

**NCDA&CS, VETERINARY DIVISION  
ANIMAL WELFARE SECTION  
1030 MAIL SERVICE CENTER,  
RALEIGH, NC 27699-1030  
PHONE: 919/715-7111, FAX: 919/733-6431**

INDOOR   
OUTDOOR   
BOTH

**Type of Inspection**  
New   
Annual   
Follow-Up   
(Prev. Inspection Date) \_\_\_\_\_  
Complaint  1/13/2010  
Courtesy   
Random

**ANIMAL WELFARE INSPECTION**

GPS Coordinates - N: 35 56 29 8 W: 78 87 08 9

LICENSE #: 10604  
TYPE FACILITY: Animal Shelter (Private/Public)  Boarding Kennel  Pet Shop  Public Auction   
BUSINESS NAME: Country Gardens Bed & Breakfast  
OWNER: Beth Ann Stearns Young  
ADDRESS: 12171 Hwy 42 W. Fuquay-Varina NC 27526  
TELEPHONE: (919) 567-9007  
VMO: Huster  
COUNTY: Harnett

Number of Primary Enclosures 30-Dog 2 CAT Animals Present: Dogs 18 Cats 0

**Inspector: Mark "X" in each box, if adequate.  
Circle each item number, if inadequate.  
Use NA if not applicable**

- |   |  |   |
|---|--|---|
| <p><b>STRUCTURE</b></p> <p><u>Housing Facilities</u></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 1. Structure &amp; Repair</li> <li><input checked="" type="checkbox"/> 2. Ventilation &amp; Temp.</li> <li><input checked="" type="checkbox"/> 3. Lighting</li> <li><input checked="" type="checkbox"/> 4. Ceiling, Wall, Floors</li> <li><input checked="" type="checkbox"/> 5. Storage</li> <li><input checked="" type="checkbox"/> 6. Water Drainage</li> </ul> <p><u>Primary Enclosures</u></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 7. Structure &amp; Repair</li> <li><input checked="" type="checkbox"/> 8. Space</li> <li><input checked="" type="checkbox"/> 9. Ventilation &amp; Temp.</li> <li><input checked="" type="checkbox"/> 10. Adequate Shelter</li> </ul> | <p><b>SANITATION</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 11. Waste Disposal</li> <li><input checked="" type="checkbox"/> 12. Odor</li> <li><input checked="" type="checkbox"/> 13. Ceiling, Wall, Floors</li> <li><input checked="" type="checkbox"/> 14. Primary Enclosures</li> <li><input checked="" type="checkbox"/> 15. Equipment &amp; Supplies</li> <li><input checked="" type="checkbox"/> 16. Washrooms, Sinks, Basins</li> <li><input checked="" type="checkbox"/> 17. Insect/Vermin Control</li> <li><input checked="" type="checkbox"/> 18. Building &amp; Grounds</li> </ul> <p><u>HUSBANDRY</u></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 19. Adequate Feed/Water</li> <li><input checked="" type="checkbox"/> 20. Food Storage</li> <li><input checked="" type="checkbox"/> 21. Personnel</li> <li><input checked="" type="checkbox"/> 22. Ratio of 1:10 personnel to animals if &gt;4 in primary enclosure or common area</li> <li><input checked="" type="checkbox"/> 23. Animals' Appearance</li> </ul> | <p><b>SPECIAL ITEMS</b></p> <p><u>Records</u></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 24. Description of Animals</li> <li><input checked="" type="checkbox"/> 25. Records/Vet Treatment</li> <li><input checked="" type="checkbox"/> 26. Origin/Disposition</li> <li><input checked="" type="checkbox"/> 27. Signature (boarding kennel)</li> <li><input checked="" type="checkbox"/> 28. Written permission from owner for commingling (doggie daycare)</li> </ul> <p><u>Transportation</u></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 29. Care in Transit Discussed</li> </ul> <p><u>Veterinary Care</u></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 30. Isolation Facility</li> <li><input checked="" type="checkbox"/> 31. No Signs of Illness/Treated</li> </ul> |
|---|--|---|

