

**Hurricane Isabel
Incident Action Plan
5:30 PM 9/23/03**



**Operational Period
7:30 AM – 5:30 PM
Emergency Programs
Division
NCDA&CS**

Hurricane Isabel
Team 1+ Incident Action Plan
September 23, 2003
05:30 PM

I. NCDA&CS Incident Plan Overall Objectives

- Provide timely and coordinated response to minimize harm to NC's Agricultural community, Operations and Food Supply, and to facilitate recovery from the effects of Hurricane Isabel.
- Provide for the safety of all assigned incident personnel in the execution of all incident operations.
- Develop close collaboration and coordination with Agriculture industry and interests in North Carolina to identify issues that may arise as a result of the storm.
- Be prepared to respond on a department wide level to support tasks assigned to NCDA&CS through the SERT/ NCEM addressing agricultural interests.
- Maintain a good understanding of the current storm situation and ability to forecast needs based on best current available information.
- Integrate NCDA&CS command structure with outside agencies both public and private to make effective and efficient use of resources available.

II. General Situation

Public Health has demobilized its CRC and CES has demobilized from EOC

FATALITIES There are three confirmed fatalities associated with Hurricane Isabel. There have been no fatalities reported since Friday.

MAJOR DAMAGES State and federal officials are conducting joint preliminary damage assessments in affected counties early this week. Damage estimates should be available by Friday.

D.O.T. has cleared debris from most primary and secondary roads throughout the areas of northeastern North Carolina affected by Hurricane Isabel. More than 2,000 D.O.T employees and 400 pieces of equipment have been deployed. In addition, 18 inmate crews totaling 153 inmates are working on clean-up assignments. An additional 51 inmate crews are on standby. Seven additional inmate work crews equipped with chain saws are relocating from western North Carolina to assist 19 chain saw crews already located in the east.

D.O.T. will continue to repair the remaining damage including the Highway 12 washout near Frisco and a breach in U.S. 158 near Kitty Hawk. State D.O.T.

officials are working with the U.S. Army Corps of Engineers on an environmentally sound plan of action to repair Highway 12. Work on Highway 12 is expected to be completed by early November.

All ferry service has resumed, except those running from Swan Quarter and Cedar Island to Ocracoke.

POWER OUTAGES

There are between 70,000 and 95,000 customers currently without power, down from a high of 691,000 during the peak of the storm.

SHELTERS

There are five shelters open at this time. Carteret County has 75 people at the Atlantic Elementary School; Gates County has 40 people at Gates High School; Gatesville; Hertford County has 36 people at Hertford County High School in Ahoskie; Hyde County has 25 people at Mattamuskeet High School in Swan Quarter; and Pasquotank has 7 people at Kermit E. White Building in Elizabeth City. During the peak of the storm, there were over 16,000 people in 127 shelters across the state.

DONATIONS AND VOLUNTEERS

Gov. Mike Easley asked citizens to donate items and volunteer time to assist in the recovery effort from Hurricane Isabel. People in eastern North Carolina affected by the hurricane are in need of the following items: canned foods; dry drinks (coffee, tea, powdered fruits drinks); cleaning supplies (mops, brooms, disinfectant); baby supplies (diapers, wipes, formula); personal care items (toothpaste, toothbrushes, deodorant, shampoo, soap); paper goods; and bottled waters. At this time, donated clothes are not needed and will not be accepted.

The receiving site for donated goods was acquired through America's Second Harvest Food Bank and is being donated by Regional Storage and Transportation Inc. in Greenville. To coordinate a donation, please call the N.C. Emergency Information Hotline at 1-888-835-9966.

There is also a need for volunteers to assist in the recovery effort. Those who would like to volunteer with an organization, to receive information about specific donations or to obtain delivery directions should call the N.C. Emergency Information Hotline at 1-888-835-9966.

N.C. NATIONAL GUARD

There are currently 1,500 soldiers deployed assisting with recovery efforts.

Status of crop and livestock losses

The CRC is coordinating several efforts to ascertain the status of the agriculture interests in the areas directly impacted by the hurricane. The heavily impacted areas have suffered

extensive power loss, telephone outages and obstructed roads. Communication is also difficult, and in some cases, not possible at the present time.

Preliminary information on the poultry industry suggests that no serious losses have occurred as yet, however, the power is out and may stay out for some time. Many operators and processors have generators and can sustain themselves with alternate power.

Crop losses are unknown at this point. Some reports suggest that soy beans, cotton, tobacco and grain crops may be impacted. Until ground reports can be obtained, the losses will be difficult to estimate. The counties that appear to have sustained levels of damage to agriculture that warrants further investigation are:

Currituck	Craven
Camden	Carteret
Pasquotank	Pamlico
Perquimans	Beaufort
Chowan	Dare
Gates	Hyde
Hertford	Tyrrell
North Hampton	Washington
Bertie	Martin

Ground assessments of the impact of the storm on the state's agriculture interests are underway by NCDA&CS and will continue as conditions allow.

