

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
 phone: (919) 715-7111 FAX: (919) 733-6431
 e-mail: aws.agr@ncagr.gov
 URL: www.ncaws.com

Inspection Results

Disapproved

Date of inspection

Sep 2, 2015

Type of inspection Follow-up inspection

Type of runs Indoor + Outdoor runs

license type 40 - Private Shelter

License #

dogs present 324

cats present 292

Number of prim. enclosures

Latitude

Longitude

The Haven Friends for Life Animal Shelter

Linden & Steve Spears

Name of business

Name of owner

400 Fulford McMillan Dr.

Raeford

NC

28376

Hoke

Street address

City

ZIP code

County

+1 (910) 875-6768

Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	NOT ACCEPTABLE	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	NOT ACCEPTABLE	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	NOT ACCEPTABLE	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	NOT ACCEPTABLE	Location off-site 0101	NOT ACCEPTABLE	Disposition of animals 0101	NOT ACCEPTABLE
0101 Descript. of animals, shelter	Not Acceptable			Veterinary treatment, shelter 0101	NOT ACCEPTABLE

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Not Applicable	0102 Description of animals, kennel	Not Applicable	0102 Veterinary treatment, kennel	Not Applicable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	NOT ACCEPTABLE	0103 Records match animals	NOT ACCEPTABLE	0103 Records kept 1+ year	NOT ACCEPTABLE

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

Sep 2, 2015

The Haven Friends for Life Anim:

Linden & Steve Spears

Raeford

NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	NOT ACCEPTABLE	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	NOT ACCEPTABLE	0203 Housing, 1 per animal	NOT ACCEPTABLE	0203 Protection from elements	NOT ACCEPTABLE
0203 Owner advised, outdoor	Not Applicable	0203 Drainage, outdoor	NOT ACCEPTABLE		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	NOT ACCEPTABLE	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: animal	Not Applicable
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	NOT ACCEPTABLE	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	NOT ACCEPTABLE	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	NOT ACCEPTABLE	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Not Applicable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	NOT ACCEPTABLE	0205 Feeding, 1 bowl / adult	NOT ACCEPTABLE	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	NOT ACCEPTABLE
0205 Feeding, 2x / day, young	NOT ACCEPTABLE				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	NOT ACCEPTABLE	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	NOT ACCEPTABLE	0207 Grounds overgrown	NOT ACCEPTABLE	0207 Young given social interact.	NOT ACCEPTABLE
0207 Animals removed while clean	NOT ACCEPTABLE	0207 Pest Control	NOT ACCEPTABLE	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results

Disapproved

Date of inspection

Sep 2, 2015

The Haven Friends for Life Anim.

Linden & Steve Spears

Raeford

NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	NOT ACCEPTABLE	0207 Number of employees	NOT ACCEPTABLE	0207 Isolation area & signage	NOT ACCEPTABLE
0207 Method of sanitation	NOT ACCEPTABLE	0207 Females in estrus, separated	Acceptable	0207 Long term care program	NOT ACCEPTABLE
0207 Build /grnds., clean & repair	NOT ACCEPTABLE	0207 Owner perm, commingling	Not Applicable	0207 Animals confined	NOT ACCEPTABLE
		0207 Young with dam	Acceptable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	NOT ACCEPTABLE	0210 Daily observation of animals	NOT ACCEPTABLE	0210 Rabies vaccination	NOT ACCEPTABLE
0210 Veterinary care when needed	Not Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable
----------------------------------	----------------	--------------------------------	----------------	-----------------------	----------------

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water

Transportation: Care

Inspection Category	Result	Inspection Category	Result
0303 Food & water during transport	Not Applicable	0304 Observation of animals	Not Applicable

General Statute 19A-32.1

(a) Hold minimum 72 hours	NOT ACCEPTABLE	(b) 1, 2, 3 Make available for adopt.	NOT ACCEPTABLE	(c) Viewing 3 days for 4 hours each	NOT ACCEPTABLE
(d) If animal offsite, photo of animal posted in conspicuous location	NOT ACCEPTABLE	(f) 1, 2, 3 Animals were returned to owner, adopted or euth only	NOT ACCEPTABLE	(g) i, ii Owner surrender held unless proof ownership & signed consent	NOT ACCEPTABLE
(h) Owned animal surrender, ask if there has been a bite w/in 10 days	NOT ACCEPTABLE	(i) Release animal to person, record of approved government photo ID	NOT ACCEPTABLE		

Inspection Results

Date of inspection

Disapproved

Sep 2, 2015

The Haven Friends for Life Anim.

