Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection Results	Date of inspection
Disapproved	Dec 4, 2012

Type of inspection	Annual inspection	Type of runs	Indoor runs only
license type	41 - Boarding kennel	License #	10,071
# dogs present	8	# cats present	17

Number of prim. enclosures: 39

35.35133 — Latitude
77.85922 — Longitude

Pet Palace — Name of business
Teresa Head — Name of owner

2063 New Hope Road — Street address
LaGrange — City
NC 28551 — ZIP code
Wayne — County

+1 (919) 778-1991 — Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	NOT ACCEPTABLE	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Acceptable	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Signature of Management: Elaine Ferrigan

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results	Date of inspection
Disapproved	Dec 4, 2012

Pet Palace	Teresa Head	LaGrange	NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Acceptable	0203 Housing, 1 per animal	Not Applicable	0203 Protection from elements	Not Applicable
0203 Owner advised, outdoor	Not Applicable	0203 Drainage, outdoor	Acceptable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: human	Not Applicable
0204 Surf. impervious to moisture	Acceptable	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	NOT ACCEPTABLE	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Not Applicable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Not Applicable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Not Applicable
0207 Animals removed while clean	Acceptable	0207 Pest Control	NOT ACCEPTABLE	0207 Species separated	Acceptable

Signature of Management Eleanor Jernigan

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results	Date of inspection
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Pet Palace | Teresa Head | LaGrange | NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Not Applicable	0207 Animals confined	Acceptable
		0207 Young with dam	Not Applicable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	NOT ACCEPTABLE
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

Items to be corrected:

.0201 Facilities / Housing in sound repair - outside of back door into exercise yard - replace the broken plexi glass and re-paint the steel door.

.0202 Indoor Facilities / Impervious Surfaces - Re-paint (re-seal) the block walls on kennel #'s 9, 10, 12. Continue to re-paint any areas that become damaged and require re-painting before area gets in bad shape.

Digital signature of inspector
(disregard if report has 4 pages)

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Signature of Management

Inspection Results	Date of inspection
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Pet Palace	Teresa Head	LaGrange	NC

Narrative Explanation, continued

.0204 Primary Enclosures / sound repair - # 10 kennel - replace damaged wire.

.0207 Sanitation / Pest Control - Rodent droppings were found in the food storage area and storage room. Clean away droppings and work on preventing rodents.

.0210 Veterinary Care / Rabies Vaccinations - 3 dogs and 14 cats were on site without proof of current Rabies vaccinations. Dogs: Lester, Lacie, Lucky. Cats: Sugar, Spice, Gracie, Mama Kitty, Sweetie, Bandit, KitKat, Billy, Sterling, Zoey, Chloe.

All dogs and cats over 4 months of age personal and boarding must have proof of a current Rabies vaccination on site. Have all dogs and cats brought up to date on Rabies vaccinations and have proof on site by 12/11/12.

Comments:

Kennels were clean. Temperature was 72.2*F at 10:30 am in the kennel areas.

Discussed feeding - do not mix dry cat food and dry dog food.

Discussed with manager the importance of making copies of the Rabies certificates and filing with the dog/cat's records. Manager stated they have just obtained an office copier for the kennel.

Follow-up on Rabies vaccinations 12/11/12.

Follow-up on all other items in 30 calendar days 1/04/12.

Digital signature of inspector: Pat Sholar

Digitally signed by Pat Sholar
DN: cn=Pat Sholar, o=NCDA &CS, ou=Vet Division, email=pat.sholar@ncagr.gov, c=US
Date: 2012.12.04 12:28:23 -05'00'

Signature of Management: Elaine Dem