



# Structural Pest Control *Bulletin*

## 2018 Pest Control Technician's School (PCT)

The 68<sup>th</sup> Annual PCT School was held on January 23 -25, 2018 and there were 968 attendees. There were different exhibitors from around the region and across the country. There were 18 different courses held, giving attendees the opportunity to earn a variety of CCU credits. State inspectors scanned attendees' badges at each course held during the school and over 3500 CCU credits were earned by attendees. There were also 129 individuals who registered to take the Certification Exam at the PCT School this year! Mark your calendars now for the January 2019 PCT School, already scheduled for January 27-31, 2019. Be sure to preregister later this year!

### Welcome!

Please welcome, Gary Bostock, the newest employee to join the Structural Pest Control and Pesticides Division, Structural Pest Control Section.

Gary will be the Structural Pest Control Field Inspector for the twenty northeastern counties that were previously Bowman Gray's territory. Gary is from Elizabeth City, and has extensive experience and knowledge within the structural pest control industry. He held a North Carolina Structural Pest Control license in (P) and (W), and managed an office within the pest control industry. Gary also served in the United States military (NAVY) as a computer specialist.

### BE SURE TO CHECK YOUR CREDITS!!

It's time to renew your license or certified applicator cards. Please take a few minutes to check your transcript to make sure you are meeting recertification requirements, before the June 30, 2018 deadline. Please confirm that you have received credits for all courses you have attended. If there are errors or omissions on your transcript, contact Michelle Willett by email at [michelle.willett@ncagr.gov](mailto:michelle.willett@ncagr.gov) or by phone at 919-857-4160. You will need to provide the date of training, topic of training, and name of trainer or sponsor.

Checking your Continuing Certification Units (CCU's) now will give you more choices in selecting available, approved CCU courses. Waiting until June can mean there are not as many selections to choose from. The following web page lists upcoming CCU approved seminars and workshops, and ON-LINE On-Demand courses:

<http://www.ncagr.gov/SPCAP/structural/licensingcertification.htm>

Check under Recertification Training Opportunities for Seminars and Workshops with fixed dates, or On-Demand Seminars and Workshops.

Note: Only half of needed CCU's can be taken online. If you need 10 CCU's to be recertified, only 5 of those can be earned by taking online courses. Also, no credit can be earned by taking the same course over, during the same 5-year recertification period.

#### In This Issue:

- 2018 PCT School..... 1
- Welcome..... 1
- Check Your Credits..... 1
- Renewals have been Mailed..... 2
- New Address to Submit Pre-Reg Forms..... 3
- Announcement..... 3
- Issues From the Field..... 3
- RT Schools & Exam Dates & Locations..... 4-5
- Bug Humor..... 6
- Settlement Agreements & Formal Hearing..... 7

## Renewals Have Been Mailed

Structural Pest Control renewals have been mailed for the 2018-2019 licensing year. When you receive your renewal package, please review the following:

Make sure all names are spelled correctly and addresses are correct. Please include your physical address as well as your mailing address, and correct phone numbers. If there are errors, please make legible corrections on the individual forms. If you are missing a form, please contact Jacinth McAllister by email at [Jacinth.Mcallister@ncagr.gov](mailto:Jacinth.Mcallister@ncagr.gov). If you need additional forms, please go to our website: <http://www.ncagr.gov/SPCAP/structural/forms/index.htm> to find the correct form(s) you need.

The cost to renew cards is \$40.00 for each Registered Technician Card, \$50.00 for each Certified Applicator Card and \$200.00 for each Licensee Card for a single phase (P, W, or F) and an additional \$75.00 for each additional licensing phase. All cards expire on June 30th, annually, so send in your renewals by this deadline. The Division accepts payment in the form of check or money order. We are unable to accept credit cards at this time. Please remember, branch office registration expires on June 30th, and must be renewed as well. FEES FOR CARDS ARE NOT PRORATED.

If you did not receive your recertification transcripts and require a copy, please contact a Structural Pest Control Representative. You may contact Annette Locklear at [annette.locklear@ncagr.gov](mailto:annette.locklear@ncagr.gov) or Nikki Mitchell at [nikki.mitchell@ncagr.gov](mailto:nikki.mitchell@ncagr.gov).

Please keep your transcript for future reference. With so many people on our recertification list it is very challenging to assist callers who ask for this information verbally.

Branch Office forms are not in the renewal package. If you operate a Branch office, you are required to notify the Division annually of the address of each branch and the individuals assigned to it. This is done using the Branch Office Registration forms, found at [http://www.ncagr.gov/SPCAP/structural/forms/Branch\\_Office.pdf](http://www.ncagr.gov/SPCAP/structural/forms/Branch_Office.pdf).

