

Structural Pest Control Bulletin

www.ncagr.gov/SPCAP/structural

Published by Structural Pest Control & Pesticides Division

Summer 2016

North Carolina
Department of
Agriculture
& Consumer
Services



Steve Troxler, Commissioner

FAREWELL!

A final and heartfelt goodbye goes out to John Dalley, who is retiring from his position, as Deputy Director of the Structural Pest Control Section, as of June 30, 2016. We all wish you a long and enjoyable retirement.

LICENSE/CERTIFICATION RENEWALS MAILED

All license and card renewal forms have been mailed. If you have not received your renewal forms by now, something is wrong.

Renewals are sometimes returned, marked as undeliverable. Licensees and certified applicators are required to notify the Division of address changes, within 10 days.

In addition to address changes, some renewals may get lost in the mail.

If you have not received your renewal forms, you should contact the Division immediately. Licensees who fail to renew, and continue to work after the expiration date of their license, are in violation of the Structural Pest Control

Law. If your license is placed on inactive status, you still must renew each year, and maintain your recertification status, by taking the appropriate number of CCU's. Licensees on inactive status are not sent a license certificate, but will receive a letter indicating that the license has been renewed. The last date that licenses and certified applicator cards can be renewed, without having to take the exam again, is December 31st.

If you do not receive a letter, after renewal of an inactive license, you should contact the Division, well before December 31st, to ensure that the renewal has been processed.

MAKE SURE YOU GET CREDIT FOR COURSES YOU HAVE ATTENDED

Several years ago, we quit asking you to list your Social Security Number on the attendance roster. We moved to a separate number for each individual, consisting of License Type (L type) and File Number (F num). This is found on your card. The L type differentiates an individual by the license they hold: a Licensee has the L type 21, a Certified Applicator has the L type 81, and a Registered Technician has the L type 82. The F num is an independent number for each individual. When you fill out an attendance roster, please print your name (as you find it on your card), sign your name, and list your L type and F num as it is on your card. If you don't know your L type and F num, it is very important that you print your name, as it is on your card, as legibly as possible. If the name on your card is William, do not put down Will or Bill. If your card has a sir name such as Sr., Jr. or III, please make sure to include this with your name. Sometimes, there is more than one person with the same name, and you want to make sure that you get credit for the class that you took.

Make sure you sign each attendance roster. In some trainings you attend, you may have different speakers and each speaker has their own course approval. You must sign each roster to ensure you get credit for each class. It is also a good idea to keep a record of the training you attend with the date and location of the training, the course ID number, the speakers and topics. Please go on-line from time to time to check your CCU's at <http://apps.ncagr.gov/LicenseSearch/>.

If you don't see your class listed, please contact the trainer and ask that they send the roster to Michelle Willett at michelle.willett@ncagr.gov. Rosters are processed as they are received. The website for transcripts is usually updated the week after the roster is received.

NORTH CAROLINA DEPARTMENT OF AGRICULTURE & CONSUMER SERVICES				
STEVE TROXLER, COMMISSIONER				
By Authority of the Structural Pest Control Committee				
CARD TYPE	Structural Pest Control Licensee			
LICENSE NUM	427PW			
LTYPE	021			
FNUM	99999999			
DATE EXPIRES	06/30/2006			
JOHN DOE				
BUG BUSTERS				
123 ANYWHERE STREET				
KANNAPOLIS NC 28081				
DOB	HEIGHT	WEIGHT	HAIR	EYES

Some of you may need to take CCU's on-line. Keep in mind that you can only get half of your required credits on-line. If you are licensed or certified in one phase, you are required to get 5 credits in the category you are licensed or certified in and 5 credits in anything else. You could only get credit for 5 hours of on-line CCU's. If you are licensed or certified in two phases, you are required to get 5 credits in the categories you are licensed or certified in and 5 credits in anything else, for a total of 15 CCU's. This means you could only get credit for 7 hours of on-line CCU's. Please keep this in mind as there will be no exception to this policy.

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MOSQUITO CONTROL DIRECTED TOWARDS STRUCTURES—FREQUENTLY ASKED QUESTIONS

1. What kind of license do I need to treat mosquitoes if the treatment is directed toward a structure or is made in, on, over or under a structure?