The major challenge continues to be the information battle. We need a better understanding of what has happened and what is needed. The immediate need, therefore, is on ground assessment of the food, livestock and crop situation.

Status report on operations at the CRC

The Crisis Response Center is now operating under a Level 1 Activation status. The CRC operates under the state Incident Command System (ICS) and is coordinating and collaborating with the divisions of the NCDA&CS, as well as with the State EOC as a component of the NC SERT, and with other departments of state government.

The State Animal Response Team (SART) is also working within the CRC as a private partner to the department in an effort to closely coordinate and collaborate response capabilities. Under this arrangement, the SART is providing command and control for the county CARTs, the establishment and operation of the animal shelters in the impacted areas, animal search and rescue and coordination with the US Humane Society animal response team on standby in North Carolina.

The CRC is being staffed by the Multi-Hazard Task Force members and other employees provided by the divisions to assist with staffing needs. The CRC is operating 12 hours per day with overnight duty pager monitoring of incoming calls. The CRC operates

under the procedures provided in the NCDA&CS Crisis Response Center Operations Manual. Each CRC duty shift is composed of an Incident Commander, an Operations, Logistics, Finance and Planning Section, staff augmentation as needed, industry representatives (as needed) and the SART.

The main telephone number for the CRC is 919-807-4320, Email intended for the CRC duty staff should be sent to: multi.hazard@ncmail.net

Schedule for Wednesday, September 24, 2003

- 0730 Team 1 – Report to CRC
Prepare for Commissioner’s Brief
- 0800 Daily Briefing – Commissioner
- 0830 Command Staff Meeting - IC – OPS – Logistics –Planning - Finance
- 12:00 Lunch
- 1400 IAP Items to Planning Chief
- 1600 IAP Brief
- 1900 EOC Brief – All Calls forwarded to Duty Pager # for disposition
CRC Operations Suspended until 0730 hrs Thursday, 25th

III. Incident Action Plan for Next Operational Period: 7:30 AM- 5:30PM, 9/24/03

A. OPERATIONS:

- Follow up on messages left with various Divisions to determine status and needs.
- Continue to review ops.crc emails for updates from various divisions.
- Review and analyze field reports.
- Contact industry representatives for status, specially poultry and swine .

Continuing Action Items:

- Task staff in operations to submit 204 forms at end of shift/workday as appropriate and to log in and out appropriately

- Food Assessment reports from Food and Drug and Meat and Poultry Inspection will be monitored. Both units may be close to finishing assessments.
- Maps/databases of eastern counties to allow strategic planning of resources in CRC are tasked to ISS though Logistics,
 - continue on map on impacts of pesticide applications for mosquito control on bees, aquaculture and organic production.

Field Operations, Jim Tickel

- Contact field staff.

Mortality/Disposal, Jimmy Kittrell:

- Determine if efforts will be needed and communicate needs to CRC.

Food Assessment, Don Howell and Steve Wells:

- Assessments are beginning to be completed.

Search & Rescue, Phil Snyder: w/ Humane Society of the United States:

- Demobilized.

Shelters, Jodi Jackson and Liz /SART/CART:

- Continue communication and field work.

B. LOGISTICS:

- Continue to solicit and coordinate NCDA&CS staffing resources for the CRC and Field Staff for primary 0700 to 1900 staffing and transfer to EP duty pager.
- Notify Teams 2, 3, and 4 of change in staffing schedule and indicated that they would be used to supplement and relieve Team 1.
- Continue gathering information for the Critical Contact List.
- Continue to track all action requests on NCDA&CS Tracker System and adjust system as needs arise.
- Continue to monitor CRC Main Telephone (807-4320) and the EM2000 Tracker System
- Continue to notify NCEM EOC of number of CRC staff members planning to eat at the EOC: Breakfast (0630) by 0100, Lunch (1200) by 0800, and Dinner (1800) by 1300.
- Continue monitoring Rendering Plants, Landfills, and Composters in Northeast North Carolina to determine their operational status.
- Continue generating maps of impacted areas, industries, and facilities.
- Provide requested information on specific locations, producers, animal populations, and other storm related GIS information as requested.
- Follow-up on the interference of curfew on industry recovery and operations efforts.

- Continue to order supplies and equipment; M09 white board.

C. PLANNING

- Develop Incident Action Plan for the next operational period.
- Develop Situation Report for the past operational period.
- Continue development of incident safety procedures and identify pertinent web-links for information, workers comp forms, etc.
- Continue development of Incident Communications Plan/Calling Tree protocols.
- Log any suggested revisions/amendments to the EP DIV CRC Operations Manual received or developed during each duty shift
- Continue to monitor TASK TRACKER System for and enter task requests from other Sections into the system

D. FINANCE:

- Follow up with Divisions to ensure prompt reporting of expenditures and time, ongoing.
- Obtain a list of employees that are staying in hotels and report number of nights in order to estimate per diem expenses, ongoing.
- EM 2000 licenses have been requested from Emergency Management with David Wray following up to expedite this issue. This is ongoing.
- Scope of work and sole source letter for SART to be submitted to Purchasing.
- Daily Financial Reports must be generated.