Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection Results	Date of inspection
Approved	Feb 25, 2016

Type of inspection	Annual inspection	Type of runs	Indoor runs only
license type	41 - Boarding kennel	License #	10,420
# dogs present	10	# cats present	1

Number of prim. enclosures	65

35.10671	77.10059
Latitude	Longitude

The Pet Spa	Dr. Bob Ridgeway
Name of business	Name of owner

1804 S. Glenburnie	New Bern	NC	28562	Craven
Street address	City		ZIP code	County

+1 (252) 633-3933
Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Acceptable	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Signature of Management

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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The Pet Spa	Dr. Bob Ridgeway	New Bern	NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	NOT ACCEPTABLE	0203 Housing, 1 per animal	Not Applicable	0203 Protection from elements	Not Applicable
0203 Owner advised, outdoor	Not Applicable	0203 Drainage, outdoor	Acceptable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: human	Acceptable
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	NOT ACCEPTABLE	0204 Cats, <= 12 / enclosure	Not Applicable
0204 Enclosures in sound repair	NOT ACCEPTABLE	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Signature of Management

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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The Pet Spa | Dr. Bob Ridgeway | New Bern | NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Not Applicable
0207 Build./grnds., clean & repair	NOT ACCEPTABLE	0207 Owner perm, commingling	Not Applicable	0207 Animals confined	Acceptable
		0207 Young with dam	Not Applicable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

Annual inspection today with Manager Ashley Griffin in attendance.

Items of concern are as follows:

CAT ROOM.

1. Damaged and missing window molding. 0207(c)

2. Door frame has damaged area that requires repair. 0207(c)

3. The floor and base board in this room are in need of a deep cleaning. 0207(c)

Digital signature of inspector
(disregard if report has 4 pages)

☐ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Signature of Management

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Narrative Explanation, continued

TUB AREA.

1. The tub drain is broken and exposing rust. Repair needed here. 0207(c)

2. There is a cloth bungee type cord that is fixed to the back splash to secure canines. This cord is full of hair and debris and is coming lose from the wall. Suggest using a coated cable for durability and sanitation reasons. 0207(c0

3. There are unprotected towels/bedding on a open shelf in this area. 0201(d)

DOG KENNELS.

1. Several areas of rust on the kennel fencing, gate doors and posts. 0204(a), 0202(d)

2. There is old copper tubing that runs into each primary enclosure. This tubing has no value for use here. Much of it has been damaged as the dogs have chewed and tugged on it. Suggest removing them as they are a potential safety hazard. 0204(b)

3. Chipping and peeling paint that is exposing unsealed concrete, is evident throughout the runs and walkways. This is to include the floors, cross contamination barriers and walls of the primary enclosures. 0202(d), 0204(a)

4. Several of the dog beds are damaged. 0204(c)

OUTSIDE YARDS and KENNELS.

1. There are two areas here that require some type of barriers that will prevent dogs access. 0204(b)

2. The yard back here has some established grass. Due to the season and weather it is not feasible at this time to address this issue. I will re access this issue at my next visit. 0203(a)

3. The kennels back here are in need of repairs before they are utilized. Staff is aware and have not been using them. 0202(d), 0204(a), 0207(c)

All animals today appear healthy and without injury. Paperwork remains in AWA(Animal Welfare Act) compliance. Due to the sincerity and willingness of the manager to correct all above deficiencies, I will be working with her and will request a timeline for addressing, implementing and completing the above.

Digital signature of inspector: Lisa Carlson

Digitally signed by Lisa Carlson
DN: cn=Lisa Carlson, o=NCDACS, ou=Animal Welfare, email=lisa.carlson@ncagr.gov, c=US
Date: 2016.02.25 14:56:07 -05'00'

Signature of Management: Ashley B