Answer: If the intended target site of treatment is in a structure, on a structure, over a structure or under a structure such as crawl space or deck, you must have a “P” phase Structural Pest Control (SPC) License.

2. If I am controlling mosquitoes and the treatment is directed towards a garage or gazebo at a residence, what license do I need?

Answer: Those sites are all structures and a “P” phase SPC License is required to do mosquito control.

3. If I have a pesticide license in the “Public Health” category, can I do mosquito control in landscape areas away from a structure?

Answer: Yes, the NC Pesticide Law of 1971 allows you to use your Public Health License to control pests of public health concerns. However, your Public Health License cannot be used to do any pest control in, on, over, or under a structure. Pest control in or on those sites requires a Structural Pest Control License.

4. If I am maintaining an automated pesticide misting system to control mosquitoes at a residence, do I need a Structural Pest Control License?

Answer: Yes. If the intent of the misting system is to control mosquitoes in, on, over or under the structure, you are required to have a “P” phase SPC License.

Answer: No. If the system is set up to control mosquitoes away from the structure, for example: Control of mosquitoes on bushes and lawns can be done with a pesticide license in the Public Health category.

5. I am a full-time employee and my employer asked me to control mosquitoes as part of my job tasks, on his property. What kind of license do I need?

Answer: None. The SPC Law exempts any person (or the person’s full-time regular employees), doing structural pest control on the person’s own property. No fee may be charged for structural pest control performed by this person. However, if the pesticide to be used is registered as a “Restricted Use Pesticide”, a structural pest control license or certification, or a pesticide license or certification is required to purchase it and to use it.

6. Can I use my “Ornamental and Turf” License to control mosquitoes on my customer’s property?

Answer: No. Mosquitoes are listed in the NC Structural Pest Control Law as “Structural Pests” and are also considered pests of public health concern under the NC Pesticide Law. Therefore, a Structural Pest Control License is required to control mosquitoes in, on, over, or under a structure; or a pesticide license in the category Public Health for control directed to open spaces, shrubs, other plantings, etc. away from a building.

7. Can I use my structural pest control license to do mosquito control in landscaping areas around a structure?

Answer: Yes, because mosquitoes are listed in the NC Structural Pest Control Law as a “Structural Pest” and the Structural Pest Control law permits those with a “P” phase license to control structural pests in the outside areas of structures. However, you may not advertise to control any pests of ornamentals and turf, unless you are appropriately licensed under the NC Pesticide Law as well.

8. If I have an Ornamental & Turf License, can I advertise and perform service for the control of ticks, fleas, etc.... in yards?

Answer: No. These pests are listed as structural pests, therefore, a “P” phase structural pest control license is required to do that service, or for outdoor control in yards a license in the category Public Health is required.

JOHN BARRINGTON DALLEY RECEIVES ORDER OF THE LONG LEAF PINE AWARD

This award recognizes Mr. John Barrington Dalley for 35 years of exemplary service to the citizens of North Carolina through his tireless dedication and professional excellence in administering programs and services assigned to him throughout his career in state government with the NCDA&CS. John Dalley has proven himself a dedicated state employee who consistently and effectively demonstrates his commitment to public service through his exceptional personal and professional standards. He represents all that is good about public service.

During his service to our programs, John has distinguished himself throughout our Department, State Government, EPA Regions and across the nation as an innovative and forward thinking program leader and subject matter expert in the field of Pesticides and Structural Pest Control regulation and management. John has skillfully forged effective and productive professional relationships with the federal Environmental Protection Agency [EPA] and our counterparts in the other states within our Region, and through the entire United States.

John's peers throughout the Department of Agriculture & Consumer Services readily recognize his honesty, integrity and willingness to provide

constructive comment on a range of issues that reflect a realistic perception based upon sound analysis and thought. His feedback and input on the Department's key programs related to pesticide and structural Pest Control regulation and management assert his value to the State because he has always focused on results and outcomes that advance our program goals and the accomplishment of our mission. Further, John vividly demonstrates what public service truly means. He believes that government is an important, valuable mechanism for assuring the public's access to information impacting their lives and their environment in a timely, accurate, understandable and credible manner. John is an advocate for an informed citizenry as reflected by his insistence on transparency, openness and relevancy when conducting the State's business.

