatment of the powder post beetles of only 12 months, instead of 18 months as required by law. Jackimowicz also received 20 hours of formal training covering topics such as pest insects, chemicals and proper pest control equipment and also received powder post beetle and old house borer training from Terminix office in Harrisburg.

- Charles W. Kinnel, of Terminix Services Inc. in Concord, agreed to pay \$ 500 for failing to properly supervise technician Jason Jackimowicz, of Terminix while he was doing work under his structural pest control license.

- Michael Howard, a structural pest control license holder for B & C Extermination Company in Winston-Salem agreed to pay \$ 600 for failure to supervise structural pest control work being done by Michael T. Nobels, a registered technician operating under Howard's license. It was determined that the WDIR Nobels issued stating that a residence had no visible infestation from wood – destroying insects failed to disclose termite damage and failed to disclose visible evidence of an infestation.

- Michael Nobels, a registered technician with B & G Extermination Company in Winston-Salem, agreed to pay \$ 800 for issuing an inaccurate wood-destroying insect-information report. It was determined that the WDIR Nobels issued stating that a residence had no visible infestation from wood-destroying insects, failed to disclose termite damage and failed to disclose visible evidence of an infestation.

- Andy Bartholomew, a structural pest control license holder with Orkin Exterminating Company in Wilson agreed to pay a settlement of \$ 10,000 for failure to register technicians operating from their Durham branch office. Under the settlement, \$ 5,000 will be paid within 30 days from the date the settlement is approved and the remaining \$ 5,000 will be stayed for 12 months. If Bartholomew, and the certified applicators and registered technicians working under his license, comply with the N.C. Structural Pest Control Law and Regulations for a period of 12 months, the obligation to pay the remaining \$ 5,000 will be rescinded.