APPROVED     CONDITIONALLY APPROVED     DISAPPROVED    Date: 1/14/10 Time: 2:30 PM

J. C. Blaylock  
**Inspector's Signature**

Beth Ann Young  
**Owner/Authorized Agent's Signature**

AW-2 Rev. 1/07    White= Office    Canary= Inspector    Pink= Owner

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**ANIMAL WELFARE INSPECTION CONTINUATION PAGE**

LICENSE #: 10604  
 TYPE FACILITY: Animal Shelter (Private/Public)  Boarding Kennel  Pet Shop  Public Auction   
 BUSINESS NAME: Country Gardens Bed's Biscuit  
 OWNER: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 TELEPHONE: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Item Number	Explanation of Inadequacy (circled items above) And Recommendation For Compliance	Date Corrections Must Be Completed
	<p>On 11/14/10 I investigated a complaint about a cat being injured at Country Gardens Bed's Biscuit. The injury to the cat occurred between November 27 thru November 30, 2009. The cat sustained a broken right rear foot. I visited the boarding kennel on 11/14/10. When I arrived I spoke with the owner of the boarding kennel Ms. Beth Ann Young. Ms. Young showed me the room where the cat was housed. The cat was not caged at the request of the owner.</p> <p>This room has (2) wire cages. One of the cages was beside a built in bookcase. The bookcase is 7" tall. The cat cage is 4" tall. The distance from the top of the cage to the top of the bookcase is 3".</p> <p>The cat was injured from jumping up to the top of the bookcase or jumping down from the top of the bookcase to the top of the cage.</p> <p>Ms. Young moved the cat cage away from the bookcase.</p> <p>I have attached written statements as addendums:</p> <p>Mr. Foster J Salotti - owner of the cat</p> <p>Ms. Elizabeth Young - owner of Country Gardens Bed's Biscuit LLC</p> <p>Ms. Sara Alaswala - Employee of Country Gardens Bed's Biscuit LLC</p> <p>Ms. Cristina Collins - Employee of Country Gardens Bed's Biscuit LLC</p> <p>I have also attached the contract signed by Mrs. Judy Salotti, owner of the cat.</p> <p>I have also attached the ID cards for the cats.</p> <p>Ms. Young has owned and operated Country Garden Bed's Biscuit since 2005.</p>	

APPROVED     CONDITIONALLY APPROVED     DISAPPROVED    Date: 11/14/10 Time: 4:00pm

\_\_\_\_\_  
Inspector's Signature

\_\_\_\_\_  
Owner/Authorized Agent's Signature

January 14, 2010

My name is Sara Alasandro. I have been working at Country Gardens Bed and Biscuit, on a part time basis, for the past two years. I have extensive experience working with animals, mostly dogs and cats. I have been an approved foster for, and have worked with two local rescue groups.

On the evening of November 30, 2009 I was working when the Salottis came in to pick up Fred and Ethel. I went to the cat boarding room and noticed that Ethel was up on the shelf. I went to get Cristy for assistance. When we went back into the room the Salottis followed after us. Since Ethel didn't come to any of us when we called her Cristy went to get a ladder so we could lift her down. Mr. Salotti got up on the ladder to get Ethel down, but she hissed and wouldn't let him touch her. Then Mrs. Salotti climbed up to get her. Mrs. Salotti could not get Ethel down either. She seemed concerned, that Ethel would hiss and try to bit her. Mrs. Salotti used a towel to cover and carry the cat and put her into her carrier. At this point Mrs. Salotti thought Ethel my be hurt. However, she said that we shouldn't worry. She believed an injury may have accured from Ethel jumping to and from the shelf. Mrs. Salotti assured Cristy and I that Ethel was a jumper, and that it was no fault of ours if she was injured.

Sara Alasandro

A handwritten signature in cursive script that reads "Sara Alasandro". The signature is written in black ink and is positioned to the right of the typed name.

On the afternoon of November 27, 2009 Mr. and Mrs. Salotti came in to drop off Fred and Ethel for boarding. Mr. and Mrs. Salotti came with me to the cat boarding room to get the cats settled. The cats were brought in carriers and put in the cat room. We opened the door to the carriers so that they could come out when they became comfortable with their surroundings.

On the first night I noticed that Ethel was up on the bookshelf and remembered that she liked to lay there when she boarded with us before. When I tried to coax her down to eat she hissed and swatted at my hand I put her food bowl up on the shelf with her to make sure she would eat that night. Because she would run and hide when we checked on her each day I continued to put her food up with her on the shelf. I noticed that when we left the room she would jump down and wander around a bit so she had food and water available there as well. When I approached her to give her human contact and love she would hiss and swat at me. Because of my experience with cats, especially when they are boarding, I didn't think this was strange and tried to give her her space to help make her comfortable.

On the afternoon of Monday November 30 the Salottis came to pick up Fred and Ethel. Sara went to get the cats and put them into the carrier. I went into assist with the loading because Ethel was up on the shelf. We used a ladder to get her down and the Salottis came to assist thinking maybe she'd be more likely to come to them if they called her. The Salottis were concerned that she was hissing, but I told them she was the less friendly of the two kitties and seemed to dislike us being in the room. I apologized, since they were concerned and they assured me that it was nothing to worry about. They said she jumps a lot at home and that she'd probably warm up once she was back in familiar surroundings. After they left I continued preparing the kennel to the evening.

