Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
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URL: www.ncaws.com

Inspection Results		Date of inspection	
Approved		Jun 24, 2015	
Type of inspection	Random inspection	Type of runs	Indoor + Outdoor runs
license type	41 - Boarding kennel	License #	10,980
# dogs present	21	# cats present	

36.52821	79.76514
Latitude	Longitude

Number of prim. enclosures: 90

Town and Country Pet Care	Cynthia Kittler
Name of business	Name of owner

7741 NC Hwy 14	Eden	NC	27288	Rockingham
Street address	City		ZIP code	County

+1 (336) 623-2257
Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Acceptable	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Signature of Management

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results	Date of inspection
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Town and Country Pet Care	Cynthia Kittler	Eden	NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	Acceptable	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Acceptable	0203 Housing, 1 per animal	Not Applicable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	Acceptable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: human	Acceptable
0204 Surf. impervious to moisture	Acceptable	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	Acceptable	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result	
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable	

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Signature of Management

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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Town and Country Pet Care | Cynthia Kittler | Eden | NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Not Applicable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Not Applicable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

Random inspection performed. At time of inspection all areas of the facility were clean, dry and odor free. All kennels had ample supply of water and all dogs appeared content. Records depicting the dogs description, owner information, and vaccinations were on each kennel. All dogs except for two (from same family, Charlie & Bouncer) were current on rabies vaccinations.

The following inadequacies need to be addressed:

(0201) Ensure that all food is in sealed containers

Digital signature of inspector
(disregard if report has 4 pages)

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Signature of Management

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Narrative Explanation, continued

(0204) Painting has been started on block walls in outside kennels and the kennels that have been completed look good. Continue to paint the block walls of the kennels inside and outside

(0204) In the small dog boarding area the cage doors are showing some rust. These doors and cages need to be sanded as needed and repainted to ensure that they are impervious to moisture

(0204) Steel door at the end of A B kennel needs to be repaired at the bottom where the door has rusted.

Overall husbandry and record keeping was in order at time of inspection. Will return around 90 days to follow up on painting and repairs.

Digital signature of inspector: Christie Shore

Digitally signed by Christie Shore
DN: cn=Christie Shore, o=Animal Welfare, ou=NCDA, email=Christie.shore@ncagr.gov, c=US
Date: 2015.06.24 23:50:27 -04'00'

Signature of Management