Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection Results	Date of inspection
Disapproved	Jan 28, 2015

Type of inspection	Random inspection	Type of runs	Indoor runs only
license type	41 - Boarding kennel	License #	10,864
# dogs present	0	# cats present	2

Number of prim. enclosures	18

Latitude	Longitude
35.55804	81.31738

Name of business	PetSense 311
Name of owner	Susan Bailey - Store Manager
Street address	1009 Blowing Rock Blvd
City	Lenoir
ZIP code	NC 28645
County	Caldwell
Phone Number	+1 (828) 754-5811

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Acceptable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Not Applicable	Location off-site 0101	not applicable	Disposition of animals 0101	Not Applicable
0101 Descript. of animals, shelter	Not Applicable			Veterinary treatment, shelter 0101	Not Applicable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	NOT ACCEPTABLE	0102 Description of animals, kennel	Acceptable	0102 Veterinary treatment, kennel	NOT ACCEPTABLE

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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PetSense 311	Susan Bailey - Store Manager	Lenoir	NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	Acceptable	0202 Drainage, indoor	Acceptable		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Not Applicable	0203 Housing, 1 per animal	Not Applicable	0203 Protection from elements	Not Applicable
0203 Owner advised, outdoor	Not Applicable	0203 Drainage, outdoor	Not Applicable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: animal	Acceptable
0204 Surf. impervious to moisture	Acceptable	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	Acceptable	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

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Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	NOT ACCEPTABLE
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	NOT ACCEPTABLE	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Not Acceptable				

Vehicles

0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable

General Statute 19A-32.1

(a) Hold minimum 72 hours	Not Applicable	(b) 1, 2, 3 Make available for adopt.	Not Applicable	(c) Viewing 3 days for 4 hours each	Not Applicable
(d) If animal offsite, photo of animal posted in conspicuous location	Not Applicable	(f) 1, 2, 3 Animals were returned to owner, adopted or euth only	Not Applicable	(g) i, ii Owner surrender held unless proof ownership & signed consent	Not Applicable
(h) Owned animal surrender, ask if there has been a bite w/in 10 days	Not Applicable	(i) Release animal to person, record of approved government photo ID	Not Applicable		

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Narrative Explanation

At the time of inspection two cats were found to have symptoms of upper respiratory infection. "Bandido" had a draining right eye and was sneezing. "Kid" has drainage from both eyes and is sneezing and wheezing. Facility lacks an isolation area for these cats. Implement and maintain isolation. (0207). Records available at the time of inspection indicate that these animals were first noted to be sick on 1/16/15. Staff available at the time of inspection stated a veterinarian came in the store shopping and suggested that the cats be given treats that contain lysine. Cat were documented to have received these treats on 1/17/15. When an animal develops a sign/ symptom of illness the animal(s) should be isolated, the owner should be contacted, and the facility should adhere to their program of veterinary care. (0210). At the time of inspection, Rejondo Valley Animal Society was contacted based on my suggestion and are expected to arrive within 30 minutes to pick up these animals. According to staff at the time of inspection these cats were sick upon arrival on 1/15/15 however records indicate the first symptom was noted on 1/17/15. "Inma" with Rejondo Valley Animal Society stated the eyes were only "leaking" when the cats first came in. I suggested to Inma that only healthy animals be housed at this facility. According to the program of veterinary care this facility should not house sick animals. (0210). Animals needing veterinary care should be provided this care (0102) or the owners should be called to pick up the animals right away in order to insure they receive proper care and in order to be in compliance with this facility's program of veterinary care (0210). Origination/Disposition records are inadequate lacking name, address, signature, and date of entry of new animals and departure of animals leaving this facility. Maintain adequate origination/disposition records. (0102).

"Inma" with Rejondo Valley Animal Society agreed to provide proof of Veterinary Care to me within 24 hours.

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Narrative Explanation

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☐ check here if a euthanasia inspection form is attached

Digital signature of inspector

Lindsey R. Lloyd

Digitally signed by Lindsey R. Lloyd
DN: cn=Lindsey R. Lloyd, o=AWS, ou=NCDOA, email=Lindsey.Lloyd@ncagr.gov, c=US
Date: 2015.01.28 12:54:01 -05'00'

Signature of Management

I attest that I was offered an opportunity to read the report before signing it & that I was offered a copy of the report. My signature does not imply that I agree with the results.