As he approaches retirement from state government service on July 1st., John Dalley will leave a strong and positive example for others to follow. He has set the bar high. He is a benchmark performer who has significantly improved and advanced our Structural Pest Control programs and services and who inspires all with whom he comes into contact by his own outstanding personal and professional standards.

If our state is to achieve its highest potential in service to our citizens, we must continue to inspire future generations and especially encourage more women to enter public service. Through his intellect, dynamic personality, infectious enthusiasm and special brand of leadership, John Dalley inspires others to similar standards associated with excellence in public service. Through his years of service, John has proven in a tangible, meaningful way the importance of service to others and the benefit we all receive when we too insist on the highest level of excellence and performance.

John Dalley's loyal and dedicated service, absolute integrity, and imaginative leadership qualify him without question for the North Carolina's highest civilian honor: the Governor's Order of the Longleaf Pine Award. Because of his service and lasting impact on the North Carolina Department of Agriculture and Consumer Services and the entire State of North Carolina, our lives are enriched and our communities stronger.

RALEIGH LICENSE EXAM LOCATION

The monthly license/certification exams are administered at the Gov. James B. Martin Building which is located at the N.C. State Fairgrounds. The physical address for the fairgrounds is 1025 Blue Ridge Road, Raleigh, N.C. The most convenient entrance to find this building is located off of Trinity Road through Gate 9. From Blue Ridge Road, turn onto Trinity Road and Gate 9 will be your first entrance to the fairgrounds on your left. After Entering Gate 9, the Gov. James B. Martin Building will be the first building on your right.

RT School & Exam Dates and Locations

JULY RT SCHOOLS

July 6, 2016

NCDA & CS--L. Y. Ballentine Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

July 19, 2016

Lenoir County Center—8:30 am
1791 Hwy 11 55
Kinston, NC 28504
252-527-2191 (directions)

JULY EXAMS

**July 6, 2016 9:30 AM*

License & Certification Exams
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

July 20, 2016 10:00 AM

Certification Exam Only
Cabarrus County Co-
Operative Extension Center
715 Cabarrus Ave-West
Concord, N.C.
704-920-3310

AUGUST RT SCHOOLS

August 3, 2016

NCDA & CS--L. Y. Ballentine Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

August 24, 2016

Burke County Center—8:30 am
130 Ammons Drive Suite 2
Morganton, NC 28655
828-764-9480 (directions)

AUGUST EXAMS

**August 3, 2016 9:30 AM*

License & Certification Exams
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

August 24, 2016 10:00 AM

Certification Exam Only
New Hanover County Co-
Operative Extension Center
6206 Oleander Drive
Wilmington, N.C.
910-798-7660

SEPTEMBER RT SCHOOLS

September 7, 2016

NCDA & CS--L. Y. Ballentine Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

September 20, 2016

Senator Bob Martin Eastern
Agricultural Center—8:30 am
2900 NC Hwy 125 South
Williamston, NC 27892
252-792-5802 (directions)

SEPTEMBER EXAMS

**September 13, 2016 9:30 AM*

License & Certification Exams
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

September 21, 2016 10:00

AM Certification Exam Only
Caldwell County Co-
Operative Extension Center
120 Hospital Ave NW Room 7
Lenoir, N.C.
828-757-1290

OCTOBER RT SCHOOLS

October 5, 2016

NCDA & CS--L. Y. Ballentine Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

October 18, 2016

Guilford County Center—8:30 am
Barn Kitchen Building
3309 Burlington Road
Greensboro, NC 27405
336-641-2400 (directions)

OCTOBER EXAMS

**October 4, 2016 9:30 AM*

LICENSE EXAMS ONLY
Ballentine Building—Conference Room 116
2109 Blue Ridge Road
Raleigh, N.C.
919-733-6100

October 26, 2016 10:00

AM Certification Exam Only
Beaufort County Co-
Operative Extension Center
155 A Airport Road
Washington, N.C.
252-946-0111

NOVEMBER RT SCHOOLS

November 2, 2016

NCDA & CS--L. Y. Ballentine Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

November 15, 2016

Craven County Center—8:30 am
300 Industrial Drive
New Bern, NC 28562
252-633-1477 (directions)

