Renewal Reminders

Once again, the Division is beginning the annual process of mailing approximately 5000 renewals for the 2009-2010 year. Renewals should be mailed prior to May 1, 2009.

In an effort to help us help you, please do not call to confirm that we have received your renewals. If you need confirmation, we recommend that you send your renewals by certified mail.

Renewal Checklist

When you receive your renewals, check your package and insure all renewals are included. Contact the Structural Pest Control Division for renewals that may have been left out of your package.

- Remove and destroy any renewals you do NOT wish to pay for 2009-2010.
- Complete NEW applications for any qualified Certified Applicators and Registered Technicians you wish to add for 2009-2010. The fee is $30.00 and $25.00 respectively.
- Complete a Branch Office Registration form if applicable.
- Carefully review each application you wish to return and calculate the total amount due. The fee amount is printed on each renewal application.
- Enclose all documents above along with the payment. Make checks or money orders payable to NCDA&CS.
- Return your renewals ASAP. Try to avoid the last minute June rush.

Warning:

Your renewal applications may be denied and returned for the following reasons:

- Expired Liability Insurance Certificate. A new certificate must be on file at this Division. The expiration date must be beyond July 1, 2009. The insurance expire date is printed on the renewal application. Check the status of your license and new insurance expiration at: http://www.ncagr.gov/SPCAP/structural/index.htm

- Incomplete CCU's – All continuing education must be completed for 2009 before renewals are received and processed. Check your employee's CCU status at: http://www.ncagr.gov/aspzine/str-pest/Recert/RTsearch.asp * and Incorrect Payment – Payment must be in the exact amount required. No Exceptions.

*If you find an error in your transcript, contact the individual responsible for the training you went to and ask they submit a roster to NDAA&CS-Structural Pest Control Section. If you attended the 2009 NCPMA PCT School in January and the course you attended is not showing up Contact Timm Dazey at (919) 733-6100 or via e-mail Timm.Dazey@ncagr.gov

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Thank you for your attention to this matter.
RALEIGH LICENSE EXAM LOCATION

The monthly license/certification exams are administered at the Gov. James B. Martin Building which is located at the N.C. State Fairgrounds. The physical address for the fairgrounds is 1025 Blue Ridge Road, Raleigh, N.C. The most convenient entrance to find this building is located off of Trinity Road through Gate 9. From Blue Ridge Road, turn onto Trinity Road and Gate 9 will be your first entrance to the fairgrounds on your left. After Entering Gate 9, the Gov. James B. Martin Building will be the first building on your right.

RT Schools, Exam Dates and Locations

APRIL

*April 2, 2009  9:30 AM
Exam
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC

April 9, 2009  8:30 AM
RT School
The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607

April 15, 2009  10:00 AM
Certification Exams
Mountain Horticultural Crops
Res. & Ext. Center
455 Research Drive
Mills River, NC 28759 (Fletcher)

April 22, 2009  8:30AM
RT School
Burke County Cooperative Extension Office
130 Ammons Drive Suite 2
Morganton, NC 28655

April 30, 2009  8:30AM
RT School
Pitt County Cooperative Extension Office
403 Government Circle, Suite 2
Greenville, NC 27834

MAY

*May 5, 2009  9:30 AM
Exam
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC

May 13 , 2009  8:30 AM
RT School
Cabarrus County Cooperative Extension Center
715 Cabarrus Ave-West
Concord, NC 28027

May 14, 2009  8:30 AM
RT School
The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607

May 20, 2009  10:00 AM
Certification Exams
Sen. Bob Martin Eastern Ag. Center
2900 NC Hwy 125 South
Williamston, NC 27892

JUNE

*June 2, 2009  9:30 AM
Exam
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC

June 3, 2009  1:00PM
Certification Exam
(NCSU Pesticide School)
Wake County Commons Building
4001-E Carya Drive
Raleigh, NC

June 11, 2009  8:30 AM
RT School
The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607

June 17, 2009  8:30AM
RT School
Gaston County Cooperative Extension Office
1303 Dallas-Cherryville Hwy Citizens Resource Center
Dallas, NC 28034

June 24, 2009  10:00 AM
Certification Exam
Cabarrus County Extension Center
715 Cabarrus Ave.-West
Concord, N.C. 28027

June 25, 2009  8:30 AM
RT School
New Hanover Cooperative Extension Center
6206 Oleander Dr
Wilmington, NC 28403-3822

*July 7, 2009  9:30 AM
Exam
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC

July 9, 2009  8:30 AM
RT School
The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607

July 23, 2009  8:30AM
RT School
Burke County Cooperative Extension Office
130 Ammons Drive Suite 2
Morganton, NC 28655

* License examinations given only at sites identified with an asterisk (*).
The springtime of the year begins a new season of calls the Division receives concerning honeybees. "I have honeybees in my home and my exterminator tells me they can not kill the bees because they are protected." “I have bees in my home. I want them gone but I do not want to kill them.” “I operate a pest control company. Can I treat to control honeybees in a home?” These are examples of the calls we get each spring and summer. The purpose of this article is to clarify a few things concerning honeybees and structures.

Honeybees are not endangered or threatened. The number of "wild" or feral colonies of honeybees in North Carolina is virtually non-existent due to several factors. The varroa mite is the main cause of the reduction in feral colonies. The varroa mite (Varroa destructor) is a reddish-brown mite about the size of a pinhead and is easily visible against a light background. Mated female mites move into brood cells with older bee larvae. Drone brood are preferred, but worker brood are also infested. Mites will feed on the larval food or puncture the larval body and feed on the bee’s blood.