### CAUTION! Renewal applications may be denied and returned for the following reasons:



An expired liability insurance certificate. A current certificate must be on file at the Structural Pest Control Office. The certificate must include coverage for pollution and contamination. The insurance expire date is printed on the renewal application.

Incomplete CCU's— all continuing education must be completed for 2018 before renewals are received and processed. Check your employee's CCU status at <http://www.ncagr.gov/SPCAP/LicenseSearch.htm>. From the dropdown menu choose Structural Certified Applicator or Structural Pest Control Licensee. Enter either last name, Company, License and/or File number to the search box.

IF THERE ARE ANY ERRORS IN YOUR TRANSCRIPT, PLEASE CONTACT THE TRAINING AGENCY THAT GAVE THE COURSE YOU ATTENDED AND ASK THEM TO SUBMIT A ROSTER TO: [michelle.willett@ncagr.gov](mailto:michelle.willett@ncagr.gov) or fax it to 919-733-9796.

## New address to submit exam Preregistration forms

When applying to take a license or certification exam, you may now send your preregistration form in by email to [structuralexams@ncagr.gov](mailto:structuralexams@ncagr.gov).

You may fill in the form online at

<http://www.ncagr.gov/SPCAP/structural/documents/ExamPreregistrationForm.pdf>.

The easiest way to turn in the form, once filled out, is to hit the Submit by E-mail button at the bottom of the form.

You may also print the form and scan/email to [structuralexams@ncagr.gov](mailto:structuralexams@ncagr.gov) or send by mail to:

NCD&CS

Structural Pest Control & Pesticides Division

1090 Mail Service Center

Raleigh, NC 27699-1090

Ph: 919-733-6100; Fax: 919-733-9796

## ANNOUNCEMENT

For all exam takers who did not pass your certification or license exams:

The Structural Pest Control section offers these folks an EXAM REVIEW session at the end of each month in our large conference room (2109 Blue Ridge Road, Raleigh). Any exam taker is entitled to a review session (60 minutes) per exam taken and not passed. You must schedule review session(s) with Tony May ([Tony.may@ncagr.gov](mailto:Tony.may@ncagr.gov) or 919-857-4138) and the monthly review sessions are available ONLY to exam takers from previous 2 months of exams. Review sessions run each hour from 9:00 am – 12:00 pm and 1:00 pm – 4:00 pm. This is a self-directed review session in which the exam taker can review their answers to the exam(s) and learn which questions they answered correctly and what their incorrect answers were. This type of review is valuable to exam takers by helping them sharpen their study focus for future exams they will take. There is no charge for review sessions. Check our web site for dates of review sessions.

## Issues from the Field

**Our Structural Pest Inspectors would like to remind you:**

**Registered Technician workbooks, for the RT School, must be signed by the licensee, on the last signature page. The trainer may sign all the other pages. The book must be completed and required signatures obtained, or the attendee will not be allowed to stay in the school, and will have to reschedule for another date.**

**Certification Exams must be paid by check or money order to NCDA & CS. The Inspectors cannot accept cash.**

**You must preregister for certification exams. The Inspectors in the field are unable to check that all eligibility requirements have been met to take the exam. Don't risk driving that far and being refused a seat. It's easy to preregister. Fill out the form online and submit by email to:**

<http://www.ncagr.gov/SPCAP/structural/examform.htm>



# RT Schools and Exam Dates and Locations



## JUNE RT SCHOOLS

### June 6, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### June 20, 2018

Iredell County Cooperative Extension  
Center--8:30 am  
444 Bristol Drive, Suite 110  
Statesville, NC  
704-873-0507 (directions)

## JUNE EXAMS

### \*June 5, 2018 9:30 AM

#### License & Certification Exams

Gov. James G. Martin Building-N.C. State  
Fairgrounds  
1025 Blue Ridge Road  
Raleigh, N.C. Capacity 50  
919-733-6100

### June 19, 2018 10:00 AM Certification Exam Only

Cabarrus County Co-Operative Extension  
Center  
715 Cabarrus Ave - West  
Concord, NC Capacity 50  
704-920-3310 (directions)  
919-733-6100 (registration)

## JULY RT SCHOOLS

### July 11, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### July 25, 2018

Wayne County Center--8:30 am  
201 W. Chestnut Street  
Goldsboro, NC  
919-731-1521 (Directions)

## JULY EXAMS

### \*July 12, 2018 9:30 AM

#### License & Certification Exams

Gov. James G. Martin Building-N.C. State  
Fairgrounds  
1025 Blue Ridge Road  
Raleigh, N.C. Capacity 50  
919-733-6100

### July 25, 2018-10:00 AM

#### Certification Exam Only

Cumberland County Center  
301 E. Mountain Drive  
Fayetteville, NC 28306  
910-321-6860 (directions)  
919-733-6100 (registration)

