



TIME REQUIREMENTS FOR RECORD KEEPING

The Division has recently received some inquiries concerning the amount of time that written records of structural pest control work must be maintained for inspection purposes after the work has been performed. All written records of wood-destroying organisms', household pest control and fumigation work must be maintained at the licensee's or certified applicator's approved location as specified in the following rules.

The rule for keeping wood-destroying organisms' written records is as follows:

02 NCAC 34 .0604(a) states: "A duplicate of each written agreement and waiver (if applicable) for the control or prevention of any wood-destroying organism shall be kept by the licensee for a minimum of two years beyond the expiration date of the written agreement..."

This rule not only includes termite work but also any other wood-destroying organism work including powder post beetles, old house borers, wood-decay fungi, etc. A duplicate of the entire written agreement including annual reinspections and retreatment records shall be maintained for inspection.

A duplicate of each Wood-Destroying Insect Information Report, (WDIR) shall also be kept for a minimum of two years beyond the date of issuance.

The rule for maintaining household pest control written records for both licensees and noncommercial certified applicators is as follows:

02 NCAC 34 .0703(c) states: "Records must be retained for two years beyond the last date of treatment."

This rule means that any time a household pest control treatment is performed the written records of this treatment must be maintained for at least 2 years from that treatment date. An example: Your pest control technician performs a household pest control treatment on May 12, 2010—the required written household pest control records must be kept at least until May 13, 2012.

All fumigation written records, spot or general fumigations, shall be kept as required under the following rule:

02 NCAC 34 .0803(a) states: "Written records shall be maintained on all fumigation operations and be made available for inspection, upon request, by the enforcement agency or Committee anytime during regular business hours..."

02 NCAC 34 .0803(c) states "Records must be retained for two years beyond the last date of treatment or the expiration of the written agreement, if applicable."

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NEW STRUCTURAL CERTIFICATION CLASS FAYETTEVILLE OCTOBER 5-6, 2010

You will get one and a half days of review of the Core, P and W material. Testing will be 1 PM 5/26. To register for the class and get directions go to <http://ipm.ncsu.edu/pesticidesafety/schoolss2010.htm> and contact Anitra Hill. Study manuals can be ordered from Anitra at (919) 515-3113 or anitra_hill@ncsu.edu.

You must be a Registered Technician BEFORE applying for the Structural Pest Control Certification Exam and you must register with the Structural Pest Control Division-NCDA at least 10 days before test date to take the exams. Registering with Anitra DOES NOT register you with the NCDA. This must be done separately!!! Cost of the class is \$30 and the 2 manuals are \$20 total (plus \$5 S&H if they are mailed to you.)

This certification site is limited in space so the number of applicants will to be limited. Apply now to be assured a seat in this class.

We would like to introduce, Susan Isenhour, as the newest member to the Structural Pest Control Section. Susan is responsible for processing inspection requests and reinspection reports, sending out billing and collecting payments for reinspections, and supporting the structural pest control field staff. Before joining Structural Pest Control and Pesticides, she taught elementary school for 10 years and stayed at home for 2 years. She and her husband Richard have been married 5 years. They have one son, Robbie, who is 4 years old, and three cats.

RALEIGH LICENSE EXAM LOCATION

The monthly license/certification exams are administered at the Gov. James B. Martin Building which is located at the N.C. State Fairgrounds. The physical address for the fairgrounds is 1025 Blue Ridge Road, Raleigh, N.C. The most convenient entrance to find this building is located off of Trinity Road through Gate 9. From Blue Ridge Road, turn onto Trinity Road and Gate 9 will be your first entrance to the fairgrounds on your left. After Entering Gate 9, the Gov. James B. Martin Building will be the first building on your right.

RT Schools, Exam Dates and Locations

September

***September 2, 2010 9:30 AM**

Exam
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.

September 8, 2010 RTTP

The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

September 22, 2010 1:00PM

Certification Exam
(NCSU Pesticide School)
Mountain Horticultural Research & Extension Center
Mills River, NC 28759

September 22, 2010 RTTP

New Hanover
Cooperative Extension Center
6206 Oleander Dr.
Wilmington, NC, 28403
(910)452-6393
Directions (919)733-6100 Information

October

***October 5, 2010 9:30 AM**

License Exams Only
Ballentine Building
2109 Blue Ridge Road
Raleigh, NC. 27607

October 6, 2010 1:00PM

Certification Exam
(NCSU Pesticide School)
Cumberland County Agricultural Center
301 E. Mountain Dr.
Fayetteville, NC 28306-3422

October 6, 2010 RTTP

Mountain Horticultural Crops Research and Extension Center
455 Research Drive
Mills River, NC 28759
Phone: (828)684-3562 Directions
(919)733-6100 Information

October 13, 2010 RTTP

The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

October 27, 2010 1:00PM

Certification Exam
(NCSU Pesticide School)
Forsyth County Agric. Bldg
1450 Fairchild Dr.
Winston-Salem, NC 27105

November

***November 2, 2010 9:30AM**

Exam
Gov. James G. Martin Bldg.
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.