Linden & Steve Spears

Raeford

NC

Narrative Explanation

The Animal Welfare Section team (Dr. Norris, Coordinator Blomquist, Ms. Page & Inspectors Garner, Sholar, Carlson, Blatche, Lloyd, James) arrived on the property of The Haven Friends for Life private animal shelter at approximately 9:25am. At that time Inspector Garner was able to find Mr. Steve Spears in the barn to let him know we were on the premises to conduct a follow up inspection, to the courtesy inspection conducted on 5-27-15. Also, on 5-27-15, the Spears were given a new facility packet and asked to submit an application and Program of Veterinary Care (PVC) within 10 days. The Animal Welfare Section did receive their completed application and PVC on 6-23-15.

The 5-27-15 inspection revealed multiple areas as "not acceptable" by the standards set in the NC Animal Welfare Act to include but not limited to:

- 1.) General housing
- 2.) Proper, daily sanitation and cleaning
- 3.) Temperature, ventilation and odor control
- 4.) Pest and insect control
- 5.) Access to continous water, and wholesome food
- 6.) Socialization and long term care programs
- 7.) Enclosures in sound/safe repair
- 8.) Confinement of animals
- 9.) Proper Veterinary care
- 10.) Proper record keeping
- 11.) Adequate care takers

Below is a detailed list of areas out of compliance at this visit and areas seen as improved since the 5-27-15 inspection. These findings are further detailed in the notes and photos taken while on the premises.

Inspection Results

Date of inspection

Disapproved

Sep 2, 2015

The Haven Friends for Life Anim;

Linden & Steve Spears

Raeford

NC

Narrative Explanation

*0201- Shelter is not in compliance with all local, state and federal laws pertaining to the welfare of dogs and cats housed here. (5-27-15)

*0201d - Food/bedding is not properly stored to protect them from contamination or pest infestation. (5-27-15)

*0201e- Daily waste removal & disposal is not acceptable, and was made evident by the numerous bags of animal waste, and uncapped barrels of used litter & fecal matter seen around the premises. (5-27-15)

*0201f- Washroom, basin, or sink area used to wash and sanitized feed and water bowls, as well as assist in the cleanliness of caretakers is inadequate. Small sinks/wash areas are seen in the new isolation, surgery building, and the bathroom of the Walter Reid building. However, inspectors viewed numerous barrels of water (that had a smell of bleach), soaking bowls and litter pans around the property. (5-27-15)

*0201g- Thermometers are not present in every housing facility. (5-27-15)

*0101- Records for Animal Shelters are not within Animal Welfare guidelines. Records viewed today were generalized descriptions of the animals, without properly recording the animals origin, or veterinary treatment received. (5-27-15)

*0103- Inspection of records is not acceptable today, due to the generalized descriptions of the animals on the records that were viewed, making it impossible to know for sure if the record inspectors were given actually belonged to that animal, and was up to date. (5-27-15)

*0202a-Ambient temperature was noted as "not acceptable" at the 5-27-15 inspection; although not all buildings have means to properly gauge temperatures, no inspectors noted temperatures out of appropriate range (50-85) today.

(Narrative Attached)

check here if a euthanasia inspection form is attached

Digital signature
of inspector

E. Garner
 Digitally signed by E.Garner
 DN: cn=E.Garner,
 o=NCAGR-VET, ou,
 email=elizabeth.garner@nc
 agr.gov, c=US
 Date: 2015.09.24 21:08:00
 -04'00'

Signature of
Management

I attest that I was offered an opportunity to read the report before signing it & that I was offered a copy of the report. My signature does not imply that I agree with the results.