## AUGUST RT SCHOOLS

### August 8, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### August 22, 2018

Mountain Horticultural Crops Research  
and Extension Center--8:30 am  
455 Research Drive  
Mills River, NC  
828-684-3562 (Directions)

## AUGUST EXAMS

### \*August 7, 2018 9:30 AM

#### License & Certification Exams

Gov. James G. Martin Building-N.C. State  
Fairgrounds  
1025 Blue Ridge Road  
Raleigh, N.C. Capacity 50  
919-733-6100

### (August Exams Cont.)

### August 22, 2018 10.00 AM Certification Exam Only

Guilford County Center  
Barn Kitchen Building  
3309 Burlington Road  
Greensboro, NC 27405  
336-641-2400 (directions)  
919-733-6100 (registration)

## SEPTEMBER RT SCHOOLS

### September 5, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### September 24, 2018

New Hanover County Center---8:30 am  
6206 Oleander Drive  
Wilmington, NC 28403  
910-798-7660 (directions)

## SEPTEMBER EXAMS

### \*September 4, 2018 9:30 AM

#### License & Certification Exams

Gov. James G. Martin Building-N.C. State  
Fairgrounds  
1025 Blue Ridge Road  
Raleigh, N.C. Capacity 50  
919-733-6100

### September 19, 2018-10:00 AM

#### Certification Exam Only

Wayne County Center  
201 W. Chestnut Street  
Goldsboro, NC  
919-731-1521 (Directions)  
919-733-6100 (registration)



# RT Schools and Exam Dates and Locations



## OCTOBER RT SCHOOLS

### October 3, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### October 24, 2018

Gaston County Cooperative Extension  
Center—8:30 am  
1303 Dallas-Cherryville Hwy  
Dallas, NC  
704-922-0301 (Directions)

## OCTOBER EXAMS

### \*October 2, 2018 9:30 AM

#### License Exams Only

Ballentine Building- Conference Room  
116  
2109 Blue Ridge Road  
Raleigh, N.C. Capacity 25  
919-733-6100

### October 24, 2018 10:00 AM Certification Exam Only

Mountain Horticultural Crops Research  
and Extension Center  
455 Research Drive  
Mills River, NC Capacity 50  
828-684-3562 (Directions)  
919-733-6100 (registration)

## NOVEMBER RT SCHOOLS

### November 7, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### November 20, 2018

Pitt County Cooperative Extension  
Center—8:30 am  
403 Government Circle, Suite 2  
Greenville, NC 27834  
252-902-1700 (Directions)

## NOVEMBER EXAMS

### \*November 6, 2018 9:30 AM

#### License & Certification Exams

Gov. James G. Martin Building-N.C. State  
Fairgrounds  
1025 Blue Ridge Road  
Raleigh, N.C. Capacity 50  
919-733-6100

### November 21, 2018 10:00 AM Certification Exam Only

New Hanover County Center  
6206 Oleander Drive  
Wilmington, NC 28403  
910-798-7660 (directions)  
919-733-6100 (registration)

## DECEMBER RT SCHOOLS

### December 5, 2018

NCDA & CS--L. Y. Ballentine Building—  
8:30 am  
2109 Blue Ridge Road  
Raleigh, NC 27607  
(919) 733-6100 Information

### December 12, 2018

Guilford County Center—8:30 am  
Barn Kitchen Building  
3309 Burlington Road  
Greensboro, NC 27405  
336-641-2400 (for directions only)

## DECEMBER EXAMS

### \*December 4, 2018 9:30 AM

#### License & Certification Exams

Gov. James G. Martin Building-N.C. State  
Fairgrounds  
1025 Blue Ridge Road  
Raleigh, N.C. Capacity 50  
919-733-6100

### December 20, 2018-10:00 AM Certification Exam Only

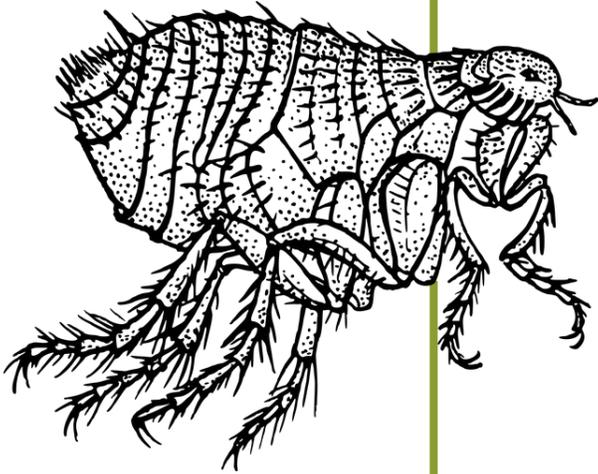
Pitt County Co-Operative Extension  
Center  
403 Government Circle, Ste. 2  
Greenville, NC Capacity 50  
252-902-1710 (directions)  
919-733-6100 (registration)



---

# Bug Humor

---



- Q. What is the most faithful insect?  
A. A flea, once they find someone they like, they stick to them!
- Q. What insect runs away from everything?  
A. A flea!
- Q. What happened when the dog went to the flea circus?  
A. He stole the show!
- Q. What do you call a mad flea?  
A. A looney-tic
- Q. What did the clean dog say to the insect?  
A. Long time no flea!
- Q. What did one flea say to the other?  
A. Shall we fly or take the dog.