November 10, 2010 RTTP

The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

November 16, 2010 RTTP

Gaston County
Cooperative Extension Center
1303 Dallas-Cherryville Hwy
Citizens Resource Center
Dallas, NC 28034
(704) 922-0301
Directions (919) 733-6100 Information

November 16, 2010 1:00PM

Certification Exam
(NCSU Pesticide School)
Wake County Commons Building
4001-E Carya Drive
Raleigh, NC 27610-2914

December

***December 2, 2010 9:30 AM**

Exam
Gov. James G. Martin Building-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.

December 8, 2010 RTTP

The L. Y. Ballentine Building
2109 Blue Ridge Road
Raleigh, NC 27607
(919) 733-6100 Information

** License examinations given only at sites identified with an asterisk (*) All RTTP will begin promptly at 8:30 am and will last until 4:30 PM.*

CHANGES IN LICENSING AND EXAMINATION FEES

With the signing of the 2010-2011 State budget by Governor Beverly Perdue on June 30, 2010, the General Assembly has mandated increases in the examination and licensing fees under the North Carolina Structural Pest Control Act. These increases effective on July 14, 2010 are as follows:

Examination Fees*

Certification Exams
\$25.00 per phase (P, W, F)

No fee for the Core exam

License Exam

\$50.00 per phase (P, W, F)

*Exam fees should be paid with check or money order

*There will be no walk-ins allowed at exam sites.

Individuals must pre-register for exams 10 days prior to the exam date

Fees for Cardholders

Registered Technician (RT card)-
\$40.00 for new card and \$25.00 renewal
Certified Applicators (CA card)-
\$50.00 for new card and/or renewal
License (Lic) -
\$200.00 for first phase
\$75.00 for each additional phase

The licensing year remains from July 1 of one year through June 30 of the following year.

If you have any questions concerning these changes, contact the Structural Pest Control Section at (919)733-6100

SETTLEMENT AGREEMENTS APPROVED ON APRIL 21, 2010 BY THE STRUCTURAL PEST CONTROL COMMITTEE

Mr. Christopher Canaday, an employee of Home Team Pest Defense, Myrtle Beach, SC agreed to pay a penalty of \$400.00 for misapplying the pesticide "BORA-CARE" for the control of subterranean termites on a preconstruction residence in Calabash, NC. Mr. Canaday failed to apply the "BORA-CARE" to certain wooden structural members as required.

2. Mr. Joseph S. Smith, Jr., licensee for Home Team Pest Defense, Myrtle Beach, SC entered into an agreement for failing to properly supervise his employee, Christopher Canaday, for his misapplication of the pesticide "BORA-CARE". Mr. Smith agreed to pay a penalty of \$400.00 and to provide all his employees who perform preconstruction termite treatments using "BORA-CARE" in North Carolina, with at least two hours training.

3. Mr. John Fields, who is employed as a registered technician by Clegg's Termite

& Pest Control, Durham, NC applied "WeatherBlock XT" RODENTICIDE" in areas where children, pets, domestic animals and non-target wildlife could have been exposed to the bait. Such an application is in violation of the label. Mr. Fields agreed to attend two hours of training in the proper use and application of rodenticides.

Mr. Kevin Hawkins of Quality Control, Boone, NC agreed to pay a penalty of \$400.00 resulting from an application of "Contract Blox" rodenticide at a vacation rental property in Blowing Rock, NC. A dog owned by the renters had become sick after ingesting some of this bait. As a result, the Division determined that there had been a misapplication of the rodenticide. Quality Control paid \$400.00 for the veterinarian's fees and agreed to pay a penalty of \$400.00 and hold training.

The Division received a complaint concerning a pesticide application conducted at the Haynes Library in Henrietta, NC. An investigation showed that the pesticide "Tempo SC" had been applied inside the library by Mr. Larry Horn of Go Forth Services, Rutherfordton, NC. It was also determined that this application was in label violation in that there were people in the vicinity of the application. Mr. Horne agreed to pay a penalty of \$400.00.

6. Mr. Ryan Pittman of Terminix Co. of East Carolina, Washington, NC agreed to pay a penalty of \$400.00 as a result of applying the pesticide "MAXXTHOR SC" to an herb garden at a residence in Greenville. The label prohibits any application to crops.

FOR IMMEDIATE RELEASE THURSDAY, AUGUST 19, 2010

Structural Pest Control Committee
approves settlement agreements

RALEIGH – The following settlement agreements were approved by the N.C. Structural Pest Control Committee on Aug. 10:

Charles R. Chavarie, a registered technician for Termitech-South Inc in Charlotte, agreed to pay \$400 for failing to accurately complete a Wood-Destroying Insect Information Report. The report failed to include evidence of termites and powder post beetles in a residential crawl space.

Elliott Hollingsworth, owner of Bug-N-A-Rug Exterminating Co in Wilmington, agreed to pay \$400 for sending customers letters that included false statements concerning the company's termite-protection warranty.

