

Type of Inspection

- New
- Annual
- Follow-Up
- (Prev. Inspection Date)
- Complaint 7/18/07
- Courtesy
- Random

NC A&CS, VETERINARY DIVISION
 ANIMAL WELFARE SECTION
 1030 MAIL SERVICE CENTER,
 RALEIGH, NC 27699-1030
 PHONE: 919/715-7111, FAX: 919/733-6431

INDOOR
 OUTDOOR
 BOTH

ANIMAL WELFARE INSPECTION

GPS Coordinates - N: W:

LICENSE #: 57
 TYPE FACILITY: Animal Shelter (Private/Public) Boarding Kennel Pet Shop Public Auction
 BUSINESS NAME: Wake County Animal Shelter
 OWNER: Wake County Government
 ADDRESS: 870 Benson Lake Dr Raleigh NC 27610
 TELEPHONE: (919) 250-4474
 VMO: Bbmquist
 COUNTY: Wake

Number of Primary Enclosures 140-Dog 102-Cat Animals Present: Dogs 75 Cats 45

Inspector: Mark "X" in each box, if adequate.
 Circle each item number, if inadequate.
 Use NA if not applicable

STRUCTURE

- Housing Facilities
- 1. Structure & Repair
 - 2. Ventilation & Temp.
 - 3. Lighting
 - 4. Ceiling, Wall, Floors
 - 5. Storage
 - 6. Water Drainage

SANITATION

- 11. Waste Disposal
- 12. Odor
- 13. Ceiling, Wall, Floors
- 14. Primary Enclosures
- 15. Equipment & Supplies
- 16. Washrooms, Sinks, Basins
- 17. Insect/Vermin Control
- 18. Building & Grounds

SPECIAL ITEMS

- Records
- 23. Description of Animals
 - 24. Records/Vet Treatment
 - 25. Origin/Disposition
 - 26. Signature (boarding kennel)
 - 27. Written permission from owner for commingling (doggie daycare)

Primary Enclosures

- 7. Structure & Repair
- 8. Space
- 9. Ventilation & Temp.
- 10. Adequate Shelter

HUSBANDRY

- 19. Adequate Feed/Water
- 20. Food Storage
- 21. Personnel
- 22. Ratio of 1:10 personnel to animals if >4 in primary enclosure or common area
- 23. Animals' Appearance

Transportation

- 28. Care in Transit Discussed

Veterinary Care

- 28. Isolation Facility
- 29. No Signs of Illness/Treated

APPROVED DISAPPROVED Date: 7/18/07 Time: 3:25pm

J. E. [Signature]
 Inspector's Signature

[Signature]
 Owner/Authorized Agent's Signature

AW-2 Rev. 1/07

White= Office

Canary= Inspector

Pink= Owner

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ANIMAL WELFARE INSPECTION CONTINUATION PAGE

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Item Number	Explanation of Inadequacy (circled items above) And Recommendation For Compliance	Date Corrections Must Be Completed
	<p>ON 7/18/07, I VISITED THE WAKE COUNTY SHELTER. UPON EXITING MY VEHICLE I OBSERVED A SIGN INDICATING THE SHELTER HAD A PARVO OUTBREAK. THE REASON FOR MY VISIT WAS TO INVESTIGATE A COMPLAINT FILED BY MS. ERIN KALBARCZYK.</p> <p>MS. KALBARCZYK WAS CONCERNED ABOUT THE WELFARE OF THE ANIMALS WHERE PARVO HAD BEEN DIAGNOSED. THIS INCIDENT MS. KALBARCZYK WAS COMPLAINING ABOUT OCCURRED ON 7/13/07.</p> <p>THE SHELTER STARTED ADDRESSING THE PARVO ISSUE IN JUNE. (SEE ATTACHED REPORT).</p> <p>UPON ENTERING THE SHELTER I OBSERVED ANOTHER INDICATING PARVO AND WHAT THE PUBLIC SHOULD UNDERSTAND ABOUT PARVO OUTBREAK.</p> <p>I WALKED THROUGH THE KENNEL AREA. PRIOR TO ENTERING THE KENNEL AREA, I HAD TO WALK THROUGH A FOOT BATH AND WHEN I EXITED THE KENNEL AREA I HAD TO GO THROUGH THE FOOT BATH AGAIN. THE DOGS HOUSED IN THE KENNEL CAGES LOOKED HEALTHY. HOWEVER THE TEMP IN THE KENNEL AREA WAS AT 95°.</p> <p>IF A CITIZEN WANTS TO LOOK AT ANY DOGS IN THE KENNEL AREA, THEY FIRST HAVE TO A GOV. PAT ON.</p> <p>THE SHELTER IS WELL RUN AND I OBSERVED NO PROBLEMS OTHER THAN THE TEMP IN THE KENNEL AREA.</p> <p>THE SHELTER IS STAFFED WITH A VETERINARIAN AND THE SHELTER HAS IN PLACE A PROTOCOL FOR DEALING WITH CURRENT OUTBREAK.</p>	