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection date September 2, 2015

The Haven Friends for Life Animal Shelter

Name of business

Linden & Steve Spears

Name of owner

400 Fulford McMillan Rd.

Street address

Raeford

City

NC

28376

ZIP code

Narrative Explanation, continued

*0202b- Ventilation for indoor housing areas is not present and/or adequate in every building that houses animals; with the exception of the Walter Reid Building, which does have A/C and air movement- although strong odors associated with overcrowding and inadequate ventilation was present in this building as well.(5-27-15)

*0202d- Indoor surfaces impervious to moisture is not acceptable due to cat houses with damaged surfaces, exposing wood (some rotten). (5-27-15)

*0203a- Outdoor surfaces impervious to moisture and adequate drainage is not acceptable due to cracked concrete, bare dirt and dig holes seen within enclosures. (5-27-15) Large pile of gravel was seen on the premises, presumably kept as extra for filling in the bare areas.

*0203b- Adequate housing provided to animals housed outdoors is not acceptable. (5-27-15) Inspectors did not note as many broken, and damaged dog houses at this inspection, but did not see all houses as being adequate protection for the dogs housed outdoors.

*0203c- Adequate protection from the elements for animals housed outdoors is not acceptable. (5-27-15) Inspectors did not view as many damaged tarps as last inspection & the facility has begun to replace the tarps with permanent, raised structures.

*0204a- Cross contamination barriers are not adequate and/or not existent in outdoor enclosures as well as buildings used to house animals in portable wire crates. (5-27-15). Portable wire enclosures were seen with barriers between the tops and bottoms of some enclosures. However, not all enclosures were equipped with cross contamination barriers that adequately prevents waste from entering the neighboring enclosures.

(Narrative attached)

check here if additional pages of narrative are attached

check here if a euthanasia inspection form is attached

Digital signature of inspector **E. Garner**

Digitally signed by E Garner
DN: cn=E Garner, ou=NC AGC-VET, ou=Statewidegov, email=garner@ncagr.gov, c=US
Date: 2015.09.17 13:27:48Z

Signature of
Management

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection date September 2, 2015

The Haven Friends for Life Animal Shelter

Name of business

Linden & Steve Spears

Name of owner

400 Fulford McMillan Rd.

Street address

Raeford

City

NC

28376

ZIP code

Narrative Explanation, continued

*0204b- Enclosures do not restrict the access of other animals, or prevent escaping due to broken wire and chain link seen in cat houses and outdoor enclosures. (5-27-15)

*0205- Adequate food is not provided to the majority of the animals housed here. (5-27-15) Inspectors did view more food available to the animals at this inspection, however the majority of the animals had very little food, or crumbs in their bowls.

*0206- Adequate water is not provided to the majority of the animals housed here. (5-27-15) Inspectors viewed numerous dried water bowls, bowls with little water, and bowls with dirty/ non-potable water.

*0207a- It is not evident by inspectors that enclosures are sanitized twice daily. (5-27-15) Build up hair, feces and organic matter was seen in cat houses & outdoor enclosure areas, also no animals were seen removed prior to hosing down enclosures. However the newer indoor housing areas like Walter Reid, and New Isolation were noted as remarkably cleaner and sanitary at this inspection.

*0207b- Method of sanitation was not seen as acceptable, as workers were viewed using a hose down and/or mopping method to clean enclosures and buildings, but no hot water or detergent was seen in use. (5-27-15)

*0207c- Premises are not kept clean and in good repair. Accumulations of trash, junk, animal waste, and other discarded equipment is abundant on the property. (5-27-15)

*0207d- Pest control is not adequate at this shelter; flies, spiders, and an excessive amount of large rodent holes were seen. Also, inspectors viewed open rat poison traps around the enclosures housing animals, and scattered around the property. (5-27-15)