Varroa mites are destructive to honeybees. They cause a loss in honey production, cause delayed emergence of adult bees, and cause a reduction in the bee colony’s ability to produce enough honey to sustain itself through the winter. This in turn can lead to other pest such as beetles, ants and spiders.

The honey is another issue all together. Once the bees are dead, the honey is no longer being worked and the honey can become rancid. This can cause the honey to "seep" from the honeycomb causing damage to walls and/or ceiling coverings. This available food source can attract other pests, such as ants, beetles, wax moths, other bees, etc.

Before using a pesticide to kill the bees, contact your local cooperative extension office. They may have a list of beekeepers, who would remove the bees. The beekeeper cannot apply pesticides but can remove the colony from the home. As a pest control operator, your customer may benefit if you are present as the bees are removed, to remove all evidence of the colony, to apply a residual pesticide in the area to discourage any returning bees and ensure all access to the area is sealed.

If the bees are not easily accessible or the homeowner cannot find a beekeeper to remove them, you can treat to control the bees. Make sure you use methods and materials labeled for bees and you get adequate coverage of the product you are applying. You may be treating the entrance for the bees but not getting to the hive. If you treat, prepare your customer for what might happen such as additional pest and oozing honey.

For more information on honeybees see the NCDA&CS- Plant Industry website: http://www.agr.state.nc.us/plantindustry/plant/aviary/index.htm and the NCSU website: http://www.cals.ncsu.edu/entomology/apiculture/Site_map.html.

**SETTLEMENT AGREEMENTS**

The following settlement agreements were approved on February 25, 2009 by the North Carolina Structural Pest Control Committee.

- James Gooch, Terminix Co. of N.C., Wilmington, N.C. agreed to pay a civil penalty in the amount of $1,000.00 for improperly installing and maintaining a termite baiting system at the Colony Club in Wilmington, N.C. Bait stations were deteriorated, spaced at improper intervals and not monitored as required by the label.
- Larry G. Thompson, Dodson Bros. Ext. Co., Wilmington, N.C. agreed to hold a minimum of one hour training in general fumigation for all Dodson managers and salesmen in N.C. This settlement agreement was the result of Dodson’s failure to execute a written agreement as required prior to fumigating a residence in Wrightsville Beach, N.C. This training will be monitored by the Division.
- David Mark Baker, Baker’s Bug Business, Fair Bluff, N.C. entered into a settlement agreement and agreed to pay a civil penalty $400.00 for collecting $350.00 for a termite booster treatment that was never performed. The homeowner received a refund of $350.00.

Frank Theim, Boone, N.C. agreed to pay a civil penalty of $1,000.00 for performing two rodent-proofing jobs without first obtaining a P-phase structural pest control license. Mr. Theim also had “Blue Ridge Rodent Proofing” business cards printed up.

- Earl Kidwell, Terminix Co., Inc., Point Harbor, N.C. agreed to pay a $400.00 civil penalty resulting from representing to a homeowner that they had a moisture content to the wood in the crawl space of 28% to 30% and that they needed to purchase a dehumidifier for $2,750.00. The Division found the moisture readings to be between 14% and 18%. As a result the dehumidifier was never sold.
- Bryan Heath, Heath Pest Control, Kitty Hawk, N.C. entered into a settlement agreement and agreed to pay a civil penalty of $4,000.00. Mr. Heath’s P-phase license expired and during that expiration period approximately 290 household pest control services were performed.
- Timothy Grey Medlin, Concord, N.C. agreed to pay a $1,000.00 civil penalty for performing a spot termite treatment without first obtaining a structural pest control license. Mr. Medlin was performing a home repair job when termites were noted. He purchased some termiteicide and charged an additional $100.00 for the work.

- The Division received a complaint from the N.C. Division of Public Health and Human Services concerning information that they had received from an employee of Mantis Pest Control, Inc., Cornelius, N.C. Mr. Travis Huntsman, licensee of the company agreed to a penalty of $400.00 for failing to provide the employee with the necessary personal protective equipment required to be worn during his application of a pesticide.
- David Spillman, GoForth Services, Inc., Rutherfordton, N.C. agreed to pay a civil penalty of $500.00, resulting from a complaint received from a homeowner who had contracted with GoForth Services, Inc. to install a termite baiting system. Upon investigation it was determined that the baiting system had not been installed and maintained in accordance with the label directions.
- Mr. Carl Messer who is employed by Tanzi Mobile Home Park in Charlotte, N.C. agreed to pay a $400.00 penalty as a result of applying rodenticide pellets at the continued on page 4
directions. The rodenticide was applied in areas that were accessible to children and pets. The rodenticide has also now been cleaned up.

- Mr. Jason Winkler, Moxie Pest Control, Monroe, N.C. agreed to pay a civil penalty of $3,000.00, for performing both termite and household pest control work while his license had expired. Approximately 399 services were performed.

- Mr. Britton Olney, Marshville, N.C. agreed to pay the sum of $1,000.00 for advertising under the name Tater Bug Pest Control, without first obtaining his structural pest control license. No work had been performed; however, an office and vehicles with the company were observed.

- Mr. Matthew Mills of Mills Exterminating, Southern Pines, N.C. agreed to pay a civil penalty of $400.00, for performing 18 household pest control treatments while his license had expired.

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