These jokes taken from <http://www.jokes4us.com/animaljokes/fleajokes.html>

---

## Flea Facts

---

Fleas can jump over 150 times their own size (approximately 30cm high) - which is like you jumping the length of a football field.

A flea's life cycle can be as short as 14 days or up to 12 months.

A flea can jump 30,000 times without stopping.

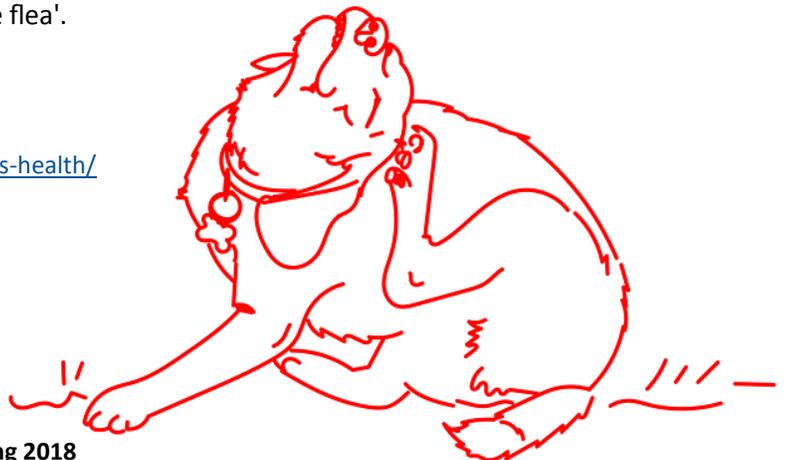
Flea larvae don't like the light so they move away from it, deep into carpets, cracks in flooring or any nook or cranny.

The collective name for a group of fleas is a swarm.

One of Britain's oldest games can trace its origins to the flea. In approximately 15 different European languages, the word 'tiddlywinks' translates as 'the game of the flea'.

### These facts were taken from

<https://www.health24.com/Lifestyle/Pet-Health/Your-pets-health/Fun-flea-facts-20120721>



## **N.C. Structural Pest Control Committee announces case settlements & Formal Hearing at May 2, 2018 meeting**

---

**RALEIGH** –The N.C. Structural Pest Control Committee recently approved settlement agreements for cases in Catawba, Guilford, Forsyth, Lee and New Hanover counties at its May 2, 2018 meeting in Raleigh. Following are the settlement agreements:

- **(Catawba County)** Henry D. Tollie of Claremont agreed to pay \$800 for performing structural pest control work without a valid license or certification. Tollie admitted performing 10 pest control services and termite inspections in North Carolina in 2015 and 2016.
- **(Dare)** Bryan C. Heath, owner of Heath Pest Control in Kitty Hawk, agreed to pay \$800 for performing household pest control services, termite inspections and termite treatments during a one-month lapse in liability insurance. Heath also failed to renew his structural pest control license by the due date, which resulted in operating without a license from July 1 through Aug. 5, 2015.
- **(Guilford)** Alvin Gregg Moser, a former registered technician for Budget Pest Control in Greensboro, agreed to pay \$800 for engaging in structural pest control work without a valid structural pest control license. Moser completed a bed bug treatment for cash after no longer being employed by Budget Pest Control.
- **(Forsyth)** Dennis H. Jones, structural pest control license holder for Applied Pest Control Technology in Clemmons, agreed to pay \$400 for engaging in structural pest control with an expired license. Jones lacked the required continuing certification units for renewal.
- **(Lee)** William J. Ingersoll II, owner of Sandhill's Pest Control in Sanford, agreed to pay \$2,400 for performing household pest control services without a valid structural pest control license and failure to maintain records of pest control services.
- **(New Hanover)** Charlie H. Butcher, a registered technician for Bug N A Rug Exterminator Company in Wilmington, agreed to pay \$800 for failure to disclose all areas of termite evidence on a Wood Destroying Insect Report. Butcher also noted powder post beetles, but no control measures, in his reports.
- **Formal Hearing:** The Structural Pest Control Committee held a formal hearing concerning Phillip Armachain's License 1677PW of Qualla Termite & Pest Control, Cherokee, N.C. The Committee voted to revoke Armachain's Structural Pest Control License due to Armachain previously pleading guilty to a felony.