Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
phone: (919) 715-7111 FAX: (919) 733-6431
e-mail: aws.agr@ncagr.gov
URL: www.ncaws.com

Inspection Results	Date of inspection
Disapproved	Apr 8, 2014

Type of inspection	Follow-up inspection	Type of runs	Indoor + Outdoor runs
license type	40 - Private Shelter	License #	
# dogs present	62	# cats present	0

Number of prim. enclosures: 31

35.42534 — Latitude
81.37724 — Longitude

A Better Life Animal Sanctuary — Name of business
Donna Street and Gwen Hood — Name of owner

3723 Laurel Heights Drive — Street address
Morganton — City
NC 28655 — ZIP code
Burke — County

+1 (828) 413-1760 — Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	Acceptable	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Acceptable	Location off-site 0101	Acceptable	Disposition of animals 0101	NOT ACCEPTABLE
0101 Descript. of animals, shelter	Not Acceptable			Veterinary treatment, shelter 0101	Acceptable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Not Applicable	0102 Description of animals, kennel	Not Applicable	0102 Veterinary treatment, kennel	Not Applicable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results	Date of inspection
Disapproved	Apr 8, 2014

A Better Life Animal Sanctuary	Donna Street and Gwen Hood	Morganton	NC

Indoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, indoor	NOT ACCEPTABLE	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	NOT ACCEPTABLE		

Outdoor facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	Acceptable	0203 Housing, 1 per animal	Acceptable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	Acceptable		

Primary enclosures

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: animal	Acceptable
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	NOT ACCEPTABLE	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		

Feeding

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				

Watering

Inspection Category	Result	Inspection Category	Result
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable

Sanitation/Employees/Classification & Separation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS
Inspection Report, continued

Inspection Results	Date of inspection
Disapproved	Apr 8, 2014

A Better Life Animal Sanctuary	Donna Street and Gwen Hood	Morganton	NC

Sanitation/Employees/Classification & Separation (continued)

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term care program	Acceptable
0207 Build./grnds., clean & repair	NOT ACCEPTABLE	0207 Owner perm, commingling	Acceptable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		

Veterinary Care

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccination	NOT ACCEPTABLE
0210 Veterinary care when needed	Acceptable				

Vehicles

0301 Vehicles mechanically sound	Acceptable	0301 Fresh air and ventilation	Acceptable	0301 Cargo area clean	Acceptable

Primary Enclosure Used in Transportation

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Acceptable	0302 Age and species separated	Acceptable	0302 Size of transport enclosure	Acceptable
0302 Enclosure clean & sanitized	Acceptable				

Transportation: Food and Water / Transportation: Care

Inspection Category	Result		Inspection Category	Result
0303 Food & water during transport	Acceptable		0304 Observation of animals	Acceptable

General Statute 19A-32.1

(a) Hold minimum 72 hours	Acceptable	(b) 1, 2, 3 Make available for adopt.	Acceptable	(c) Viewing 3 days for 4 hours each	Acceptable
(d) If animal offsite, photo of animal posted in conspicuous location	Acceptable	(f) 1, 2, 3 Animals were returned to owner, adopted or euth only	Acceptable	(g) i, ii Owner surrender held unless proof ownership & signed consent	Acceptable
(h) Owned animal surrender, ask if there has been a bite w/in 10 days	Acceptable	(i) Release animal to person, record of approved government photo ID	Acceptable		

Inspection Results	Date of inspection
Disapproved	Apr 8, 2014

A Better Life Animal Sanctuary	Donna Street and Gwen Hood	Morganton	NC

Narrative Explanation

At the time of inspection cleaning is in progress. Records are in order for all animals requested and are much improved from the previous inspection. Medication logs have been implemented and are well maintained. Cross contamination barriers remain intact and are in good condition.

Inadequacies remaining from previous inspection include;

1) Concrete floors throughout indoor portion of existing facility remain damaged from cracks and are not sealed. Seal floors throughout facility (0202, 0204)

2) Walls on indoor portion of facility and in/around guillotine doors are chipping/peeling. Repaint/Reseal damaged walls (0202, 0204).

3) Several posts remain in rusted condition Repair/Replace rusted posts. (0204, 0207).

Inadequacies noted at today's inspection;

1) Drain on outdoor portion of left side of existing building is backed up and not draining. Repair/Replace inadequate drainage. (0203).

2) Play yards on the backside of the existing building and one play yard between the existing building and the new building are bare dirt. Seed/Gravel/Concrete these play yards (0203).

3) Odor noted upon entry to existing building. Increase ventilation in this area (0202).

Progress on new building continues to be halted due to inclement weather. Management at the facility is unable to provide an expected completion date for this project. The roof and walls have been constructed for this building and they expect to pour concrete flooring once weather permits them to do so. According to staff the county has designed a septic system that will require land behind the new building to be cleared. No progress has been made on this septic system at the time of inspection.

Inspection Results	Date of inspection
Disapproved	Apr 8, 2014

A Better Life Animal Sanctuary	Donna Street and Gwen Hood	Morganton	NC

Narrative Explanation

This page intentionally left blank.

☐ check here if a euthanasia inspection form is attached

Digital signature of inspector

Lindsey R. Lloyd

Digitally signed by Lindsey R. Lloyd
DN: cn=Lindsey R. Lloyd, o=AWS, ou=NCDOA, email=Lindsey.Lloyd@ncagr.gov, c=US
Date: 2014.04.08 15:16:53 -04'00'

Signature of Management

I attest that I was offered an opportunity to read the report before signing it & that I was offered a copy of the report. My signature does not imply that I agree with the results.