Robert L. Jones, of ValuePest.com in Matthews, agreed to pay \$400 for placing monitoring stations inconsistently with labeling, and failing to maintain contract records of service for a residential property. Two monitoring stations were placed at the base of gutter downspouts, and two stations exceeded a 20-foot maximum.

Robert L. Jones, of ValuePest.com in Matthews, agreed to pay \$800 for using termite monitoring stations inconsistently with labeling at a residential property. Several monitoring stations throughout the property were unsuitable due to moisture and decay of the monitoring stakes.

Douglas Kirkland, of Blackout Exterminating in Rock Hill, S.C., agreed to pay \$2,000 for engaging in the act of structural pest control in Charlotte without a North Carolina license. Kirkland performed pest control work at the Casa Bella apartment complex and two other Casa Bella locations in Charlotte.

Michael Mitchell, of Atlantic Coast Pest Management in Leland, agreed to pay \$400 for failing to store pesticides in a safe and secure manner. Pesticides were found in unmarked food containers and an unlocked tool box in a vehicle left unlocked and unattended.

Gregory A. Noll, of Inspection Plus in Goldsboro, agreed to surrender his structural pest control license for performing structural pest control work with an inactive license. In addition, Noll agrees to not apply to take the examination for a structural pest control license for two years.



MEMORANDUM

To: Licensees, Certified Applicators, Property Managers, Property Owners, Assisted Living Managers, Pesticide Applicators, Code Enforcement Officers, Health Department Officials, etc.
From: Jim Burnette, Director Structural Pest Control and Pesticides Division, NCDA&CS
Subject: Treatment for Bed bug Control

With the increase in Bed bug awareness in North Carolina, the Structural Pest Control Section has received numerous calls from different groups of people about whether or not a license is required to apply pesticides to control Bed bugs in the property they own or manage. The Structural Pest Control Law addresses when it is legal to conduct pest control on property you own or property you manage.

The Structural Pest Control Law (Article 4C of Chapter 106 of the General of North Carolina) states:

106-65.25. Phases of structural pest control; prohibited acts; license required; exceptions.

(b) It shall be unlawful for any person to:

(1) Advertise as, offer to engage in, or engage in or supervise work as a manager, owner, or owner operator in any phase of structural pest control or otherwise act in the capacity of a structural pest control licensee unless the person is licensed pursuant to this Article or has engaged the services of a licensee as a full-time regular employee who is responsible for the structural pest control performed by the company. A license is required for each phase of structural pest control.

(3) Use a restricted use pesticide in any phase of structural pest control, whether it be on the person's own property or on the property of another, unless the person:

a. Qualifies as a certified applicator for that phase of structural pest control; or
b. Is under the direct supervision of a certified applicator who possesses a valid certified applicator's identification card for that phase of structural pest control

(d) A license is not required for any person (or the person's full, time regular employees) doing structural pest control

on the person's own property. No fee may be charged for structural pest control performed by any such person.

Before treating for any structural pest (ants, roaches, fleas, Bed bugs, etc.), ask the following questions:

Am I the property owner or am I (the applicator) employed by the property owner? If the answer is yes, you can legally apply the pesticide product on the property owned by you or any property owned by your employer. See question #2 with respect to applications of restricted use pesticides (RUP's)

May I use a Restricted Use Pesticide (RUP)? If you are the property owner or the applicator employed by the property, you must obtain a Structural Pest Control Certification before purchasing and applying a RUP.

What if I or my employees manage the property for another? You can not legally apply any pesticides or use other methods for the control of structural pests without first obtaining a Structural Pest Control License. Any pest control work in this situation must be done by a licensed pest control company.

Having an Ornamental & Turf, Public Health or any other license issued by the Pesticide Section under the North Carolina Pesticide Law does not allow you to conduct Bed bug control.

Bed bugs are structural pests and their control is regulated under the Structural Pest Control Law.

Bed bugs are a resilient and hard to control insect because they are small and they hide well. If you are not well studied in Bed bugs and Bed bug control, it is recommended under most circumstance to contract with a professional pest control company to remedy your bed bug problems. If you decide to treat the infestation yourself and you are legal to do so,

READ and UNDERSTAND the label.

Carefully read the label before applying any pesticide. Apply the product only if you fully understand the instructions, and if you have the appropriate training/certification and equipment.

Do NOT apply any insecticide or pesticide to mattresses or to surfaces that would be in direct contact with a person, unless the label instructions specifically state that the product can be applied in that manner. Some products can be harmful to people and pets.

Do NOT use pesticides labeled for outdoor use only---indoors.

Do NOT apply pesticides in/on sites not specified on the label (off-target)

As the applicator, you must realize that it is a violation of both federal and state law to use a pesticide inconsistent with its labeling. As the applicator, you are responsible for the methods and materials used when applying any pesticide. A licensed Pest Management Professional may perform these tasks more effectively, safely and legally.

If you have any questions concerning this or other structural pest control regulatory issues, please contact the Structural Pest Control & Pesticides Division.