

To Whom it may Concern,

This is a letter addressing the violations in our facility (Fetching Ridge Pet Hotel). All violations will be addressed no later than March 24th 2014. When Ms. Lloyd inspected the facility on November 12, 2013 we were extremely under staffed and were not able to take the care that we usually do. We have several more employees since then. We should not have any problems maintaining the facility in the future.

Here is our plan to address all violations individually:

1. Cover and/or replace wooden ramp with material impervious to moisture.

The original mats that we had on the ramp were very slick and unsafe for my employees when I replaced them, the new mats covered a majority of the wood but not all of it. We are going to replace the mats with rubber horse stall mats that will cover the wood entirely.

2. Damaged wire on gates on indoor enclosures.

The bottom of all kennel doors are going to be covered with a hard plastic. This will keep dogs from biting, pulling and pawing at the bottom of the chain link in the future. We have had a hard time keeping the dogs from pulling on the chain link and causing damage.

3. Damaged outdoor play yard.

The part of the play yard that was damaged was removed.

4. Depth of gravel is insufficient.

The place where the gravel was insufficient was on a hill. We would replace the gravel and a month later it would have washed and been pushed down the hill leaving the top with only exposed dirt. We are building step downs on the hill that will hold the gravel in place so this should no longer be an issue in the future.

5. Sign in/ Sign out logs were missing.

My employees were simply getting lazy with this. It has been addressed and will not be a problem in the future.

Thank you,

Ramsey Wilde (owner)
License Number: 10879