APPROVED DISAPPROVED Date: 7/18/07 Time: 3:20pm

J.E. Brin Inspector's Signature Nancy Chon Owner/Authorized Agent's Signature

All Staff Read

Infectious Disease Management Protocol for Parvo Outbreak

Reviewed and approved by Nancy Clemmons, Becky Smith, & Kelli Ferris

June 22, 2007

Shelter attendants

- Walk only adult dogs that will not urinate or defecate in their kennels outside. Clean up stool immediately. NO PUPPY WALKS.
- Each animal has a dedicated leash on it's kennel
- Zep spray boots and gloves at door as you exit a kennel before you enter the next
- Zep spray poop scoop between runs
- Don't move dogs from run to run. For puppy litters: designate 2 side-by-side runs for the litter and mark kennels A & B
- Avoid splash ups from the gutters in to the runs on either side as you hose the gutters
- Don't touch the water hose nozzle to the bowls as you top them off.
- Avoid cross contamination when feeding
- If entering kennels through the day, either hose boots and gloves at entrance to that kennel as above or step in movable footbath at kennel entrance and at exit. Wear gown if they are puppies.
- **IF YOU SUSPECT AN ANIMAL HAS PARVO** (may be showing one or more of the following signs: diarrhea, lethargic, vomiting)
 - Do not handle or clean kennel until a parvo test has been performed by Wake County staff or veterinary staff.
 - If parvo test is positive:
 - Put on gown and gloves
 - Place affected dog in rolling cart and transport to euthanasia room.
 - Remove gown and gloves and return to kennel for complete cleaning.
 - Put "Do Not Use Until _____" sign on door for 3 consecutive days of cleaning

Animal Health Technicians

- Wash hands well after delivering new dog to Dog Stray and always use footbath
- Dogs returned to owner or adopter that need rabies vaccine or microchip prior to leaving the Shelter

- Put on gown and gloves when handling any dogs that have no history of vaccine prior to admission to Shelter
- Roll transport cage to kennel door
- Load dog in rolling cage
- Remove gloves before exiting the room and touching door handles
- Take dog to receiving, perform procedures for small and medium dogs on top of cart, do large dogs on floor just outside cage door or in cage.
- Mop or spray floor with disinfectant after large dog
- Wash hands well then roll dog up front and out to the end of the walk and transfer to new owner (may want to put their dedicated leash on in receiving before rolling out)
- Disinfect rolling cage before using again.
- Gown and glove and put on disposable boots if entering parvo suspect cage. Collect sample. Remove boots at door of kennel and gown and gloves at exit and dispose.
- Run parvo test:
 - If negative continue to watch. If signs worsen, consider euthanasia or retest in 24 hours, padlock kennel door.
 - If positive, put on protective garb and euthanize in the run if it is before public hours. Transfer dog to blue bag and load on cart to go for disposal. Have someone open doors ahead of you and go directly to dumpster. After disposing of the animal, remove gown and gloves and put them in the dumpster.
 - Sanitize cart
 - If during public hours:
 - set up euthanasia room ahead of time, put on gown and gloves and load large dog in transport cage. Have someone open doors for you to go directly to Euthanasia. Sanitize all equipment and euthanasia room after disposal of remains.
 - If no technician or veterinarian is available to euthanize the dog, padlock kennel door and contact certified euthanasia personnel immediately. (See list below)
-