(Narrative Attached)

check here if additional pages of narrative are attached

check here if a euthanasia inspection form is attached

Digital signature of inspector

E.Garner

Digitally signed by E Garner
DN: cn=E Garner, o=NCAGR-VET, ou=
Inspection/Animal Welfare, email=
Date: 2015.09.02 11:09:31 -0400

Signature of
Management

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection date September 2, 2015

The Haven Friends for Life Animal Shelter

Name of business

Linden & Steve Spears

Name of owner

400 Fulford McMillan Rd.

Street address

Raeeford

City

NC 28376

ZIP code

Narrative Explanation, continued

*0209,3- Inspectors did not view young animals with any human social interaction, beyond a quick clean up of their enclosures, before staff was on to the next enclosure. (5-27-15).

*0209,5- Isolation area & posted signs are not sufficient for this shelter. There are tow isolation buildings utilized, neither of them with a sign posted letting anyone know that the building is housing animals with potential disease. Also, animals housed in isolation, are seen housed in open wire crates, which does not effectively restrict any potential air borne viruses or contain infected waste. (5-27-15) Inspectors did view foot baths at the entrance of both isolation buildings, confirming to them that they were entering a building utilized for isolation/quarantine.

*0209,6- An effective program for the long term care of dogs and cats housed here more than 30 days is not sufficient. (5-27-15) Cats housed in outdoor cat houses were provided a toy in each cat house, however, no toys were seen with the dogs housed in the outdoor enclosures. Inspectors seen no evidence of access to any areas other than their housing enclosures, nor were they provided with a leashed walk. Ms. Spears did mention that caretakers play with the dogs and one is being trained in basic obedience.

*0209,7- Animals confined in primary enclosures or exercise areas is not acceptable (5-27-15). Previous inspection noted numerous dogs roaming the property, only 1 dog seen loose today. 1 k9 (black mastiff mix) was seen, and has been seen by inspectors since 2013, chained to a tree in a wooded area to the right of the barn, between the cat houses. Inspectors also viewed many dig holes between outdoor enclosures, allowing K9s to have free access to their neighboring enclosures.

(Narrative attached)

check here if additional pages of narrative are attached

check here if a euthanasia inspection form is attached

Digital signature of inspector **E. Garner**

Digitally signed by E. Garner
DN: cn=E. Garner, o=NC AGRI-VET, ou=Animal Welfare Services, email=egarn@ncagr.gov, c=US
Date: 2015.09.24.21:08:07Z

Signature of
Management

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection date September 2, 2015

The Haven Friends for Life

Name of business

Linden & Steve Spears

Name of owner

400 Fulford McMillan Rd.

Street address

Raeford

City

NC

28376

ZIP code

Narrative Explanation, continued

*0210- Veterinary care is not acceptable due to the numerous animals on the property that were sick, hurt, or with basic wounds going untreated. (5-27-15) The animals that were receiving treatment, as told by Mr. & Mrs. Spears, was not accompanied by adequate records that showed sufficient treatment for the injury or illness. Inspectors viewed many of the dogs housed in outdoor enclosures with excessive fly bites to their ears that left the ears visibly bloody, scabby, and untreated. Many of the cats in the outdoor cat houses were seen with symptoms of upper respiratory, vomit, lethargic/listless and with matted dull coats.

*Inside the surgical building, inspectors viewed medications on a shelf that was out of date, day old surgical packs sitting out - unsterilized, and bloody used, day old surgical linens in the trash, and numerous flies.

*Senate Bill 626 (19A-32.1)

No evidence of compliance with Senate Bill 626 was viewed by inspectors (5-27-15).

Records are poorly managed, non-descriptive, and difficult even for the owners to match proper records with animals; leaving inspectors unable to fully verifying compliance with any record keeping requirements.

This inspection ended at 1:45pm, at that time all members of the Animal Welfare Team departed.

check here if additional pages of narrative are attached

check here if a euthanasia inspection form is attached

Digital signature of inspector **E. Garner**

Digitally signed by E Garner
DN: cn=E Garner, o=NC A&C, ou=, email=egarner@ncagr.gov, c=us
Date: 2015.09.17 16:08:16 -0400

Signature of
Management