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NOVEMBER EXAMS

***November 9, 2016 9:30 AM**

License & Certification Exams
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
919-733-6100

November 23, 2016 10:00

AM Certification Exam Only
Randolph County Co-Operative
Extension Center
112 W. Walker Ave
Asheboro, N.C.
336-318-6000

DECEMBER RT SCHOOLS

December 7, 2016

NCDA & CS--L. Y. Ballentine
Building—8:30 am
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

December 13, 2016

Gaston County Center—8:30 am
1303 Dallas-Cherryville Hwy
Citizens Resource Center
Dallas, NC 28034
704-922-0301 (directions)

DECEMBER EXAMS

***December 13, 2016 9:30 AM**

License & Certification Exams
Gov. James G. Martin Building-
-N.C. State Fairgrounds
1025 Blue Ridge Road Raleigh, N.C. 919-
733-6100

December 21, 2016 10:00AM

Certification Exam Only
Pitt County Co-Operative
Extension Center
403 Government Circle, Suite 2
Greenville, N.C.
252-902-1710

**License examinations given only at sites
identified with an asterisk**

Bug Humor & Fun Facts ...

Q. WHAT DO YOU CALL A BUG THAT CAN'T HAVE TOO MUCH SUGAR?
A. A DIABETE!LE!

Q. WHAT DO YOU CALL TWO SPIDERS WHO JUST GOT MARRIED?
A. NEWLYWEBS!

Q. WHERE DO MOST ANTS LIVE?
A. IN ANTLANTIC CITY!

Q. HOW DO BEES GET TO SCHOOL?
A. ON THE SCHOOL BUZZ!

Q. WHAT WAS THE SPIDER DOING ON THE COMPUTER?
A. SEARCHING THE WEB!



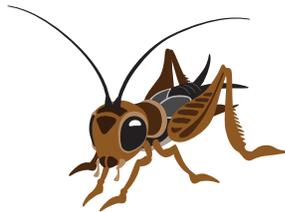
THESE JOKES TAKEN FROM [HTTP://WWW.JOKES4US.COM/ANIMALJOKES/BUGJOKES.HTML](http://www.jokes4us.com/animaljokes/bugjokes.html)

Fun Facts

ANTS DON'T SLEEP.



TARANTULAS CAN SURVIVE
WITHOUT FOOD FOR MORE THAN TWO YEARS.



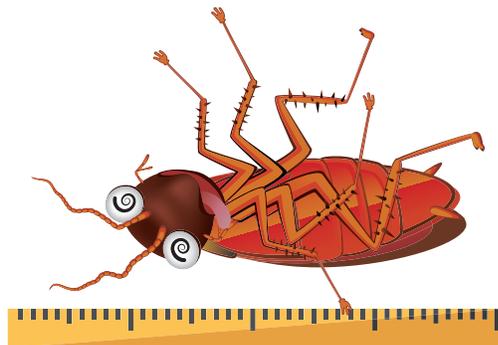
ONLY FULL-GROWN MALE CRICKETS CAN CHIRP.

INSECTS ARE THE ONLY INVERTEBRATES WITH WINGS.

THE BLOOD OF INSECTS IS YELLOW.



THE LARGEST COCKROACH ON RECORD IS ONE MEASURED AT 3.81 INCHES IN LENGTH.



THESE FUN FACTS WERE TAKEN FROM [HTTP://WWW.GODDIDCREATIONS.COM/INSECTFACTS.PHP](http://www.goddidcreations.com/insectfacts.php)

SPC COMMITTEE APPROVES “AFFIDAVIT” FOR TEMPORARY BACKGROUND QUALIFICATION

Attention License Exam Applicants and current Licensees-

Due to the extremely long turnaround time on FBI background checks, the Structural Pest Control Committee discussed and approved the use of an “affidavit” as a temporary background qualification. This enables applicants to go ahead and sit for the SPC license exam in emergency or hardship situations only. If the applicant passes the license exam, they will have to wait for the results of the FBI background check before they can purchase their license card. This affidavit is only to allow the existing company to be able to expedite the licensing process. Hardships include death or disability of a licensee, or a licensee leaving the company, with no one else licensed within the company, to take over the responsibilities.