*Cristina Collins*

Cristina Collins  
1/14/2010

Working Experience - Part time employment at Country Gardens Bed & Biscuit for 18 months  
8 months employment at Petsmart  
Pet owner

January 13, 2010

I, Elizabeth A. Young, owner and manager of Country Gardens Bed & Biscuit, LLC. am writing this is response to the formal investigation requested by the NC Department of Agriculture to record the events that occurred on November 30th, 2009 regarding "Ethel" Salotti to the best of my knowledge and recollection.

I was neither present for the dropping off or the picking up of their pets but was on hand throughout the weekend to witness and care for both "Fred" and "Ethel" Salotti.

The Salotti's dropped off their two cats "Fred" and "Ethel" on Friday, November 27th to board until Monday, November 30th. This was their second time boarding at Country Gardens Bed & Biscuit, LLC. Country Gardens offers cat boarding in a room adjacent to the office/lobby area of the business. In this "cat room," cats are allowed to board in a free roam environment. This means that cats are not required to be caged during their stay. The Salotti's are aware of this amenity and have stated that this is one of the reasons they wanted to board their pets at Country Gardens. All clients are required to sign a waiver at the time of drop off to allow their pets to socialize with other pets and thus allowing them free roam. Mrs. Judy Salotti signed this waiver for both "Fred" and "Ethel" on Friday, November 27th. These documents are included with this statement.

It is my understanding that, at the time of drop off, Mr. and Mrs. Salotti entered into the cat room on Friday to settle the cats in. On Saturday, I entered into the cat room to clean and at that time tried to approach "Ethel" to offer affection. This is customary for all of our boarding animals. "Ethel" was not receptive to my approaching her but was moving about the room and was clearly not injured at that time. Due to her non-friendly temperament, I did not try to make physical contact with her during the remainder of her stay. Many cats that board are not interested in being friendly and prefer to find their own space. There was no need for me to be concerned with "Ethel's" attitude. I personally observed the cats later on Saturday, and again on several occasions on Sunday. Both cats were in good health and were lounging around the room in multiple locations. I was not present on Monday prior to the discharge of the cats and did not observe them on that day. My staff, however, was there on Monday as well as throughout the weekend and due care was given to provide a clean and safe environment and offer clean food, water and litter boxes. Because the staff was also aware of "Ethel's" personality, they also did not try to pick her up or be affectionate towards her. There was no red flag that would cause the staff to be alarmed about her. She seemed to be happily perched on top of the bookcase where she had rested many times over the course of her stay. And although they did not observe her moving around the room as I had seen on Saturday and Sunday, there was, again, no reason to be concerned.

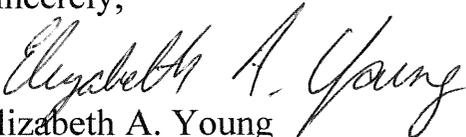
I would also like to mention that it is customary for me and my staff to place food and water bowls next to the cats if they prefer to reside in certain locations such as on top of the bookcase or behind the cabinet. This is to reinforce a comfortable environment and make food and water easily accessible for cats that tend to be shy.

It is also my understanding that at the time of pick up, Mr. and Mrs. Salotti entered into the

cat room to assist in containing their cats for transport home. It was at that time that Mrs. Judy Salotti felt that something was wrong with "Ethel." I was made aware of the situation on Tuesday, December 1st by my staff. The Salotti's had phoned that morning to report that "Ethel" had suffered a broken foot presumably while boarding at Country Gardens Bed & Biscuit, LLC and that she was currently at the Veterinary Specialty Hospital of Cary. I spoke with the Salotti's on Tuesday and told them I hated that "Ethel" had suffered a broken foot and that I would tear up their check for the payment of their boarding. I did this out of an act of kindness, not an admission of neglect or responsibility for the injury. Both Mr. Salotti and the attending veterinarian at VSH seemed to think the break occurred while jumping from a cage located in the cat room. The cages that are located in the cat room are standard cat boarding condos, can be purchased from a Vet and Kennel supply company and are commonly found in boarding kennels and veterinary hospitals. It is not possible to know exactly where "Ethel" jumped from to suffer a broken foot and as unfortunate as it is, is not the negligence of Country Gardens Bed & Biscuit or its staff. Mrs. Salotti mentioned at the time of drop off how much "Ethel" enjoyed jumping on and off of things and that she would have a good time jumping up and down in the catroom. This comment in conjunction with the Salotti's inspection of the room at the time of drop off as well as the previously mentioned items supports the position of Country Gardens Bed & Biscuit, LLC.

Please feel free to contact me for any further information or questions at 919-795-9755.

Sincerely,

  
Elizabeth A. Young  
Owner