Volunteers

- No dog walking until parvo outbreak is controlled (7 days with no new cases)
- Assist owners looking for their pets and new adopters in following the infectious disease protocols

- If volunteers enter a kennel to assist an owner or adopter, please follow gown, glove and footbath protocol.
- If you suspect an animal is showing signs of illness, please notify kennel staff immediately. Do not enter that kennel until you are given an o.k. from Shelter staff

Public Searching for their Pet

- Looking for lost dog
 - Walk through foot bath on entrance and exit
 - Don't touch animals while in kennel
 - If dog is identified, follow discharge protocol under Animal Health Technician protocol.

Potential Adopters

- Walk through footbath and walk through the adoption facility. Do not touch any animals.
- If you identify a dog of interest, put on gown and gloves. Move footbath outside door of dog's kennel. Step in as enter and exit. Remove gown and gloves before leaving the adoption room. If you'd like to see another dog, re-gown and glove as above between cages.
- If you identify a dog you'd like to adopt, go to front desk to begin adoption process.

Everyone needs to become a compulsive hand washer and housekeeper.

- Keep clutter picked up
- Disinfect surfaces and door handles whenever you have a chance.
- Change mop water frequently.

DON'T BE A FOMITE (don't let the virus hitch a ride on any part of your clothes or skin to be transferred to another surface or animal in the shelter)

Certified Euthanasia Technicians

(Wake County Animal Control)

Nancy Clemmons

Marti Ogus

Latoria Richardson

Jeannie Shook

Karen Larsen

Bobby Phelps

(Veterinary Staff)

Dr. Kelli Ferris

Dr. Brenda Stevens

Erin Kalbarczyk
1907 Castleburg Drive
Apex, NC 27723-5118

July 11, 2007

Dr. David Marshall, D.V.M.
State Veterinarian
1030 Mail Service Center
Raleigh, N. C. 27699-1033

Dear Dr. Marshall:

JKM
7/13/07

I am writing concerning the conditions and a seeming lack of protocol at the Wake County Animal Shelter. I visited the shelter recently along with my brother (an adult) in search of a dog. The shelter had experienced a case of Parvo and certain precautions were being taken at the time of our visit. My brother visited the shelter again on the following Monday and put a deposit on a dog. Late on the afternoon of the following day, Tuesday, July 3, 2007, he received a phone call from the shelter to the effect that the dog was found to have had Parvo, and if he could not pick her up within twenty minutes, they would euthanize her. Needless to say, he was at work at the time, and he could not leave to pick the dog up.

I am concerned about two things regarding this incident. First and foremost I am concerned about the welfare of the animals in a place where Parvo has been diagnosed. I would like to know what the recommended protocol is regarding situations in which a serious disease is known to have been present in the facility and many animals remain at risk of infection. Secondly, I think that shelter personnel should afford their customers with more consideration than was given in the situation I just described. Potential adopters should be provided with more time and information with which they can make an educated decision. This was a forced choice, lose-lose situation for my brother and any other adopter who received such calls that day. I suspect there were quite a few of those calls, as my brother advised me that there were a number of adoption agreements being made on Monday, July 2, 2007.

The Wake County Animal Shelter has an obligation to treat their charges and their customers with care and kindness, and I don't think that occurred in this case. I also doubt that the dogs in the shelter were sufficiently protected from the spread of disease. The shelter was probably 90% full at the time of our visit on that Saturday afternoon. There was no evidence that individual stalls had been cleaned or kept cleaned with a bleach solution, which could have protected any adult dogs as yet uninfected by the virus. The lack of such oversight condemned any number of dogs to die, and most probably has damaged the reputation of the shelter from the perspective of potential adopters. My brother made a deliberate decision to adopt from the shelter so that he could save the life of a dog who had no home. We are currently looking in the shelters of other counties, since there is no way to tell for sure when the Wake County Shelter will be free of the effects of the virus. I hope we have a better experience with those shelters. I also hope that conditions at the Wake County Animal Shelter will improve.

Sincerely,

Erin Kalbarczyk

Erin Kalbarczyk