Contacts for your most frequent questions

The N.C. Department of Agriculture and Consumer Services touches the lives of North Carolina residents every day through the department’s programs and services. We have compiled the following list of resources and contacts to some of the most common questions we receive.

Ag Review: Public Affairs Division: 919-707-3002

Animal shelters and boarding facilities: Veterinary Division: Animal Welfare Section – 919-707-3280

Century Farm Program – Public Affairs Division - 919-707-3002

Dealer license for livestock – Veterinary Division – 919-707-3250

Diagnostic testing for livestock – Veterinary Division – 919-733-3986

Farmers Markets and agritourism: Marketing Division – 919-707-3100

Gas pumps: fuel quality issues: Standards Division: Motor Fuels Lab: 919-733-3246

Gas pumps: dispenser issues: Standards Division: Measurement Section: 919-707-3230

Home-based food business: Food and Drug Protection Division – 919-733-7366

Industrial Hemp Pilot Program: 919-707-3236

NC Farm ID number: Veterinary Division – 919-707-3250

NC State Fair/ events at the State Fairgrounds: NC State Fair Division – 919-821-7400

Price scanners – Standards Division, Measurement section -919-707-3230

Ordering Got to Be NC merchandise: Marketing Division – 919-707-3100

Pesticide license and training - Structural Pest Control and Pesticides Division -919-733-6100

Scale inspections – Standards Division, Weights and Measures section – 919-707-3230

Scrapie Tags: Veterinary Division – 919—707-3250

Soil testing: Agronomic Services Division  - 919-733-2837

Starting a bakery, coffee shop, brewery, ice cream shop: Food and Drug Protection Division – 919-733-7366

Slaughter and processing facilities: Meat and Poultry Inspection Division – 919-707-3180
Starting a forest, buying seedlings, raising or selling timber – NC Forest Service   - 919-857-4801

Starting a food business (restaurants and catering operations fall under local county health department): Food and Drug Protection Division: 919-733-7366

Wholesale Drug License: Food and Drug Protection Division – 919-733-7366