Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection Results	Date of inspection
Approved	Mar 5, 2014

Type of inspection	Random inspection	Type of runs	Indoor + Outdoor runs
license type	41 - Boarding kennel	License #	10,758
# dogs present	31	# cats present	4
Number of prim. enclosures	26		

35.45795 — Latitude
81.18356 — Longitude

Paw Tales Lodge and Spa — Name of business
Cassandra Starnes — Name of owner

1575 25th Avenue NE — Street address
Hickory — City
NC 28601 — ZIP code
Catawba — County
+1 (828) 327-7711 — Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Acceptable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	NOT ACCEPTABLE	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	Acceptable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Not Applicable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Signature of Management: Brenda Starnes

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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Paw Tales Lodge and Spa	Cassandra Starnes	Hickory NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Acceptable	0203 Housing, 1 per animal	Acceptable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	Acceptable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: human	NOT ACCEPTABLE
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	Acceptable	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Signature of Management

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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Paw Tales Lodge and Spa | Cassandra Starnes | Hickory | NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	NOT ACCEPTABLE	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable

Narrative Explanation, if needed

At the time of inspection facility is clean and organized. Inadequacies noted include;

1) Floors remain peeling/chipping. Plans were to have floors repainted/resealed by Jan. 2014 but this has not been fully completed at this time. I am requested a time line for plans to move forward with resealing the floors (0202, 0204).

2) 2 open bags of food were noted in the food storage area. Store all food in sealed containers. (0201).

3) 13 dogs were present in the medium dog play yard and no one was in the area with the animals. 19A 0204

Digital signature of inspector
(disregard if report has 4 pages)

☒ check here if additional pages of narrative are attached

☐ check here if a euthanasia inspection form is attached

Signature of Management

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Paw Tales Lodge and Spa	Cassandra Starnes	Hickory	NC

Narrative Explanation, continued

requires that one person be present in the area of 10 dogs co-mingling together. 13 dogs in one area would require two individuals to be present. (0204).

4) Origination records were lacking on 4 animals that were being boarded at this facility. Discussed changes to be implemented when boarding animals for individual rescues. Maintain current origination/vaccination/sign in and out/ and medication records for all animals in your care for a period of one year. (0102, 0103).

No sign of illness/injury was noted in the general population. No other inadequacies were noted at the time of inspection. Will follow up with this facility in 90 days for improvements on the inadequacies noted.

Digital signature of inspector: Lindsey R. Lloyd

Digitally signed by Lindsey R. Lloyd
DN: cn=Lindsey R. Lloyd, o=AWS, ou=NCDOA, email=Lindsey.Lloyd@ncagr.gov, c=US
Date: 2014.03.05 14:56:00 -05'00'

Signature of Management