Type of Inspection
New ☐ _____
Annual ☐ _____
Follow-Up _____
(Prev. Inspection Date)
Complaint ☒ AWS#33
Courtesy ☐ _____
Random ☐ _____

NCDA&CS, VETERINARY DIVISION
ANIMAL WELFARE SECTION
1030 MAIL SERVICE CENTER,
RALEIGH, NC 27699-1030
PHONE: 919/715-7111, FAX: 919/733-6431

INDOOR ☒
OUTDOOR ☐
BOTH ☐

ANIMAL WELFARE INSPECTION

GPS Coordinates - N: 34.21420 **W:** 77.88503

LICENSE #: 20418
TYPE FACILITY: Animal Shelter (Private/Public) ☐ **Boarding Kennel** ☐ **Pet Shop** ☒ **Public Auction** ☐
BUSINESS NAME: The Puppy Palace
OWNER: Valerie Arnold
ADDRESS: 4609 Wrightsville Ave., Wilmington, NC 28403
TELEPHONE: (910) 395-4663
VMO Sholar
COUNTY New Hanover

Number of Primary Enclosures 12 **Animals Present: Dogs** ~~15~~ 16 **Cats** 0

Inspector: Mark "X" in each box, if adequate.
Circle each item number, if inadequate.
Use NA if not applicable

STRUCTURE

Housing Facilities
- ☒ 1. Structure & Repair
- ☒ 2. Ventilation & Temp.
- ☒ 3. Lighting
- ☒ 4. Ceiling, Wall, Floors
- ☒ 5. Storage
- ☒ 6. Water Drainage

Primary Enclosures
- ☒ 7. Structure & Repair
- ☒ 8. Space
- ☒ 9. Ventilation & Temp.
- ☒ 10. Adequate Shelter

SANITATION

- ☒ 11. Waste Disposal
- ☒ 12. Odor
- ☒ 13. Ceiling, Wall, Floors
- ☒ 14. Primary Enclosures
- ☒ 15. Equipment & Supplies
- ☒ 16. Washrooms, Sinks, Basins
- ☒ 17. Insect/Vermin Control
- ☒ 18. Building & Grounds

HUSBANDRY

- ☒ 19. Adequate Feed/Water
- ☒ 20. Food Storage
- ☒ 21. Personnel
- ☒ 22. Ratio of 1:10 personnel to animals if >4 in primary enclosure or common area
- ☒ 23. Animals' Appearance

SPECIAL ITEMS

Records
- ☒ 23. Description of Animals
- ☒ 24. Records/Vet Treatment
- ☒ 25. Origin/Disposition
- ☐ 26. Signature (boarding kennel) N/A
- ☐ 27. Written permission from owner for commingling (doggie daycare)

Transportation
- ☒ 28. Care in Transit Discussed

Veterinary Care
- ☒ 28. Isolation Facility
- ☒ 29. No Signs of Illness/ Treated

☒ **APPROVED** ☐ **DISAPPROVED** Date: 8-27-07 Time: 2:15 pm

Pat M. Sholar
Inspector's Signature

Valerie Arnold
Owner/Authorized Agent's Signature

AW-2
Rev. 1/07 White= Office Canary= Inspector Pink= Owner

AWS #33

NCDA&CS, VETERINARY DIVISION
ANIMAL WELFARE SECTION,
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RALEIGH, NC 27699-1030
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ANIMAL WELFARE INSPECTION CONTINUTATION PAGE

LICENSE #: 20418
TYPE FACILITY: Animal Shelter (Private/Public) ☐ Boarding Kennel ☐ Pet Shop ☒ Public Auction ☐
BUSINESS NAME: The Puppy Palace
OWNER: Valarie Arnold
ADDRESS: 4609 Wrightsville Ave., Wilmington, NC 28403
TELEPHONE: (910) 395-4663

Item Number	Explanation of Inadequacy (circled items above) And Recommendation For Compliance	Date Corrections Must Be Completed
	A complaint inspection has been conducted today in response to a concern recieved by The Animal Welfare Section about The Puppy Palace selling sick puppies.	
	I observed all of puppies Mrs Arnold had in her store at lenght. One pup was in isolation because it was coughing and on antibiotics for Kennel Cough. All other pups showed no signs of illness. I was shown the records where these pups had received shots (distemper combos) and worming, which is routine. In discussing the complaint with Mrs. Arnold, she showed me her contract that states if there is a problem, the new owner has 72 hours to return it. She also has in her contract a section to aide the new owner in how to feed the new puppy. Many of her puppies are toy breeds that she labels as "delicate/fragil" and require special handling. In regard to the complaint, Jennifer Culbreth Mrs. Arnold stated Mrs. Culbreth had owned the puppy for 3 months before it got sick. She offered to take the puppy back even though her contract was for 72 hours because she did not want hard feelings but Mrs. Culbreth chose to have the puppy euthenized. Mrs. Arnold stated she explained not to feed just dry food to the puppy because it was too young but stated Mrs. Culbreth said she wanted it to be on dry food totally right then. Mrs. Arnold feels the condition was created by improper feeding.	
	I have cautioned Mrs. Arnold not to display pups that may be calendar-age old enough to sell but yet appear to the public too young to sell. Mrs. Arnold's records did show (see attached) she had purchased puppies from Milling Kennels and Pam Watkins. Mrs. Arnold stated she does not make puppy purchases from them because she feels they are not healthy and the conditions are not desirable.	
	The Puppy Palace is clean, enclosures are sound, sanitation is good, Mrs. Arnold and Erieka have been very cooperative today.	

☒ **APPROVED** ☐ **DISAPPROVED** Date: 8-27-07 Time: 2:15 pm

Pam Shelar
Inspector's Signature

Valerie Arnold
Owner/Authorized Agent's Signature

AW-2
Rev. 1/07

White= Office Canary= Inspector Pink= Owner