106-65.27. Examinations of applicants; fee; license not transferable.

(c1) When there is a transfer of ownership, management, operation of a structural pest control business or in the event of the death or disability of a licensee there shall be not more than a total of 90 days during any 12-month period in which said business shall operate without a licensee assigned to it; provided that, in the event of the death or disability of a licensee, the Committee shall have the authority to grant up to an additional 90 days within the 12-month period in which a business may operate without a licensee assigned to it.

The owner, partnership, corporation, or other entity operating said business shall, within 10 days of such transfer or disability or within 30 days of death, designate in writing to the Division a certified applicator who shall be responsible for and in charge of the structural pest control operations of said business during the 90-day period. If the owner, partnership, corporation, or other entity operating the business fails

to designate a certified applicator who shall be responsible for the operation of the business during the 90-day period, the business shall cease all structural pest control activities upon expiration of the applicable notification period and shall not resume operations until a certified applicator is so designated.

During the 90-day period the use of any restricted use pesticide shall be by or under the direct supervision of the certified applicator designated in writing to the Division. The designated certified applicator shall be responsible for correcting all deviations on all existing contracts and for all work performed under his supervision.

The new licensee shall be responsible for correcting all deviations on all existing contracts and for all work performed under his supervision.

REGISTERED TECHNICIAN SCHOOL UPDATES

The Structural Pest Control & Pesticides Division recently completed a revision of the Registered Technician Workbook and PowerPoint presentation for the Registered Technician School. Part of the update to the manual included the use of more current Pesticide labels. The Division also recently purchased Turning Point interactive devices for our Inspectors to use during the presentation of the Registered Technician School. These interactive devices obtain instant feedback from the attendees of the school in order to see how much presented information is being absorbed. The devices stimulate learning and will aid our Inspectors in providing a memorable and educational training for all attendees. The Division is very excited about enhancing the training experience of future Registered Technicians!



SETTLEMENT AGREEMENTS

The NC Structural Pest Control Committee held a meeting on June 6, 2016, at the Don W. Eaddy Agronomic Building, in Raleigh, NC. The Committee approved the following settlement agreements:

- William J. Manning, owner of Manning's Pest Control in Southport, agreed to pay \$800 for failure to supervise structural pest control work done under his license and for failure to provide adequate spill-control materials. Two technicians registered under Manning's license performed structural pest control work that resulted in a chemical spill at a residence.
- William Hogan, an employee of Strand Chemical in Ocean Isle Beach, agreed to pay \$1,600 for using a pesticide in a manner inconsistent with its labeling, failure to properly label pesticides and not performing structural pest control work at the rate and concentration recommended on the label. Hogan did not properly trench the outside foundation of a newly constructed property in preparation for treatment. He also used only 20 gallons on the outside foundation walls instead of the 62 gallons needed. The solution was also applied in the rain and on water-saturated ground, which were against label recommendations.
- In a related settlement, John W. Dowless, owner of Strand Chemical, agreed to pay \$800 for failure to supervise structural pest control work done under his license.
- William Randall Baker, operating as "Bill the Bug Man" in Morganton, agreed to pay \$2,000 for performing structural pest control work without a license. Baker performed at least five unlicensed treatments and sprayed a homeowner's cats with pesticides. Baker also received a cease and desist order and was instructed to immediately stop providing services as a structural pest control company until he was properly licensed.
- Earl W. Smith, a structural pest control license holder with Otho's Pest Management in Asheboro, agreed to pay \$1,200 for failing to supervise structural pest control work done under his license.
- In a related settlement, Jeremy Ross agreed to pay \$800 for applying a pesticide in a manner inconsistent with its labeling. The total release fogger applied instructed that furniture, waxed wood floors, etc. be covered prior to use. Ross, a registered technician under Otho's Pest Management license, failed to follow the label direction, which resulted in damage to customer's property.
- Rogelio "Roger" Diaz, operating under the company name Absolute Extermination Inc. in Mount Airy, agreed to pay a settlement of \$3,500 for performing structural pest control work without a license. Diaz performed structural pest control services for several homeowners and businesses while not having a valid structural pest control license.